

# State of Tennessee Health Services and Development Agency

Frost Building, 3<sup>rd</sup> Floor, 161 Rosa L. Parks Boulevard, Nashville, TN 37243 www.tn.gov/hsda Phone: 615-741-2364/Fax: 615-741-9884

July 17, 2013

Kim H. Looney Attorney Waller Lansden Dortch & Davis, LLP 511 Union Street, Suite 2700 Nashville, TN 37219

RE: CN1307-023

Community Hospices of America – Tennessee, LLC d/b/a Hospice Compassus – The Highland Rim

Dear Ms. Looney:

This will acknowledge our July 5, 2013 receipt of your application for a Certificate of Need to initiate hospice services in Lincoln County. Hospice Compassus is currently licensed in Bedford, Cannon, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Marshall, Maury, and Moore Counties.

Several items were found which need clarification or additional discussion. Please review the list of questions below and address them as indicated. The questions have been keyed to the application form for your convenience. I should emphasize that an application cannot be deemed complete and the review cycle begun until all questions have been answered and furnished to this office.

Please submit responses in triplicate by 4:00 p.m., Wednesday, July 24, 2013. If the supplemental information requested in this letter is not submitted by or before this time, then consideration of this application may be delayed into a later review cycle.

## 1. Section B, Project Description, Item I

The applicant has stated that it offers perinatal and pediatric hospice services. Please provide the applicant's historical pediatric utilization by existing service area county by completing the following table:

Hospice Compassus Historical Pediatric Patients by County

County	2010 Age 0-17 Patients	2011 Age 0-17 Patients	2012 Age 0-17 Patients
Bedford			
Cannon			
Coffee			
Franklin			
Giles			
Grundy			-
Hickman			
Lawrence			
Lewis			
Marshall			
Maury			
Moore			
TOTAL			

How did the applicant determine that no other hospice provider in the service area provides palliative care services and perinatal/pediatric hospice services?

# 2. Section B. Project Description, Item V.4.

What is the average driving time from Columbia to Fayetteville and Lawrenceburg to Fayetteville??

### 3. Section C, Need, Item 4.

It appears that the Age 65+ population in Lincoln County is projected to decline 6.1% between 2013 and 2017 while the State of Tennessee overall is expected to increase 12.8% during the same timeframe. How does declining Age 65+ population in Lincoln County affect the viability of the proposed project?

# 4. Section C., Economic Feasibility, Item 4 (Historical and Projected Data Charts)

The HSDA is utilizing more detailed Historical and Projected Data Charts. Please complete the revised Historical and Projected Data Charts provided as an attachment. Please note that "Management Fees to Affiliates" should include management fees paid by agreement to the parent company, another subsidiary of the parent company, or a third party with common ownership as the applicant entity. "Management Fees to Non-Affiliates" should also include any management fees paid by agreement to third party entities not having common ownership with the applicant. Management fees should not include expense allocations for support services, e.g., finance, human resources, information technology, legal, managed care, planning marketing, quality assurance, etc. that have been consolidated/centralized for the subsidiaries of a parent company.

Will any of the lease costs for the parent or branch offices or other overhead costs be allocated to the proposed project?

## 5. Section C., Orderly Development, Item 1

The applicant has provided letters of support from representatives of Vanderbilt Medical Center in Nashville. Please provide documentation that physicians in Lincoln County and the surrounding area support the project and can detail specific instances of unmet need for hospice services.

# 6. Section C., Orderly Development, Item 2

Your response to this item is noted. Please also provide a similar chart utilizing 2012 data.

## 7. Section C., Orderly Development, Item 7.(b)

The applicant responded "Not Applicable" to Accreditation but in response to hospice criteria and standards indicated that Joint Commission accreditation would be sought. Please explain.

In accordance with Tennessee Code Annotated, §68-11-1607(c) (5), "...If an application is not deemed complete within sixty (60) days after written notification is given to the applicant by the agency staff that the application is deemed incomplete, the application shall be deemed void."

For this application the sixtieth (60<sup>th</sup>) day after written notification is September 13, 2013.

If this application is not deemed complete by this date, the application will be deemed void.

Agency Rule 0720-10-.03(4) (d) (2) indicates that "Failure of the applicant to meet this deadline will result in the application being considered withdrawn and returned to the contact person. Re-

submittal of the application must be accomplished in accordance with Rule 0720-10-.03 and requires an additional filing fee." Please note that supplemental information must be submitted timely for the application to be deemed complete prior to the beginning date of the review cycle which the applicant intends to enter, even if that time is less than the sixty (60) days allowed by the statute. The supplemental information must be submitted with the enclosed affidavit, which shall be executed and notarized; please attach the notarized affidavit to the supplemental information.

If all supplemental information is not received and the application officially deemed complete prior to the beginning of the <u>next review cycle</u>, then consideration of the application could be delayed into a later review cycle. The review cycle for each application shall begin on the first day of the month after the application has been deemed complete by the staff of the Health Services and Development Agency.

Any communication regarding projects under consideration by the Health Services and Development Agency shall be in accordance with T.C.A.  $\Rightarrow$  68-11-1607(d):

- (1) No communications are permitted with the members of the agency once the Letter of Intent initiating the application process is filed with the agency. Communications between agency members and agency staff shall not be prohibited. Any communication received by an agency member from a person unrelated to the applicant or party opposing the application shall be reported to the Executive Director and a written summary of such communication shall be made part of the certificate of need file.
- (2) All communications between the contact person or legal counsel for the applicant and the Executive Director or agency staff after an application is deemed complete and placed in the review cycle are prohibited unless submitted in writing or confirmed in writing and made part of the certificate of need application file. Communications for the purposes of clarification of facts and issues that may arise after an application has been deemed complete and initiated by the Executive Director or agency staff are not prohibited.

Should you have any questions or require additional information, please contact this office.

Sincerely,

Mark A. Farber Deputy Director

Vala. Darles

MAF Enclosure

## HISTORICAL DATA CHART

Give information for the last three	(3) years for which complete da	ta are available for the facility or
agency. The fiscal year begins in	(Month).	

			Year	Year	Year
A.	Uti	lization Data (Specify unit of measure)			
B.	Re	venue from Services to Patients		-	
	1.	Inpatient Services	\$	\$	\$
	2.	Outpatient Services			-
	3.	Emergency Services			
	4.	Other Operating Revenue (Specify)	-	-	-
		<b>Gross Operating Revenue</b>	\$	\$	\$
C.	Dec	ductions from Gross Operating Revenue			
	1.	Contractual Adjustments	\$	\$	\$
	2.	Provision for Charity Care			
	3.	Provisions for Bad Debt			-
		<b>Total Deductions</b>	\$	\$	\$
NE	T OF	PERATING REVENUE	\$	\$	\$
D.	Ope	erating Expenses	'		
	1.	Salaries and Wages	\$	\$	\$
	2.	Physician's Salaries and Wages			
	3.	Supplies		-	
	4.	Taxes			
	5.	Depreciation			
	6.	Rent		-	
	7.	Interest, other than Capital			
	8.	Management Fees:			
		a. Fees to Affiliates			
		b. Fees to Non-Affiliates		·	<u> </u>
	9.	Other Expenses – Specify on separate page 12			
		<b>Total Operating Expenses</b>	\$	\$	\$
E.	Oth	er Revenue (Expenses) – Net (Specify)	\$	\$	\$
NE'	Т ОР	PERATING INCOME (LOSS)	\$	\$	\$
F.	Cap	ital Expenditures			
	1.	Retirement of Principal	\$	\$	\$
	2.	Interest			
		Total Capital Expenditures	\$	\$	\$
		PERATING INCOME (LOSS)			
LES	SS C	APITAL EXPENDITURES	\$	\$	\$

### PROJECTED DATA CHART

n		(Month).	Year	Year
<b>1</b> .	Util	lization Data (Specify unit of measure)		
		renue from Services to Patients	3	-
	1.		•	\$
		Inpatient Services	Ψ	Ψ
	2.	Outpatient Services	=====	
	3,	Emergency Services		<del>-</del> :
	4.	Other Operating Revenue (Specify)	6	<b>\$</b>
	Б	Gross Operating Revenue	\$	_ •
<b>1</b> :		luctions from Gross Operating Revenue	Ф	dr.
	1.	Contractual Adjustments	\$	\$
	2.	Provision for Charity Care	-	-
	3.	Provisions for Bad Debt	( <u>-</u>	2 2 2 2 2
		Total Deductions	\$	
ET	OP	ERATING REVENUE	\$	\$
	Ope	erating Expenses		
	1.	Salaries and Wages	\$	\$
	2.	Physician's Salaries and Wages		
	3.	Supplies		<u> </u>
	4.	Taxes	y	-
	5.	Depreciation	-	
	6.	Rent		
	7.	Interest, other than Capital		_
	8.	Management Fees:		
		a. Fees to Affiliates		
		b. Fees to Non-Affiliates		
	9.	Other Expenses – Specify on separate page 12		_
		Total Operating Expenses	\$	_ \$
•	Oth	er Revenue (Expenses) Net (Specify)	\$	
ET	OP	ERATING INCOME (LOSS)	\$	_ \$
	Cap	oital Expenditures		
	1.	Retirement of Principal	\$	\$
	2.	Interest	At-	
		Total Capital Expenditures	\$	\$

Ms. Kim Looney
July 17, 2013
Page 7

<b>NET OPERATING INCOME</b>	(LOSS)
LESS CAPITAL EXPENDITI	TRES

€D.	40	
N .		

### HISTORICAL DATA CHART-OTHER EXPENSES

OTHER EXPENSES CATEGORIES	Year	Year	Year
1.	\$	\$	\$
2.	¥	1) <del></del> ()	
3.	-	0	
4.	-	\ <del></del> \	
5.	<del></del>		
6.	<del>*************************************</del>		
7.		· · · · · · · · ·	
Total Other Expenses	\$	<b>S</b>	\$

## PROJECTED DATA CHART-OTHER EXPENSES

OTHER EXPENSES CATEGORIES	Year	Year
1.	\$	\$
2.		
3.	2	-
4.	·	
5.	¥	-
6.	-	<del>;</del>
7.	d)	•
Total Other Expenses	5	<b>2</b>



# State of Tennessee Health Services and Development Agency

Frost Building, 3<sup>rd</sup> Floor, 161 Rosa L. Parks Boulevard, Nashville, TN 37243 **www.tn.gov/hsda** Phone: 615-741-2364/Fax: 615-741-9884

August 1, 2013

Kim H. Looney, Esq. Waller Lansden Dortch & Davis LLP 511 Union Street, Suite 2700 Nashville, TN 37219

RE: Certificate of Need Application -- Community Hospices of America-Tennessee, LLC d/b/a Hospice Compassus-The Highland Rim - CN1307-023

Dear Ms. Looney:

This is to acknowledge the receipt of supplemental information to your application for a Certificate of Need for the addition of Lincoln County to the service area of Hospice Compassus. The estimated project cost is \$28,000.00.

Please be advised that your application is now considered to be complete by this office. Your application is being forwarded to the Tennessee Department of Health and/or its representative for review.

In accordance with Tennessee Code Annotated, §68-11-1601, et seq., as amended by Public Chapter 780, the 60-day review cycle for this project will begin on August 1, 2013. The first sixty (60) days of the cycle are assigned to the Department of Health, during which time a public hearing may be held on your application. You will be contacted by a representative from this Agency to establish the date, time and place of the hearing should one be requested. At the end of the sixty (60) day period, a written report from the Department of Health or its representative will be forwarded to this office for Agency review within the thirty (30)-day period immediately following. You will receive a copy of their findings. The Health Services and Development Agency will review your application on October 23, 2013.

Kim H. Looney, Esq. August 1, 2013 Page 2

Any communication regarding projects under consideration by the Health Services and Development Agency shall be in accordance with T.C.A. § 68-11-1607(d):

- (1) No communications are permitted with the members of the agency once the Letter of Intent initiating the application process is filed with the agency. Communications between agency members and agency staff shall not be prohibited. Any communication received by an agency member from a person unrelated to the applicant or party opposing the application shall be reported to the Executive Director and a written summary of such communication shall be made part of the certificate of need file.
- All communications between the contact person or legal counsel for the applicant and the Executive Director or agency staff after an application is deemed complete and placed in the review cycle are prohibited unless submitted in writing or confirmed in writing and made part of the certificate of need application file. Communications for the purposes of clarification of facts and issues that may arise after an application has been deemed complete and initiated by the Executive Director or agency staff are not prohibited.

Should you have questions or require additional information, please contact me.

Sincerely,

Melanie M. Hill Executive Director

Welan M. Will

MMH:mab

cc: Dan Henderson, Director, Division of Health Statistics



# State of Tennessee Health Services and Development Agency

Frost Building, 3<sup>rd</sup> Floor, 161 Rosa L. Parks Boulevard, Nashville, TN 37243 www.tn.gov/hsda Phone: 615-741-2364/Fax: 615-741-9884

## **MEMORANDUM**

TO:

Dan Henderson, Director

Office of Policy, Planning and Assessment

Division of Health Statistics Cordell Hull Building, 6th Floor

425 Fifth Avenue North Nashville, Tennessee 37247

FROM:

Melanie M. Hill Executive Director

DATE:

August 1, 2013

RE:

Certificate of Need Application

Community Hospices of America-Tennessee, LLC d/b/a Hospice Compassus-The Highland Rim - CN1307-023

Please find enclosed an application for a Certificate of Need for the above-referenced project.

This application has undergone initial review by this office and has been deemed complete. It is being forwarded to your agency for a sixty (60) day review period to begin on August 1, 2013 and end on October 1, 2013.

Should there be any questions regarding this application or the review cycle, please contact this office.

MMH:mab

Enclosure

cc:

Kim H. Looney, Esq.



# LETTER OF INTENT 2 PM 3 49 TENNESSEE HEALTH SERVICES AND DEVELOPMENT AGENCY

The Publication of Intent is to be published in the	Elk Valley Times	which is a newspaper
of general circulation in Lincoln (County)	_, Tennessee, on or before _	
for one day.		(World) (Tear)
This is to provide official notice to the Health Se accordance with T.C.A. § 68-11-1601 <i>et seq.</i> , ar that:	nd the Rules of the Health Se	ervices and Development Agency,
Hospice Compassus-The Highland Rim (Name of Applicant)	, <u>a hospic</u> Facility Typ	e-Existing)
owned by: Community Hospices of America-T	• • • •	- · · · · · · · · · · · · · · · · · · ·
and to be managed by: itself	intends to file an ap	pplication for a Certificate of Need
for [PROJECT DESCRIPTION BEGINS HERE]: to initiate	hospice services in Lincoln	County. Hospice Compassus is
currently licensed in Bedford, Cannon, Coffee, I	Franklin, Giles, Grundy, Hick	man, Lawrence, Lewis, Marshall,
Maury, and Moore counties. The home office is		
3788. The cost of this project is expected to be a	approximately \$28,000.	
<u></u>	,,,-	<del></del>
The anticipated date of filing the application is:	July 5 , 20 <u>13</u>	
The contact person for this project is	Kim H. Looney	Attorney
	(Contact Name)	(Title)
who may be reached at: Waller Lansden Dortch (Company Name)	& Davis LLP 511 Union	Street, Suite 2700 (Address)
Nashville TI	N 37219	615-850-8722
1/ (Sta		(Area Code / Phone Number)
	uly 2, 2013, 2013	kim.looney@wallerlaw.com
(with pumsour)	(Date)	(E-mail Address)
The Letter of Intent must be filed in triplicate and last day for filing is a Saturday, Sunday or State this form at the following address:		

Health Services and Development Agency Andrew Jackson Building 500 Deaderick Street, Suite 850 Nashville, Tennessee 37243

The published Letter of Intent must contain the following statement pursuant to T.C.A. § 68-11-1607(c)(1). (A) Any health

The published Letter of Intent must contain the following statement pursuant to T.C.A. § 68-11-1607(c)(1). (A) Any health care institution wishing to oppose a Certificate of Need application must file a written notice with the Health Services and Development Agency no later than fifteen (15) days before the regularly scheduled Health Services and Development Agency meeting at which the application is originally scheduled; and (B) Any other person wishing to oppose the application must file written objection with the Health Services and Development Agency at or prior to the consideration of the application by the Agency.

HF0051 (Revised 05/03/04 – all forms prior to this date are obsolete)

# ORIGINAL-Application

Hospice-Lincoln
Compassus-The
Highland Rim
CN1307-023

1,	Name of Facility, Agency, or Institution				
	Community Hospices of America - Tennessee, LLC d/b/a Hospice Compassus - The				
	Highland Rim				
	Name	2013 JUL 5	PM 3 47		
	1805 N. Jackson Street, Suites 5 and 6		Coffee		
	Street or Route		County		
	Tullahoma	TN	37388		
	City	State	Zip Code		
2.	Contact Person Available for Responses to	Questions			
	Kim H. Looney	Atto	orney		
	Name	Title			
	Waller Lansden Dortch & Davis, LLP	kim.looney@walle	erlaw.com		
	Company Name	Email address			
	Suite 2700, 511 Union Street	Nashville TN	37219		
	Street or Route	City State	Zip Code		
	Attorney	615-850-8722	615-244-6804		
	Association with Owner	Phone Number	Fax Number		
_	O Esta Facilita Assessa an Institution				
3.	Owner of the Facility, Agency or Institution				
	Community Hospices of America - Tennessee,	LLC	615-425-5406		
	Name		Phone Number		
	12 Cadillac Drive, Suite 360		Williamson		
	Street or Route		County		
	Brentwood	TN	37027		
	City	State	Zip Code		
	·				
4.	Type of Ownership of Control (Check One)				
	A. Sole Proprietorship F.	Government (State of TN			
	B. Partnership	or Political Subdivis	· · · · · · · · · · · · · · · · · · ·		
	C. Limited Partnership G.				
	D. Corporation (For Profit) H.	Limited Liability Cor	mnany v		
	. ,	Other (Specify)	· • —		
	E. Corporation (Not-for-Profit) I.	Office (Specify)			
		×			

PUT ALL ATTACHMENTS AT THE BACK OF THE APPLICATION IN ORDER AND REFERENCE THE APPLICABLE ITEM NUMBER ON ALL ATTACHMENTS.

**Response:** Hospice Compass is a wholly owned subsidiary of Community Hospices of America, Inc. (Delaware), which is a wholly owned subsidiary of CLP Healthcare Services, Inc. (Delaware). Hospice Compassus does not own any other health care institutions in Tennessee. Please see organizational documents included as <u>Attachment A-4.</u>

5. Name of Management/Operating Entity (If Applicable)				licable)		
	N/A Name		201	13 JUL 5 PM 3 47		_
	Street or Route				County	_
	City	<del></del>		State	Zip Code	_
	PUT ALL ATTACHMENTS AT TI REFERENCE THE APPLICABLE					
6.	Legal Interest in the Site of the	Institution (	Che	eck One)		
	<ul><li>A. Ownership</li><li>B. Option to Purchase</li><li>C. Lease of <u>Five (5)</u> Years</li></ul>			Option to Lease Other (Specify)		
	PUT ALL ATTACHMENTS AT THE REFERENCE THE APPLICABLE					
	Response: Please see Lease for	r the applicar	nt's	main office included as	<u>Attachment</u>	<u>A-6</u> .
7.	Type of Institution (Check as app	propriatem	ore	than one response n	nay apply)	
	<ul> <li>A. Hospital (Specify)</li> <li>B. Ambulatory Surgical Treatment Center (ASTC), Multi-Specialty</li> <li>C. ASTC, Single Specialty</li> <li>D. Home Health Agency</li> <li>E. Hospice</li> <li>F. Mental Health Hospital</li> <li>G. Mental Health Residential Treatment Facility</li> <li>H. Mental Retardation Institutional Habilitation Facility (ICF/MR)</li> </ul>	<u>x</u>	J. K. L. M. N. O.	Nursing Home Outpatient Diagnostic ( Recuperation Center Rehabilitation Facility Residential Hospice Non-Residential Metha Facility Birthing Center Other Outpatient Facilit (Specify) Other (Specify)	done ty	
8.	Purpose of Review (Check) as ap	propriatem	ore	e than one response i	nay apply)	
	<ul> <li>A. New Institution</li> <li>B. Replacement/Existing Facility</li> <li>C. Modification/Existing Facility</li> <li>D. Initiation of Health Care Service as defined in TCA § 68-11-1607(4)</li> <li>E. (Specify) Hospice</li> <li>F. Discontinuance of OB Services</li> <li>G. Acquisition of Equipment</li> </ul>	<u>x</u> 1		Change in Bed Comple [Please note the type of by underlining the approperation of the complete	f change opriate ecrease, on,	

	Please indicate current and pro	posed 2013	distributi JUL 5	on and ce	ertificatio 18	n of facilit	ty beds.
	Response: N/A						TOTAL
			Current I	Beds	Staffed	Beds	Beds at
			Licensed	*CON	Beds	<u>Proposed</u>	Completion
	A. Medical						
	B. Surgical						
	C. Long-Term Care Hospital						
	D. Obstetrical						
	E. ICU/CCU						
	F. Neonatal					-	
	G. Pediatric			·	m = 5		,
	H. Adult Psychiatric		-				
	I. Geriatric Psychiatric			-	-	-	
	J. Child/Adolescent Psychiatric					-	**
	K. Rehabilitation					•	
	L. Nursing Facility (non-Medicaid Certi	e:/\			*	-	•
			<del></del>	? <b></b>	-		
	M. Nursing Facility Level 1 (Medical						
	N. Nursing Facility Level 2 (Medical	re only)				-	
	O. Nursing Facility Level 2						
	(dually certified Medicaid/Medicare)			-	-		
	P. ICF/MR			7?			
	Q. Adult Chemical Dependency					-	
	R. Child and Adolescent Chemic	al					
	Dependency						
	S. Swing Beds						
	T. Mental Health Residential Tre	atment					
	U. Residential Hospice						
	TOTAL						
	*CON-Beds approved but not	yet in s	ervice				
	Madiagra Dravidar Number	4441	70				
).	Medicare Provider Number	4418					
	Certification Type	Hosp	oice				
1.	Medicaid Provider Number	0441	570				
	Certification Type	Hosp					
	Serumoauon Type	1 103					

13. Identify all TennCare Managed Care Organizations/Behavioral Health Organizations (MCOs/BHOs) operating in the proposed service area. Will this project involve the treatment of TennCare participants? Yes. If the response to this item is yes, please identify all MCOs/BHOs with which the applications for the contract.

Discuss any out-of-network relationships in place with MCOs/BHOs in the area.

**Response:** The applicant contracts with all of the Medicaid HMOs in the area: AmeriChoice, UnitedHealthcare Community Plan, and VHPN. It also contracts with several commercial plans, including, but not limited to, BlueCross BlueShield, Cigna, Aetna, and United Healthcare.

NOTE: Section B is intended to give the applicant an opportunity to describe the project and to discuss the need that the applicant sees for the project. Section C addresses how the project relates to the Certificate of Need criteria of Need, Economic Feasibility, and the Contribution to the Orderly Development of Health Care. Discussions on how the application relates to the criteria should not take place in this section unless otherwise specified.

### **SECTION B: PROJECT DESCRIPTION**

Please answer all questions on 8 1/2" x 11" white paper, clearly typed and spaced, identified correctly and in the correct sequence. In answering, please type the question and the response. All exhibits and tables must be attached to the end of the application in correct sequence identifying the questions(s) to which they refer. If a particular question does not apply to your project, indicate "Not Applicable (NA)" after that question.

I. Provide a brief executive summary of the project not to exceed two pages. Topics to be included in the executive summary are a brief description of proposed services and equipment, ownership structure, service area, need, existing resources, project cost, funding, financial feasibility and staffing.

**Response:** Please see Executive Summary included as <u>Attachment B-l</u>.

- II. Provide a detailed narrative of the project by addressing the following items as they relate to the proposal.
  - A. Describe the construction, modification and/or renovation of the facility (exclusive of major medical equipment covered by T.C.A. § 68-11-1601 et seq.) including square footage, major operational areas, room configuration, etc. Applicants with hospital projects (construction cost in excess of \$5 million) and other facility projects (construction cost in excess of \$2 million) should complete the Square Footage and Cost per Square Footage Chart. Utilizing the attached Chart, applicants with hospital projects should complete Parts A.-E. by identifying as applicable nursing units, ancillary areas, and support areas affected by this project. Provide the location of the unit/service within the existing facility along with current square footage, where, if any, the unit/service will relocate temporarily during construction and renovation, and then the location of the unit/service with proposed square footage. The total cost per square foot should provide a breakout between new construction and renovation cost per square foot. Other facility projects need only

complete Parts B.-E. Please also discuss and justify the cost per square foot for this project.

If the project involves none of the above, describe the development of the proposal.

Response: The applicant seeks approval to deliver hospice services to residents of Lincoln County, Tennessee. Hospice Compassus is currently licensed and provides services in the Tennessee counties of Bedford, Cannon, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Marshall, Maury and Moore. These counties surround Lincoln County. The applicant regularly receives requests for hospice services for residents of Lincoln County that it is unable to provide because it is not currently licensed in Lincoln County.

In addition to providing general hospice services, Hospice Compassus provides perinatal and pediatric hospice services, and is developing a palliative care program. No other hospice service provider licensed in Lincoln County provides similar services. As evidenced in this application, Lincoln County residents need the type of hospice services offered by the applicant.

Thus, Hospice Compassus requests that the Tennessee Health Services and Development Agency approve this application for the expansion of its existing service area to include hospice services to Lincoln County residents.

B. Identify the number and type of beds increased, decreased, converted, relocated, designated, and/or redistributed by this application. Describe the reasons for change in bed allocations and describe the impact the bed change will have on the existing services.

Response: Not applicable.

SQUARE FOOTAGE AND COST PER SQUARE FOOTAGE CHART

ai	Total							2	013	J	UL	5	Pľ	1	3	48	}				
Proposed Final Cost/ SF	New																				
	Renovated																				
ial ge	Total																				
Proposed Final Square Footage	New																				
Prop Squa	Renovated																				
Proposed Final	Location																				
risting Temporary Final Square Footage	Location																				
Existing	SF																				
Existing	Location																				
A. Unit /	Department														B. Unit/Depart.	GSF Sub-Total		C. Mechanical/ Electrical GSF	D. Circulation/	oli uciule Gor	E. Total GSF

Response: Not applicable.

- C. As the applicant, describe your need to provide the following health care services (if applicable to this application):
  - 1. Adult Psychiatric Services
  - 2. Alcohol and Drug Treatment for Adolescents (exceeding 28 days)
  - 3. Birthing Center
  - 4. Burn Units
  - 5. Cardiac Catheterization Services
  - 6. Child and Adolescent Psychiatric Services
  - 7. Extracorporeal Lithotripsy
  - 8. Home Health Services
  - 9. Hospice Services
  - 10. Residential Hospice
  - 11. ICF/MR Services
  - 12. Long-term Care Services
  - 13. Magnetic Resonance Imaging (MRI)
  - 14. Mental Health Residential Treatment
  - 15. Neonatal Intensive Care Unit
  - 16. Non-Residential Methadone Treatment Centers
  - 17. Open Heart Surgery
  - 18. Positron Emission Tomography
  - 19. Radiation Therapy/Linear Accelerator
  - 20. Rehabilitation Services
  - 21. Swing Beds

Response: The applicant seeks to deliver hospice services to residents of Lincoln County, Tennessee. In addition to providing general hospice services, Hospice Compassus offers perinatal and pediatric hospice services, as is developing a palliative care services program. These specialized services are particularly important because they are currently unavailable to residents of Lincoln County. The applicant would be able to fill a need for services that is not being met, should this application be approved.

Hospice Compassus currently provides services to all of the Tennessee counties surrounding Lincoln County, including Bedford, Cannon, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Marshall, Maury and Moore, but is unable to respond to the requests for service that it regularly receives for residents of Lincoln County. For example, the applicant recently received three (3) referrals for hospice services from Huntsville Hospital that it could not accept because the patients resided in Lincoln County. The applicant desires to provide high quality hospice services to residents of Lincoln County, but also desires to provide services there because Lincoln County represents a gap in its service area. It does not make sense from a business perspective for the applicant not to provide hospice services in Lincoln County. Obtaining authority to operate in Lincoln County would allow Hospice Compassus to begin providing both general and specialized hospice services to residents of Lincoln County, thereby satisfying the current unmet need for such services and providing residents of Lincoln County with access to specialized, high quality hospice care, as well as fill in the gap in its current service area.

D. Describe the need to change location or replace an existing facility.

Response: Not applicable.

- E. Describe the acquisition of any item of major medical equipment (as defined by the Agency Rules and the Statute) which exceeds a cost of \$1.5 million; and/or is a magnetic resonance imaging (MRI) scanner, positron emission tomography (PET) scanner, extracorporeal lithotripter and/or linear accelerator by responding to the following:
  - 1. For fixed-site major medical equipment (not replacing existing equipment):
    - a. Describe the new equipment, including:
      - 1. Total cost ;(As defined by Agency Rule).
      - 2. Expected useful life;
      - 3. List of clinical applications to be provided; and
      - 4. Documentation of FDA approval.

Response: Not applicable.

b. Provide current and proposed schedules of operations.

Response: Not applicable.

- 2. For mobile major medical equipment:
  - a. List all sites that will be served;
  - b. Provide current and/or proposed schedule of operations;
  - c. Provide the lease or contract cost.
  - d. Provide the fair market value of the equipment; and
  - e. List the owner for the equipment.

Response: Not applicable.

3. Indicate applicant's legal interest in equipment (i.e., purchase, lease, etc.) In the case of equipment purchase include a quote and/or proposal from an equipment vendor, or in the case of an equipment lease provide a draft lease or contract that at least includes the term of the lease and the anticipated lease payments.

Response: Not applicable.

- III. (A)Attach a copy of the plot plan of the site on an 8 1/2" x 11" sheet of white paper which must include:
  - 1. Size of site (*in acres*);
  - 2. Location of structure on the site; and
  - 3. Location of the proposed construction.
  - 4. Names of streets, roads or highway that cross or border the site.

Please note that the drawings do not need to be drawn to scale. Plot plans are required for all projects.

**Response:** Please see attached copy of the plot plan for the applicant's main office included as Attachment B.III(A). The office is located on a 3.5 acre site.

(B) 1. Describe the relationship of the site to public transportation routes, if any, and to any highway or major road developments in the area. Describe the accessibility of the proposed site to patients/clients.

**Response:** Not applicable. For the provision of hospice services, the applicant will treat patients in their homes so patients will not be required to travel in order to receive services. The applicant currently has employees living in Lincoln County and it is anticipated that these employees would provide services to Lincoln County hospice patients if this application is approved. The applicant's main office is located at 1805 N. Jackson Street, Suites 5 and 6, Tullahoma, TN 37388, and it has branch offices at 1412 Trotwood Ave., Suite 5, Columbia, TN 38401, and at 726 N. Locust Ave., 2<sup>nd</sup> Floor, Suite B, Lawrenceburg, TN 38464.

IV. Attach a floor plan drawing for the facility which includes legible labeling of patient care rooms (noting private or semi-private), ancillary areas, equipment areas, etc. on an 8 1/2" x 11" sheet of white paper.

NOTE: <u>DO NOT SUBMIT BLUEPRINTS</u>. Simple line drawings should be submitted and need not be drawn to scale.

**Response:** Please see attached floor plans included as <u>Attachment B.IV</u>. The document labeled "Emergency Exit Map" represents the floor plan of the applicant's main administrative office located at 1805 N. Jackson Street, Suites 5 and 6, Tullahoma, TN 37388. The second document represents the floor plan of the applicant's office space for clinical staff and document storage located at Suites 9 and 10 of the same address.

- V. For a Home Health Agency or Hospice, identify:
  - 1. Existing service area by County;

**Response:** Hospice Compassus currently provides services in the following Tennessee counties: Bedford, Cannon, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Marshall, Maury and Moore.

2. Proposed service area by County;

Response: Lincoln County

3. A parent or primary service provider;

**Response:** Hospice Compassus is owned by Community Hospices of America - Tennessee, LLC, located at 12 Cadillac Drive, Suite 360, Brentwood, TN 37207.

4. Existing branches; and

**Response:** Hospice Compassus' main administrative office is located at 1850 N. Jackson St., Suites 5 and 6, Tullahoma, TN 37388. Hospice Compassus has branch offices located at 1412 Trotwood Ave., Suite 5, Columbia, TN 38401, and at 726 N. Locust Ave., 2<sup>nd</sup> Floor, Suite B, Lawrenceburg, TN 38464. The average driving time from Tullahoma to Fayetteville is 37 minutes and the distance is approximately 28 miles, according to Mapquest.

5. Proposed branches.

Response: No additional branches are proposed as part of this project.

### SECTION C: GENERAL CRITERIA FOR CERTIFICATE OF NEED

In accordance with Tennessee Code Annotated § 68-11-1609(b), "no Certificate of Need shall be granted unless the action proposed in the application for such Certificate is necessary to provide needed health care in the area to be served, can be economically accomplished and maintained, and will contribute to the orderly development of health care." The three (3) criteria are further defined in Agency Rule 0720-4-.01. Further standards for guidance are provided in the state health plan (Guidelines for Growth), developed pursuant to Tennessee Code Annotated §68-11-1625.

The following questions are listed according to the three (3) criteria: (I) Need, (II) Economic Feasibility, and (III) Contribution to the Orderly Development of Health Care. Please respond to each question and provide underlying assumptions, data sources, and methodologies when appropriate. Please type each question and its response on an 8 1/2" x 11" white paper. All exhibits and tables must be attached to the end of the application in correct sequence identifying the question(s) to which they refer. If a question does not apply to your project, indicate "Not Applicable (NA)."

### **QUESTIONS**

### NEED

- 1. Describe the relationship of this proposal toward the implementation of the State Health Plan and Tennessee's Health: Guidelines for Growth.
  - Please provide a response to each criterion and standard in Certificate of Need Categories that are applicable to the proposed project. Do not provide responses to General Criteria and Standards (pages 6-9) here.

**Response:** Following are the recently revised criteria for the initiation of hospice services.

### Need:

Standards and Criteria Applicable to Both Residential and Hospice Services Applications

1. Adequate Staffing: An applicant should document a plan demonstrating the intent and ability to recruit, hire, train, assess competencies of, supervise and retain the appropriate numbers of qualified personnel to provide the services described in the application and that such personnel are available in the proposed Service Area. In this regard, an applicant should demonstrate its willingness to comply with the general staffing guidelines and qualifications set forth by the National Hospice and Palliative Care Organization

Response: The applicant is already operating in all of the counties surrounding Lincoln County, so its infrastructure, including administrative services and staffing, is already in place and operational. The applicant has a main office in Tullahoma, a branch office in Columbia, and recently opened a new branch office in Lawrenceburg, Tennessee that will all provide support for Lincoln County if this application is approved. The applicant

currently has employees living in Lincoln County and it is anticipated that these employees would provide services to Lincoln County hospice patients if this application is approved.

The applicant proposes to provide the following staff at the outset of its provision of services to Lincoln County, and will increase its nursing staff as the number of patients served increases. The applicant's current staffing model calls for fourteen (14) patients per one (1) registered nurse (RN). The applicant projects that it will receive twenty-five (25) referrals for hospice care in Lincoln County in its first year of operation there, resulting in an average daily census of 2.5 patients. Pursuant to the applicant's staffing model, this results in a need for 0.50 FTE to treat those patients. Two (2) full-time RN employees of the applicant currently reside in Lincoln County, so the applicant will easily be able to accommodate the needs of its patients in Lincoln County. The applicant is also planning on staffing 0.25 FTE home health aides and 0.10 FTE social workers to provide services to Lincoln County residents during the first two (2) years of its operation there. As with RNs, the applicant can absorb this need using its current staff, and will add additional staff as the utilization of hospice services in Lincoln County increases.

The applicant currently complies with the general staffing guidelines and qualifications set forth by the National Hospice and Palliative Care Organization and will continue to do so if Lincoln County is added.

According to the National Hospice and Palliative Care Organization, "the Staffing Guidelines for Hospice Home Care Teams is based on the recognition of the current diverse nature of hospice care and allows for individualization of staffing caseloads according to the organizational and environmental characteristics specific to each hospice, in much the same way hospices individualize patient care. The Staffing Guidelines for Hospice Home Care Teams utilizes an assessment process to estimate optimal staffing levels for hospice programs that includes an analysis of the model of care delivery, characteristics of the patient population served, environmental considerations, and other circumstances unique to each hospice. It is important to keep in mind that no one "best standard" regarding hospice staffing caseloads currently exists. The primary consideration that should be used by a hospice to determine optimal staffing caseloads is the hospice's ability to meet the needs of patients and families through appropriate use of resources and achieving the quality goals set by the hospice program."

The substantive portions of the Staffing Guidelines are broken out into three main sections: Preparation, Analysis, and Evaluation.

<u>Preparation</u> requires providers to review the National Summary of Hospice Care tables and compare their current staffing caseloads to national statistics; review the description and table of Care Model Factors to Consider for Staffing Caseloads; review the list of Other Factors to Consider for Staffing Caseloads; and review examples of completed Worksheets 1 and 2 for three hospice programs. Hospice Compassus completed each of these steps in preparation for beginning the staffing analysis process and, thus, has satisfied the Preparation portion of the Staffing Guidelines.

<u>Analysis</u> requires providers to complete worksheets using the provider's statistics and information to determine whether the provider should consider staffing caseloads that are smaller or larger than national norms based upon how the provider's organizational characteristics compare to national norms and how other organizational and environmental factors apply to the provider. Specifically, providers must assemble their

hospice's data and compare their current staffing caseloads to national caseload statistics and complete the following two worksheets: (1) Factors Associated with Care Delivery Models and (2) Other Factors to Consider for Staffing Caseloads. Hospice Compassus gathered all of the required data and performed the required comparisons to national caseload statistics, and completed the two required worksheets. Thus, Hospice Compassus has satisfied the Analysis portion of the Staffing Guidelines.

Finally, <u>Evaluation</u> assists providers with ongoing evaluation and includes a discussion of the Quality Assessment and Performance Improvement process (QAPI), the Family Evaluation of Hospice Care (FEHC), and other performance measurement tools that providers can utilize. Hospice Compassus utilized the QAPI process to evaluate the effectiveness of staffing changes undertaken after it completed the Staffing Guidelines analysis, and periodically repeats the Staffing Guidelines analysis at appropriate intervals to continuously monitor its comparative performance and to assure continued high quality patient care and high levels of staff performance and well-being. Hospice Compassus has complied with the Evaluation portion of the Staffing Guidelines.

Hospice Compassus has also reviewed each of the Hospice Program staffing analysis examples provided by the National Hospice and Palliative Care Organization.

Hospice Compassus currently meets and will continue to meet each of the National Hospice and Palliative Care Organization's Staffing Guidelines and qualifications.

2. Community Linkage Plan: The applicant shall provide a community linkage plan that demonstrates factors such as, but not limited to, relationships with appropriate health care system providers/services, and working agreements with other related community services assuring continuity of care focusing on coordinated, integrated systems. Letters from physicians in support of an application shall detail specific instances of unmet need for hospice services.

Response: The applicant currently has contractual and/or working relationships with the following providers: St. Jude Children's Research Hospital, Vanderbilt University Medical Center, Vanderbilt Children's Hospital, Baptist Medical Center, Centennial Medical Center, Maury Regional Hospital, St. Thomas Hospital, Willowbrook Hospice, Hillside Hospital, Crockett Hospital, Hickman Community Hospital, Elk Valley Home Health, United Healthcare HMO, Amerigroup HMO, BlueCross BlueShield, United Healthcare, Aetna, Cigna, Healthspring HMO, Huntsville Hospital, and local Veterans Administration clinics.

The applicant plans to establish working relationships with numerous providers in Lincoln County in order to ensure the availability of the services it provides to Lincoln County residents. It anticipates establishing such relationships with Lincoln Medical Center, Lincoln Medical Center Home Health, Lincoln Donelson Care Center, and Fayetteville Care and Rehabilitation Center, as well as numerous physician providers.

The applicant has had great success with its specialized hospice services throughout its service area, and works closely with a network of providers in order to make both its general and specialized hospice services available to as many patients as possible. For instance, the applicant works closely with Vanderbilt Children's Hospital, St. Jude Children's Research Hospital, Huntsville Hospital, and others, and has developed a network of providers that work together to improve the quality of life of hospice patients

and their families by providing them with high quality care while reducing unnecessary travel and providing them with counseling and support throughout a difficult process.

As an example of how the applicant works with other providers to make obtaining quality hospice care as easy as possible for families with children in hospice, the applicant has partnered with Huntsville Hospital in Huntsville, Alabama. Huntsville Hospital is affiliated with St. Jude Children's Research Hospital, making it possible for a St. Jude cancer patient who is receiving hospice services from the applicant who resides closer to Huntsville than Memphis to receive any necessary care at Huntsville Hospital rather than having to travel back to St. Jude. This is just one example of the type of relationships the applicant has developed with other providers that allows them to lessen the burden on patients and their families while providing them with the highest quality of care.

Letters of support for the proposed project are included as Attachment C-Need-1(2).

3. **Proposed Charges:** The applicant shall list its benefit level charges, which shall be reasonable in comparison with those of other similar facilities in the Service Area or in adjoining service areas.

**Response:** The applicant reported the following as the Medicare per diem rate for hospice services on its 2012 Joint Annual Report of Hospice: Routine Hospice Care - \$132, Continuous Hospice Care - \$768, General Inpatient - \$593, Respite Inpatient - \$141.

The applicant's charges for hospice services are determined by the Centers for Medicare and Medicaid Services (CMS). Thus, the only changes to the amount charged for the applicant's services will be as a result of changes to such rates by CMS. The applicant does not establish a separate fee schedule per se. Rather, the applicant accepts the CMS reimbursement for its hospice services. Infrequently, the applicant provides services to self-pay patients. In those circumstances, the applicant charges the same rate as the Medicare reimbursement rate. The proposed project will not result in any increase in charges to patients.

The Medicare per diem rates reported by each of the existing licensed providers in Lincoln County are substantially similar to those reported by the applicant, as demonstrated by the following table:

Name of Agency	Routine Hospice Care	Continuous Hospice Care	General Inpatient	Respite Inpatient
Hospice Compassus	\$132	\$768	\$593	\$141
Avalon Hospice	\$149	\$869	\$663	\$154
Caris Healthcare, LP- Davidson	\$149	\$836	\$639	\$150
Lincoln Medical Home Health and Hospice	\$132	\$770	\$592	\$140

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice 2012.

4. Access: The applicant must demonstrate an ability and willingness to serve equally all of the Service Area in which it seeks certification. In addition to the factors set forth in HSDA Rule 0720-11-.01(1) (listing the factors concerning need on which an application may be evaluated), the HSDA may choose to give special consideration to an applicant that is able to show that there is limited access in the proposed Service Area.

Response: The applicant will serve equally all residents of Lincoln County. The persons served by the applicant will primarily be elderly. The vast majority, almost 79%, of the applicant's current patients are Medicare beneficiaries and the applicant expects to continue to treat this same percentage of Medicare beneficiaries in Lincoln County. However, all patients, including women, racial and ethnic minorities (Including the Hispanic population), and low-income groups, will be served by the applicant without regard to their ability to pay.

Additionally, the existing hospice providers in Lincoln County generally operate during normal business hours, Monday-Friday, and do not admit hospice patients at night or on the weekend. Therefore, depending on when the person presents for hospice, it could be longer than 48 hours before someone would be admitted. The applicant admits patients 24 hours a day, 7 days a week, so there is never a time when a patient in need of hospice care will be unable to receive services from the applicant within a reasonable timeframe. In 2012, almost 6% of the applicant's total admissions were from admissions during the weekend.

Additionally, the applicant offers perinatal and pediatric hospice services, and is developing a palliative care program, that, to the best of the applicant's knowledge, is not provided by any other licensed hospice provider in Lincoln County. The applicant's specialized hospice services will be of particular value to residents of Lincoln County because they are currently unavailable.

- 5. **Indigent Care.** The applicant should include a plan for its care of indigent patients in the Service Area, including:
  - a. Demonstrating a plan to work with community-based organizations in the Service Area to develop a support system to provide hospice services to the indigent and to conduct outreach and education efforts about hospice services.
  - b. Details about how the applicant plans to provide this outreach.
  - c. Details about how the applicant plans to fundraise in order to provide indigent and/or charity care.

Response: In addition to treating a high volume of Medicare beneficiaries, the applicant provides a substantial amount of indigent care, routinely providing care to indigent patients that may not otherwise have access to hospice services. The applicant generally treats 5-6 indigent patients at any given time, and occasionally provides services to as many as 8-9 indigent patients at one time. The applicant feels strongly about providing quality hospice services to any patient in need, regardless of the patient's ability to pay, as is clear from the applicant's charity care program. In fact, the applicant provides a substantially greater amount of indigent care than the existing providers in Lincoln County.

On the applicant's 2012 Joint Annual Report of Hospice, it reported that it provided \$172,625 in charity care. This is substantially more than the existing providers in Lincoln

County according to the charity care data reported on each provider's 2012 Joint Annual Report of Hospice, as illustrated in the charity chart below.

### **Total Charity Care Provided in 2012**

Provider	2012 Total Net Revenue	2012 Charity Care	Charity Care Percentage
Hospice Compassus	\$7,398,041	\$172,625	2.3%
Avalon Hospice	\$13,375,670	\$70,037	0.5%
Caris Healthcare, LP-Davidson	\$13,533,199	\$31,775	0.2%
Lincoln Medical Home Health and Hospice	\$356,042	\$2,730	0.8%

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice 2012.

In contrast to the amount of charity care provided by existing providers in Lincoln County, the applicant's charity care spending in 2012 was equivalent to 2.3% of its total net revenue, almost 12 times that of Caris, almost 5 times that of Avalon, and almost 3 times that of Lincoln Medical Home Health and Hospice.

The applicant will continue its charity care program in Lincoln County if this application is approved, continuing to provide services to all residents of its service area regardless of their ability to pay. The applicant will work with community-based organizations in the service area to develop a support system to provide hospice services to the indigent and to conduct outreach and education efforts about hospice services by giving presentations at senior centers, community church groups, health councils, and similar groups and organizations located in Lincoln County. Funding for the provision of indigent care is built into Hospice Compassus' care plan and budget. Hospice Compassus also has a not-for-profit affiliated entity from which it can receive funds if necessary and appropriate.

6. Quality Control and Monitoring: The applicant should identify and document its existing or proposed plan for data reporting, quality improvement, and outcome and process monitoring system. Additionally, the applicant should provide documentation that it is, or intends to be, fully accredited by the Joint Commission, the Community Health Accreditation Program, Inc., the Accreditation Commission for Health Care, and/or other accrediting body with deeming authority for hospice services from the Centers for Medicare and Medicaid Services (CMS) or CMS licensing survey.

Response: Medicare currently requires hospices to report quality data through the National Quality Review (NQR). Hospice Compassus began reporting quality data through NQR in October 2012. The applicant measures and reports on forty-three (43) different quality measures both internally and externally using its quality reporting system, and reports on approximately one-fourth of those quality indicators as part of its Medicare quality management reporting to the NQR. Each of the quality measures the applicant reports data for meets or exceeds the Medicare requirements.

The applicant is currently working towards becoming accredited by The Joint Commission and expects to apply sometime in the next year.

7. **Data Requirements:** Applicants should agree to provide the Department of Health and/or the Health Services and Development Agency with all reasonably requested information and statistical data related to the operation and provision of services and to report that

data in the time and format requested. As a standard of practice, existing data reporting streams will be relied upon and adapted over time to collect all needed information.

Response: The applicant agrees to provide the Department of Health and/or the Health Services and Development Agency with all reasonably requested information and statistical data related to the operation and provision of services and to report that data in the time and format requested.

8. **Education.** The applicant should provide details of its plan in the Service Area to educate physicians, other health care providers, hospital discharge planners, public health nursing agencies, and others in the community about the need for timely referral of hospice patients.

Response: Hospice Compassus will meet with local providers, including home health agencies, hospitals and physician groups, to discuss the benefits for both patient and provider associated with hospice care. The benefits of hospice care to patients and their families are well-documented, particularly if the hospice patient is enrolled earlier than the last several days of life.

Hospice Compassus will work to show providers how they can benefit from increased utilization of hospice services. A recent study from Mount Sinai's Icahn School of Medicine, published in the March 2013 edition of *Health Affairs*, found that the utilization of hospice services will assist hospitals in reducing the number of hospital admissions and days, ICU admissions and days, 30 day hospital readmissions, and in-hospital deaths. Thus, the utilization of hospice services will have a significant positive impact on hospital reimbursement, alleviating the negative impact on reimbursement that results from extended stays and frequent readmissions. According to the study, nationwide utilization of hospice services has increased rapidly over the last twenty (20) years, indicating that health care providers and patients are becoming increasingly aware of the benefits of hospice care and, as this trend continues, the need for hospice services will become even more pronounced. Specifically, the study found that "Medicare costs for patients enrolled in hospice were significantly lower than those of nonhospice enrollees across all period studies: 1-7 days, 8-14 days, and 15-30 days, the most common enrollment period prior to death, as well as 53-105 days, the period previously shown to maximize Medicare savings."1

The study concluded that its findings, "albeit limited to enrollment up to 105 days, are of particular importance because they suggest that investment in the Medicare hospice benefit translates into savings overall for the Medicare system. For example, if 1,000 additional beneficiaries enrolled in hospice for 15-30 days prior to death, Medicare could save more than \$6.4 million, while those beneficiaries would be spared 4,100 hospital days. Alternatively, if 1,000 additional beneficiaries enrolled in hospice for 53-105 days before death, the overall savings to Medicare would exceed \$2.5 million."<sup>2</sup>

A copy of this study from Health Affairs is included as Attachment C-Need-1(8).

<sup>&</sup>lt;sup>1</sup> Amy S. Kelley, Partha Deb, Qingling Du, Melissa D. Aldridge Carlson & R. Sean Morrison, "Hospice Enrollment Saves Money for Medicare and Improves Care Quality Across a Number of Different Lengths-Of-Stay," *Health Affairs*, Vol. 32 No.3, pp. 552-561 (March 2013).

<sup>2</sup> Id.

### Hospice Services - Need

A new need formula for hospice services was approved by Governor Haslam as part of the State Health Plan Update on May 23, 2013. The new need to riff a applies to all new applications, including this one.

1. **Need Formula.** The need for Hospice Services shall be determined by using the following Hospice Need Formula, which shall be applied to each county in Tennessee:

A / B = Hospice Penetration Rate

### Where:

A = the mean annual number of Hospice unduplicated patients served in all counties included in a proposed Service Area for the preceding two calendar years as reported by the Tennessee Department of Health;

#### and

B = the mean annual number of Deaths in a Service Area for the preceding two calendar years as reported by the Tennessee Department of Health.

Note that the Tennessee Department of Health Joint Annual Report of Hospice defines "unduplicated patients served" as "number of patients receiving services on day one of reporting period plus number of admissions during the reporting period."

Need shall be established if the Hospice Penetration Rate in the proposed Service Area is less than 80% of the Statewide Median Hospice Penetration Rate and if there is a need shown for at least 120 additional hospice service recipients in the proposed Service Area.

**Response:** According to data from the Tennessee Department of Health, the mean annual number of hospice unduplicated patients in Lincoln County is 105 and the mean annual number of deaths in Lincoln County is 388, as set forth in the tables below.

# Mean Annual Number of Hospice Unduplicated Patients Served in Lincoln County

	2010	2011	
County	Patients Served	Patients Served	Mean
Lincoln	93	116	104.5

Source: Tennessee Department of Health, Division of Health Planning

# Mean Annual Number of Deaths in Lincoln County

County	2010 Deaths	2011 Deaths	Mean
Lincoln	396	380	388

Source: Tennessee Department of Health, Division of Health Planning

The mean annual number of hospice unduplicated patients in Lincoln County (104.5) divided by the mean annual number of deaths in Lincoln County (388), yields a Hospice Penetration Rate in Lincoln County of 0.269.

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The Tennessee Department of Health has calculated the Statewide Median Hospice Penetration Rate to be 0.389. Eighty percent (80%) of the Statewide Median Hospice Penetration Rate is 0.311.

According to the need calculation formula set forth above, need shall be established if Lincoln County's Hospice Penetration Rate is less than 80% of the Statewide Median Hospice Penetration Rate and there is a need for at least 120 additional hospice service recipients in Lincoln County. Therefore, any county with a Hospice Penetration Rate of less than 0.311 will satisfy the first portion of the need calculation formula.

The Hospice Penetration Rate in Lincoln County is 0.269, which is less than 0.311, thereby satisfying this portion of the need calculation.

Using a spreadsheet provided by the Tennessee Department of Health and included as <u>Attachment C-Need-1-Hospice Need Spreadsheet</u>, the Department has calculated that there is a need for 16 additional hospice service recipients in Lincoln County.

It is our understanding that the new need calculation requires a need for 120 patients because 120 patients is the minimum threshold number of patients for a hospice agency to be financially viable. This requirement for 120 patients does not take into consideration that the applicant is an existing provider that provided hospice services to 639 patients in 2010, 757 patients in 2011, and 775 patients in 2012, well over the 120 patient minimum. Thus, even though the data provided by the Tennessee Department of Health shows a need for only 16 additional hospice service patients in Lincoln County, the applicant feels this criteria is met when you consider it in conjunction with the 775 patients treated in 2012.

### HOSPICE PATIENTS HOSPICE COMPASSUS 2010-2012

			201	0				2011		2012							
Provider	Age (in years)						Age (in years)						Age (in years)				
	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total		
Hospice Compassus	6	135	126	372	639	9	159	138	451	757	3	178	153	441	775		

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice (2010-2012)

Additionally, there is evidence that the new hospice need calculation formula may underestimate the existing need for hospice services. Hospice care is a fairly new phenomenon. In 1979, the Health Care Financing Administration (HCFA, now CMS) initiated demonstration programs at 26 hospices across the county to assess the cost effectiveness of hospice care and to help determine what care a hospice provider should and shout not provide. In TEFRA Act of 1982, Congress created a temporary Medicare hospice benefit which was made final in 1986. It was not until 1993 that hospice was included as a nationally guaranteed benefit under President Clinton's health reform bill. In

the 2000's, hospice care became more recognized and accepted as a treatment benefit. In 2010, the Patient Protection and Affordable Care Act required State Medicaid programs to allow children with a life-limiting illness to receive both hospice care and curative treatment. Between 2000, when the current hospice guidelines were established and 2007, hospice utilization in the United States increased 68%, according to the National Health Statistics Reports, Number 38, April 27, 2011. According to the 2012 Edition of the NHPCO Facts and Figures & Hospice Care in America, utilization for hospice increased 17% between 2007 and 2011.

A rough calculation to determine the current need for hospice services is to develop a use rate based on the current utilization of hospice services in the United States. Based on a population in 2011 of 311,591,917 persons, and utilization of hospice services by 1,650,000 persons, a use rate of .00529 can be calculated. When you apply this use rate to the 2017 population estimate of 35,340 in Lincoln County, a need for hospice for 187 patients exists, significantly more than the 116 patients that received hospice services in 2011. This results in a net need for 71 patients in 2017, significantly more than the current need formula.

Finally, Hospice Compassus offers perinatal and pediatric hospice services, and is developing a palliative care program, that, to the best of its knowledge, no other licensed hospice provider in Lincoln County currently offers, making these services of particular value to residents of Lincoln County.

The applicant has had great success with its specialized hospice services throughout the rest of its service area. For instance, it works closely with Vanderbilt Children's Hospital, St. Jude Children's Research Hospital, Huntsville Hospital, and others, and has developed a network of providers that work together to improve the quality of life of hospice patients and their families by providing them with high quality care while reducing unnecessary travel and providing them with counseling and support throughout a difficult process. The Proposed Counties are in close proximity to both St. Jude Children's Research Hospital and Vanderbilt Children's Hospital.

The applicant's perinatal and pediatric hospice services complement each other and, through these services, the applicant is able to provide support and care to families going through devastating circumstances. Through its perinatal program, the applicant will attend physician appointments with an expectant mother whose baby is expected to live only for a short time after birth, or in some cases may have already died during the last trimester of her pregnancy. The applicant provides grief counseling and support to the expectant mother, as well as to the entire family, including siblings. The applicant works with the family to formulate a plan to implement upon the baby's birth that includes both a clinical aspect, i.e. the types of comfort that can be medically provided to the baby, and a personal aspect, i.e. the types of mementos the family would like to have, such as the baby's handprints and footprints. This service provides hospice care in the form of counseling, and comfort to families going through very difficult circumstances. A general hospice program does not provide these specialized services.

The applicant's pediatric program is already servicing patients and, like the applicant's perinatal program, is providing an invaluable service to patients and their families. The applicant's pediatric hospice patients have thus far included children aged three (3) months through nine (9) years of age who suffer from cancer, genetic disorders, and other fatal illnesses. At least two (2) of these pediatric hospice patients were indigent. As an

example of how the applicant works with other providers to make obtaining quality hospice care as easy as possible for families with children in hospice, the applicant has partnered with Huntsville Hospital in Huntsville, Alabama. Huntsville Hospital is affiliated with St. Jude Children's Research Hospital, making it possible for a St. Jude cancer patient who is receiving hospice services from the applicant to receive any necessary follow-up care at Huntsville Hospital rather than having to travel back to St. Jude, which is farther from home. If this option were not available, both with the pediatric hospice care and follow-up with Huntsville Hospital, the patient would have to stay at St. Jude, which could severely limit the family involvement. This is just one example of the type of relationships the applicant has developed with other providers that allows them to lessen the burden on patients and their families while providing them with the highest quality of care.

The applicant's developing palliative care program is of significant value to those residents of Lincoln County who are suffering from chronic illnesses such as congestive heart failure or COPD. Because the life expectancy of these patients is generally greater than six (6) months, they are not yet appropriate candidates for the applicant's hospice program but are still in need of quality care. For this reason, the applicant is establishing a palliative care program through which it sees patients suffering from chronic illness in a consultative model and works with them to treat and manage their symptoms at home. The applicant recently applied for a Medicare Part B palliative care license, a unique certification that sets it apart from most other hospice providers.

The palliative care program is offered in conjunction with the applicant's hospice services and utilizes a consultative model by which the applicant's physicians and nurses provide in-home symptom management services to patients with chronic illnesses. This program is fundamentally different from palliative care services offered by home health agencies. The expectation of home health services is that the patient's condition will improve, and the ultimate goal, of course, is improvement such that home health services are no longer needed. The goal of the applicant's palliative care program is to improve the quality of life of patients suffering from chronic illnesses through maintenance and to the extent possible, improvement of their conditions. The vast majority of the time, these patients are suffering from conditions that will never improve to the extent that they no longer require palliative care services. Rather, these patients' conditions deteriorate such that they ultimately require hospice services. When a palliative care patient's condition deteriorates to the extent that the patient requires hospice services, the applicant will assist the patient and the patient's family through the difficult transition from palliative care to hospice care. This greatly reduces stress on the patient because the patient will continue to receive services in the same setting, from health care providers that he or she is familiar with.

The goal of palliative care services that area home health agencies may be providing is treatment until the patient improves enough that home health services are no longer needed, whereas the goal of the applicant's palliative care program is to maintain its patients' chronic conditions, improve or maintain their quality of life, and assist them with the transition to hospice care. To the best of applicant's knowledge, no other provider is offering this type of palliative care program to residents of Lincoln County.

The applicant's palliative care program is reimbursed under Medicare Part B, while hospice services are reimbursed at a Medicare per diem rate. The palliative care program could technically be offered in Lincoln County without a hospice license, but it would not make sense from a programmatic or operational standpoint to offer palliative services without also offering hospice services. Palliative care programs must operate at a high

volume just to break even. For that reason, they are generally operated in conjunction with a hospice or hospital. The applicant is unaware of any independently operating palliative care programs. In order for palliative care to be financially viable, it generally must be provided by a hospital or hospice program. It would not be financially feasible for the applicant to offer its palliative care program in Lincoln County without also operating its hospice program there.

The applicant's hospice and palliative care services will also help hospitals reduce the number of hospital admissions and days, ICU admission and days, 30 day hospital readmissions and in-hospital-deaths, as supported by a study from Mount Sinai's Icahn School of Medicine, published in the March 2013 edition of *Health Affairs*, discussed above.<sup>3</sup> The initiation of this service is expected to alleviate the negative impact on hospital reimbursement that results from extended stays and frequent readmissions.

The Hospice Penetration Rate in Lincoln County is 0.269, which is less than 0.311 (80% of the Statewide Median Hospice Penetration Rate), thereby satisfying that portion of the need calculation. As for the second part of the need calculation formula, data provided by the Tennessee Department of Health indicates that there is a need for 16 additional hospice service recipients in Lincoln County. The new need calculation formula does not consider patients already being treated by existing providers. In this case, the applicant treated 775 patients in 2012. When considering this data in conjunction with the demonstrated need for 16 additional hospice service recipients in Lincoln County, the applicant is clearly a financially viable provider able to provide services in Lincoln County. Finally, residents of Lincoln County currently do not have access to any comparable specialized hospice services. For these reasons, the applicant seeks approval of its request to provide hospice services in Lincoln County.

### Tennessee State Health Plan: 5 Principles for Achieving Better Health

The 2012 State Health Plan sets forth the following Principles for Achieving Better Health. The applicant's discussion of how the proposed project relates to each Principle follows each enumerated Principle.

<u>Principle 1: Healthy Lives</u> - The applicant's proposed expansion into Lincoln County supports the goals of this Principle by improving the health and quality of life of the residents of Lincoln County in need of palliative or hospice services. The nature of hospice care is to improve the quality of life that the hospice patient has remaining. The nature of hospice palliative care services is to improve patients' quality of life by effectively managing the symptoms of their chronic illnesses. When a patient is in palliative hospice care, an estimated end of life has not been determined.

<u>Principle 2: Access to Care</u> - The applicant's provision of general hospice and specialized hospice and palliative care services in Lincoln County significantly improves the access of residents of these counties to such services. Currently, to the best of the applicant's knowledge, no other hospice provider offers perinatal and pediatric hospice services, or palliative care services in Lincoln County. The applicant's nurses and physicians have been trained and certified to offer these specialized services, and it is the applicant's understanding that no hospice staff for other area agencies has received comparable training. Additionally, these specialized services are of the type that are generally offered

<sup>3</sup> Id.

only in metropolitan areas throughout the state, so for them to be available to residents of Lincoln County, a rural area of the state, is particularly significant.

<u>Principle 3: Economic Efficiencies</u> - There is minimal cost associated with the proposed project because the applicant is fully operational and providing services to all of the counties immediately surrounding Lincoln County. Expansion to Lincoln County will be easily accomplished and is logical from both a provision of services and an operational standpoint. There will be no increase in costs to patients as a result of the expansion. In addition, the applicant provides a significantly higher amount of charity care than the existing hospice providers in Lincoln County, giving indigent residents of Lincoln County greater access to care, regardless of their ability to pay.

<u>Principle 4: Quality of Care</u> - The applicant will provide residents of Lincoln County in need of general or specialized hospice services, or palliative care services, with a high quality of care regardless of their ability to pay.

In addition, a continuum of care which includes utilization of hospice services by hospitals in and around Lincoln County who are treating patients from Lincoln County generally reduces overall health care costs because hospital lengths of stay are shorter and readmission rates are reduced. Hospital stays are more expensive than hospice services. Because hospitals will no longer receive reimbursement for certain readmissions, the approval of additional hospice services to the service area promotes the orderly development of health care and the basic principles of health care reform. The applicant's services provide comfort and convenience to hospice patients who receive services at home rather than in a more restrictive and more expensive hospital setting.

<u>Principle 5: Health Care Workforce</u> - Three (3) out of four (4) of the applicant's physicians have received certification for the provision of hospice and palliative care services through the American Academy of Hospice and Palliative Medicine, a certification the applicant believes is not held by employees of any other hospice provider in Lincoln County. Obtaining this certification now requires a one (1) year residency by physicians. Thus, it is significant that all but one (1) of the applicant's physicians hold this certification and that the existing hospice providers in Lincoln County have no physicians that hold this certification.

In addition, all of the applicant's registered nurses have received End-of-Life Nursing Education Consortium (ELNEC) training and certification. ELNEC is a national education initiative to improve palliative care that focuses on pain management, symptom control, ethical/legal issues, and other core areas. All of the applicant's RNs are also in the process of receiving ELNEC training for pediatric palliative and hospice care and will complete their training in less than a year.

The applicant also participates in the nurse training programs operated by Motlow State Community College and Columbia State Community College

b. Applications that include a Change of Site for a health care institution, provide a response to General Criterion and Standards (4)(a-c).

Response: Not applicable.

2. Describe the relationship of this project to the applicant facility's long-range development plans, if any.

Response: This project is necessary for Hospice Compassus' long-range development plans because Lincoln County represents a significant gap in Hospice Compassus' service area. The applicant provides general and specialized hospice services to all of the surrounding Tennessee counties, but not to Lincoln County. Hospice Compassus desires to provide quality hospice services to all patients in its service area and providers service residents of Lincoln County have requested those services from Hospice Compassus, but Hospice Compassus has been unable to provide them. Thus, Hospice Compassus seeks approval to expand its service area to Lincoln County in order to meet the hospice needs of Lincoln County's residents. Without the requested license, the residents of Lincoln County will not have access to the general and specialized hospice services that Hospice Compassus provides.

3. Identify the proposed service area <u>and</u> justify the reasonableness of that proposed area. Submit a county level map including the State of Tennessee clearly marked to reflect the service area. Please submit the map on 8 1/2" x 11" sheet of white paper marked only with ink detectable by a standard photocopier (i.e., no highlighters, pencils, etc.).

Response: Please see a map of the existing and proposed service area included as <a href="Attachment C-Need-3">Attachment C-Need-3</a>. It is reasonable for the applicant to seek to expand its service area to include Lincoln County because it provides services in each of the counties surrounding Lincoln County - Bedford, Cannon, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Marshall, Maury, and Moore counties. It regularly receives requests for hospice services for residents of Lincoln County that it is unable to satisfy. Hospice Compassus desires to expand its service area to include Lincoln County so that it may provide quality hospice services to those residents in need of both the general and specialized hospice services that the applicant provides.

#### 4. A. Describe the demographics of the population to be served by this proposal.

Response: The following chart sets forth the current population in Tennessee and in Lincoln County specifically, and the projected population of Tennessee and Lincoln County in 2017.

#### **POPULATION PROJECTIONS**

	Lincoln	County	
Age	2013	2017	% Increase
0 to 19	8,192	8,463	3.3%
20 to 44	11,274	13,541	20.1%
45 to 64	9,202	8,351	(9.2%)
65 to 74	3,134	3,100	(1.1%)
75 plus	2,177	1,885	(13.4%)
Total All Ages:	33,979	35,340	4.0%
	Tenne	ssee	
Age	2013	2017	% Increase
0 to 19	1,670,916	1,700,151	1.7%
20 to 44	2,158,175	2,196,167	1.8%
45 to 64	1,748,746	1,803,561	3.1%
65 to 74	562,705	650,554	15.6%
75 plus	387,472	421,589	8.8%
Total All Ages:	6,528,014	6,772,022	3.7%

Source: Tennessee Department of Health, Office of Policy, Planning and Assessment, Division of Health Statistics

The population of both Lincoln County and the state of Tennessee are growing and that growth is projected to continue. As the population continues to increase, the need for hospice services will increase as well.

The majority of hospice patients are over the age of 65. The 65+ population in Lincoln County currently makes up 15.6% of the total population. This is significantly higher than the percentage of the population 65+ in the state of Tennessee as a whole, which is currently 14.6% and expected to increase to 15.8% by 2017. The fact that Lincoln County residents who are 65+ make up a significant portion of the County's population further illustrates the need for both general and specialized hospice services in Lincoln County.

# PROJECTED POPULATION 2013 JUL 5 PM 3 48

	2013 Population 65+	2013 Total Population	% of Total Population 65+	2017 Population 65+	2017 Total Population	% of Total Population 65+
Lincoln County	5,311	33,979	15.6%	4,985	35,340	14.1%
Tennessee State	950,177	6,528,014	14.6%	1,072,143	6,772,022	15.8%

Source: Tennessee Department of Health, Office of Policy, Planning and Assessment, Division of Health Statistics

Additional information on the demographics of Lincoln County is taken from the U.S. Census Bureau and is included as <u>Attachment C-Need-4</u>. The following table represents a compilation of the demographic data for Lincoln County.

#### **Lincoln County Demographic Data**

Variable	Lincoln	Tennessee
Current Year (CY), Age Group, 0-19	8,192	1,670,916
Projected Year (PY), Age Group, 0-19	8,463	1,700,151
Age Group, 0-19, % Change	3.3%	1.7%
Age Group, 0-19, % Total (PY)	23.9%	25.1%
CY, Age Group, 65+	5,311	950,177
PY, Age Group, 65+	4.985	1,072,143
Age Group, 65+ % Change	(6.1%)	12.8%
Age Group, 65+ % Total (PY)	14.1%	15.8%
CY, Total Population	33,979	6,528,014
PY, Total Population	35,340	6,772,022
Total Pop. % Change	4.0%	3.7%
TennCare Enrollees	6,359	1,199,087
TennCare Enrollees as a % of Total Population	19.2%	18.4%
(CY)		
Median Age	41.8	38.0
Median Household Income	\$41,454	\$43,989
Median Home Value	\$112,300	\$137,200
Population % Below Poverty Level	16.1%	16.9%

<sup>\*</sup>TennCare enrollment data is based on the February 2013 Midmonth Report. This is the most recent information available on the Tennessee Department of Health website.

As the chart above shows, Lincoln County's median age of 41.8 is older than that of the State at 38.0; the median household income is less at \$41,454 versus \$43,989; and the TennCare population percentage is higher than that of the State, with Lincoln County's TennCare enrollment at 19.2% and the State's at 18.4%.

With respect to cancer and non-cancer death rates in Lincoln County, as compared to the rates for Tennessee overall, the chart below helps to illustrate that the death rate from cancer or non-cancer causes is higher in Lincoln County than it is for the state of Tennessee, further indicating a need for hospice services in that area.

The 2011 population of Lincoln County was 33,437. The 2011 population of Tennessee was 6,408,015. In 2011, there were 392 deaths in Lincoln County, which, when divided by

the total population of Lincoln County, generates a death rate in Lincoln County of 1.2%. In 2011, there were 60,104 deaths in Tennessee which, when divided by the total population of Tennessee, generates a death rate in Tennessee of 0.9%. Thus, the death rate in Lincoln County is higher than it is for the state of Tennessee, further indicating a need for hospice services in that area.

County	2009 Cancer Deaths	2010 Cancer Deaths	2011 Cancer Deaths	'09-'11 % Change	2009 Non- Cancer Deaths	2010 Non- Cancer Deaths	2011 Non- Cancer Deaths	'09-'11 % change
Lincoln	90	93	81	(10.0%)	287	303	299	4.2%
Tennessee	13,409	13,514	13,461	0.4%	44,614	45,687	46,643	4.5%

Source: Tennessee Department of Health, Health Statistics

B. Describe the special needs of the service area population, including health disparities, the accessibility to consumers, particularly the elderly, women, racial and ethnic minorities, and low-income groups. Document how the business plans of the facility will take into consideration the special needs of the service area population.

**Response:** The persons served by the applicant will primarily be elderly. The vast majority of the applicant's patients are Medicare beneficiaries. However, all patients, including women, racial and ethnic minorities (including the Hispanic population), and low-income groups, will be served by the applicant without regard to their ability to pay.

5. Describe the existing or certified services, including approved but unimplemented CONs, of similar institutions in the service area. Include utilization and/or occupancy trends for each of the most recent three years of data available for this type of project. Be certain to list each institution and its utilization and/or occupancy individually. Inpatient bed projects must include the following data: admissions or discharges, patient days, and occupancy. Other projects should use the most appropriate measures, e.g., cases, procedures, visits, admissions, etc.

**Response:** There are currently three licensed hospice providers in Lincoln County: Avalon Hospice, Caris Healthcare, LP-Davidson and Lincoln Medical Home Health and Hospice. Lincoln Medical Home Health and Hospice is owned by the local hospital and serves primarily residents of Lincoln County.

The utilization trends for each of these facilities for the previous three (3) years are illustrated in the following table:

# HOSPICE PATIENTS IN LINCOLN COUNTY 2012-2012

			2010	1				2011		L	013 JU	L 5	2012	3 48	}
Provider		Age (in years)				Age (in years)				Age (in years)					
	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total
Avalon Hospice	0	0	3	6	9	0	7	9	30	46	0	6	6	13	25
Caris Healthcare, LP- Davidson	0	7	5	11	23	1	4	2	3	10	0	4	2	6	12
Lincoln Medical Home Health and Hospice	0	13	21	27	61	0	10	21	29	60	0	14	23	33	70
Total	0	20	29	44	93	1	21	32	62	116	0	24	31	52	107

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice for each applicable facility and year. (2010-2012)

# TOTAL HOSPICE PATIENTS SERVED 2010-2012

	2010			2011 Age (in years)				2012							
Provider	Age (in years)								Ag	e (in yea	ars)				
	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total
Hospice Compassus	6	135	126	372	639	9	159	138	451	757	3	178	153	441	775
Avalon Hospice	0	112	116	358	586	0	191	194	610	995	0	188	218	595	1001
Caris Healthcare, LP- Davidson	2	114	129	580	825	2	133	133	544	812	0	119	141	570	830
Lincoln Medical Home Health and Hospice	0	13	21	27	61	0	10	21	29	60	0	14	23	33	70

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice for each applicable facility and year. (2010-2012)

None of the facilities currently licensed to provide services in Lincoln County provides the perinatal/pediatric hospice services that Hospice Compassus currently provides, nor do any of these facilities have a palliative care program.

While Caris Healthcare, LP-Davidson (Caris) reported serving two pediatric (Age 0-17) patients in 2010 and two pediatric patients in 2011, it is Hospice Compassus' understanding that Caris does not provide hospice services to infants, toddlers or young children. It is possible that the two (2) pediatric patients Caris treated in 2010 and in 2011 were teenagers towards the upper end of the 0-17 age range for pediatric patients. Thus, although the persons served might technically be pediatric patients, the care for this upper age would be more similar to that of adults, rather than young children.

Hospice Compassus provides pediatric hospice services to all patients within that 0-17 age range, including young children, and has recently provided hospice services to a three (3) month old infant and an eight (8) year old child.

Additionally, Hospice Compassus has provided pediatric hospice services to four (4) patients thus far in 2013, already exceeding the number of pediatric patients it treated last year. Hospice Compassus is continuing to provide specialized pediatric hospice training to a growing number of its physicians and staff, and has developed referral relationships with St. Jude Children's Research Hospital and Vanderbilt Children's Medical Center among others. In fact, St. Jude recently referred two (2) patients to Hospice Compassus for specialized pediatric hospice care.

The applicant does not anticipate that its expansion of hospice services to Lincoln County would have any impact on these existing hospice service providers. believes, based on its analysis of the population, age, and other demographics of residents of Lincoln County, that not all residents who need hospice care are currently receiving it. The applicant plans to market its services and educate the community and local health care providers regarding the benefits of hospice care, and believes that doing so will result in increased utilization of hospice services among Lincoln County residents. The applicant is not seeking to decrease the utilization of other hospice service providers in Lincoln County. Lincoln Medical Home Health and Hospice is owned by the local hospital, Lincoln Medical Center, as are the two nursing homes in the county. It is doubtful that the applicant could have any effect on these existing referral relationships, even if it wanted to, which it does not. Rather the applicant is seeking to increase the overall utilization of hospice services in Lincoln County through increasing the availability of such services, including specialized hospice services that are not currently available. The new need formula identifies a need for 16 hospice patients. Given the applicant's belief that Lincoln County is currently underserved, its estimate of 25-30 patients should have no impact on existing providers.

6. Provide applicable utilization and/or occupancy statistics for your institution for each of the past three (3) years and the projected annual utilization for each of the two (2) years following completion of the project. Additionally, provide the details regarding the methodology used to project utilization. The methodology <u>must include</u> detailed calculations or documentation from referral sources, and identification of all assumptions.

**Response:** The applicant's utilization statistics for the past three (3) years are illustrated in the following table:

#### HOSPICE PATIENTS HOSPICE COMPASSUS 2010-2012

		2010					2011					2012				
Provider		Age (in years)			Age (in years)				Age (in years)							
_	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total	0- 17	18- 64	65- 74	75+	Total	
Hospice Compassus	6	135	126	372	639	9	159	138	451	757	3	178	153	441	775	

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice (2010-2012)

The applicant projects that in year one of providing hospice services in Lincoln County, it will treat 25 patients with an average daily census (ADC) of 2.5 patients. In year two of operation, the applicant projects that it will treat 30 patients with an ADC of 3.0 patients. This projection utilizes an average length of stay of 36 days based on an analysis of Lincoln County and the applicant's current experience in the surrounding counties, as well as the fact that its program will be newly operational in Lincoln County and, as such, it expects that it will initially receive mainly short-term patients. Additionally, Lincoln Medical Center owns two of the nursing homes in the county in addition to the hospital and the home health and hospice. Referrals from a nursing home for hospice care generally occur earlier in the cycle for hospice services and are thus usually for longer lengths of stay. The applicant does not anticipate any impact on the referral pattern between the hospital and its hospice, or between its nursing homes and hospice. The applicant believes that an ALOS of 36 days for the first two (2) years of operation is reasonable based on its status as a new provider in the area. As education regarding hospice services occurs in the service area, it is possible that the ALOS will increase, making it more consistent with ALOS in some of the surrounding counties that Hospice Compassus serves.

#### **ECONOMIC FEASIBILITY**

- 1. Provide the cost of the project by completing the Project Costs Chart on the following page. Justify the cost of the project.
  - All projects should have a project cost of at least \$3,000 on Line F. (Minimum CON Filing Fee). CON filing fee should be calculated from Line D. (See Application Instructions for Filing Fee)
  - The cost of any lease should be based on fair market value or the total amount of the lease payments over the initial term of the lease, whichever is greater. Note; This applies to all equipment leases including by procedure or "per click" arrangements. The methodology used to determine the total lease cost for a "per click" arrangement must include, at a minimum, the projected procedures, at the "per click" rate and the term of the lease.
  - The cost for fixed and moveable equipment includes, but is not necessarily limited to, maintenance agreements covering the expected useful life of the equipment; federal.

state, and local taxes and other government assessments; and installation charges, excluding capital expenditures for physical plant renovation or in-wall shielding, which should be included under construction costs or incorporated in a facility lease.

• For projects that include new construction, modification, and/or renovation; documentation must be provided from a contractor and/or architect that support the estimated construction costs.

**Response:** Please see the project costs chart on the following page.

## PROJECT COSTS CHART

Α.	Const	ruction and equipment acquired by purcha	Spil 5	PM	3 49
	1.	Architectural and Engineering Fees			
	2.	Legal, Administrative (Excluding CON Fi Consultant Fees	ling Fee),	,	\$25,000
	3.	Acquisition of Site		10-	
	4.	Preparation of Site			
	5.	Construction Costs		23-	
	6.	Contingency Fund		y <del>-</del>	
	7.	Fixed Equipment (Not included in Construction	Contract)	::≆	
	8.	Moveable Equipment (List all equipment over	\$50,000)	205	
	9.	Other (Specify)	_	8=	
B.	Acquis	sition by gift, donation, or lease:			
	1.	Facility (inclusive of building and land)		14	
	2.	Building only			
	3.	Land only			
	4.	Equipment (Specify)			
	5.	Other (Specify)		-	
C.	Financ	cing Costs and Fees:			
	1.	Interim Financing			
	2.	Underwriting Costs		22	
	3.	Reserve for One Year's Debt Service		2.5	
	4.	Other (Specify)	_	12	
	D.	Estimated Project Cost (A+B+C)		9	
	E.	CON Filing Fee		-	\$3,000
	F.	Total Estimated Project Cost (D+E)	TOTAL	\\	\$28,000

- 2. Identify the funding sources for this project.
  - a. Please check the applicable item(s) below and briefly summarize how the project will be financed. (Documentation for the type of funding MUST be inserted at the end of the application, in the correct alpha/numeric order and identified as Attachment C, Economic Feasibility-2.)
- A. Commercial loan--Letter from lending institution or guarantor stating favorable initial contact, proposed loan amount, expected interest rates, anticipated term of the loan, and any restrictions or conditions;
- B. Tax-exempt bonds--Copy of preliminary resolution or a letter from the issuing authority stating favorable initial contact and a conditional agreement from an underwriter or investment banker to proceed with the issuance;
- C. General obligation bonds—Copy of resolution from issuing authority or minutes from the appropriate meeting.
- \_\_\_ D. Grants--Notification of intent form for grant application or notice of grant award; or
- <u>x</u> E<sub>2</sub> Cash Reserves--Appropriate documentation from Chief Financial Officer.
- F. Other—Identify and document funding from all other sources.
- 3. Discuss and document the reasonableness of the proposed project costs. If applicable, compare the cost per square foot of construction to similar projects recently approved by the Health Services and Development Agency.

**Response:** The costs for this project are minimal and are related to legal fees and the filing fee for the CON application. Hospice Compassus does not anticipate any additional costs related to this project.

4. Complete Historical and Projected Data Charts on the following two pages--<u>Do not modify the Charts provided or submit Chart substitutions!</u> Historical Data Chart represents revenue and expense information for the last three (3) years for which complete data is available for the institution. Projected Data Chart requests information for the two (2) years following the completion of this proposal. Projected Data Chart should reflect revenue and expense projections for the **Proposal Only** (i.e., if the application is for additional beds, include anticipated revenue from the proposed beds only, not from all beds in the facility).

Response: Please see Historical and Projected Data Charts.

5. Please identify the project's average gross charge, average deduction from operating revenue, and average net charge.

**Response:** The applicant's average gross charge is \$4,966.92 in Year One and \$4,966.90 in Year Two. The average deduction from operating revenue is \$125.16 in Year One and \$125.17 in Year Two for an average net charge of \$4,841.76 in Year One and \$4,841.73 in Year Two.

## **HISTORICAL DATA CHART**

Give information for the last three (3) years for which complete data are available for the facility or agency. The fiscal year begins in January.

Α.	Utilization Data (Patient Days) 2013 JUL 5 PM	3 19 51,901	Year 2011 44,984	Year 2010 32,512
В.	Revenue from Services to Patients			
	1. Inpatient Services	\$ <u>344,486</u>	\$ <u>327,956</u>	\$ <u>212,918</u>
	2. Outpatient Services	\$ <u>6,816,227</u>	<u>\$5,714,597</u>	\$4,026,280
	3. Emergency Services	<u>0</u>	<u>0</u>	0
	4. Other Operating Revenue	<u>0</u>	<u>0</u>	<u>0</u>
	(Specify)			
	Gross Operating Revenue	\$ <u>7,160,713</u>	\$ <u>6,042,553</u>	\$ <u>4,239,198</u>
C.	Deductions for Operating Revenue			
	1. Contractual Adjustments	\$ <u>21,154</u>	\$ <u>12,251</u>	\$ <u>16,215</u>
	2. Provision for Charity Care	<u>\$155,760</u>	<u>\$113,540</u>	N/A <sup>4</sup>
	3. Provisions for Bad Debt	<u>\$20,220</u>	<u>\$46,685</u>	\$47,049
	Total Deductions	\$ <u>197,134</u>	\$ <u>172,476</u>	\$63,264
NE.	T OPERATING REVENUE	\$ <u>6,963,579</u>	\$ <u>5,870,077</u>	\$ <u>4,175,934</u>
D.	Operating Expenses			
	1. Salaries and Wages	\$ <u>3,125,742</u>	\$ <u>2,699,875</u>	\$ <u>2,166,611</u>
	2. Physician's Salaries and Wages	\$123,515	\$114,464	\$110,444
	3. Supplies	910,728	\$853,080	\$535,708
	4. Taxes	<u>0</u>	<u>0</u>	<u>0</u>
	5. Depreciation	\$27,920	\$23,815	<u>\$20,789</u>
	6. Rent	\$120,572	\$113,122	<u>\$112,056</u>
	7. Interest, other than Capital	\$90	(\$7.00)	<u>\$1,943</u>
	8. Other Expenses (Equipment lease & maintenance, communications, travel/training, advertising, mileage, misc.)	\$1,053,837	\$897,650	\$689,639
	Total Operating Expenses	\$ <u>5,362,404</u>	\$ <u>4,701,999</u>	\$ <u>3,637,190</u>
E.	Other Revenue (Expenses) - Net (Specify)	\$	\$	\$
NET	Capital Expenditures	\$ <u>34,327</u>	\$ <u>27,749</u>	\$ <u>16,498</u>
	Retirement of Principal     Interest			
	Total Capital Expenditures  OPERATING INCOME (LOSS)  SCAPITAL EXPENDITURES	\$ <u>1,566,847</u>	\$ <u>1,140,329</u>	\$ <u>522,246</u>

<sup>&</sup>lt;sup>4</sup> Data not broken out separately at this time.

## PROJECTED DATA CHART

Give information for the two (2) years following the completion of this proposal. The fiscal year begins in January.

beg	ins in January.	2013 JUL 5	DW 3	49Year One	Year Two
A.	Utilization Data (Number of Patients)	7013 OOF 2	111 3	2 <u>5</u>	<u>30</u>
B.	Revenue from Services to Patients				
	1. Inpatient Services			\$ <u>2,483</u>	\$ <u>2,980</u>
	2. Outpatient Services			<u>\$121,690</u>	\$146,027
	3. Emergency Services			<u>0</u>	<u>0</u>
	4. Other Operating Revenue (Specify)	)		<u>0</u>	<u>0</u>
		Gross Operating Re	evenu	\$ <u>124,173</u>	\$ <u>149,007</u>
C.	Deductions for Operating Revenue				
	1. Contractual Adjustments			\$ <u>360</u>	\$ <u>432</u>
	2. Provision for Charity Care			<u>\$2,732</u>	<u>\$3,278</u>
	3. Provisions for Bad Debt			<u>\$37</u>	<u>\$45</u>
		Total Dedu	uctions	\$ <u>3,129</u>	\$ <u>3,755</u>
NE	FOPERATING REVENUE			\$ <u>121,044</u>	\$ <u>145,252</u>
D.	Operating Expenses				
	1. Salaries and Wages			\$ <u>76,932</u>	\$ <u>78,470</u>
	2. Physician's Salaries and Wages			<u>\$6,000</u>	<u>\$6,000</u>
	3. Supplies			<u>\$14,814</u>	\$17,777
	4. Taxes			<u>0</u>	<u>0</u>
	5. Depreciation			<u>0</u>	<u>0</u>
	6. Rent			<u>0</u>	<u>0</u>
	7. Interest, other than Capital			<u>0</u>	<u>0</u>
	8. Other Expenses (Specify): (Mileage training)	e, advertising, travel,		<u>\$12,951</u>	<u>\$15,541</u>
		Total Operating Exp	oenses	\$ <u>110,697</u>	\$ <u>117,788</u>
E.	Other Revenue (Expenses) - Net (Spe	ecify)		<u>0</u>	<u>0</u>
NET	OPERATING INCOME (LOSS)			\$10,347	<u>\$27,464</u>
F.	Capital Expenditures				
	1. Retirement of Principal			0	0
	2. Interest			<u>0</u>	<u>0</u>
	-	Total Capital Expend	ditures	<u>0</u>	<u>0</u>
NET	OPERATING INCOME (LOSS)				
LES	S CAPITAL EXPENDITURES			\$ <u>10,347</u>	\$ <u>27,464</u>

6. A. Please provide the current and proposed charge schedules for the proposal. Discuss any adjustment to current charges that will result from the implementation of the proposal. Additionally, describe the anticipated revenue from the proposed project and the impact on existing patient charges.

**Response:** The applicant reported the following as the Medicare per diem rate for hospice services on its 2012 Joint Annual Report of Hospice: Routine Hospice Care - \$132, Continuous Hospice Care - \$768, General Inpatient - \$593, Respite Inpatient - \$141.

The applicant's charges for hospice services are determined by the Centers for Medicare and Medicaid Services (CMS). Thus, the only changes to the amount charged for the applicant's services will be as a result of changes to such rates by CMS. The applicant does not establish a separate fee schedule per se. Rather, the applicant accepts the CMS reimbursement for its hospice services. Infrequently, the applicant provides services to self-pay patients. In those circumstances, the applicant charges the same rate as the Medicare reimbursement rate.

The applicant expects to generate \$10,347 in net revenue in its first year of operation in Lincoln County, and \$27,464 in net revenue in its second year. This project will not result in any impact on existing patient charges.

B. Compare the proposed charges to those of similar facilities in the service area/adjoining service areas, or to proposed charges of projects recently approved by the Health Services and Development Agency. If applicable, compare the proposed charges of the project to the current Medicare allowable fee schedule by common procedure terminology (CPT) code(s).

**Response:** The Medicare per diem rates reported by each of the existing licensed providers in Lincoln County are substantially similar to those reported by the applicant, as demonstrated by the following table:

Name of Agency	Routine Hospice Care	Continuous Hospice Care	General Inpatient	Respite Inpatient
Hospice Compassus	\$132	\$768	\$593	\$141
Avalon Hospice	\$149	\$869	\$663	\$154
Caris Healthcare, LP- Davidson	\$149	\$836	\$639	\$150
Lincoln Medical Home Health and Hospice	\$132	\$770	\$592	\$140

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports of Hospice 2012.

7. Discuss how projected utilization rates will be sufficient to maintain cost-effectiveness.

Response: The applicant is already operating in all of the counties surrounding Lincoln County, so its administration, infrastructure and staffing model is already in place and operational. There is a need for general and, particularly, specialized hospice services in Lincoln County and the applicant regularly receives referrals of patients who reside there that it is currently unable to accept. The projected utilization rates will be more than sufficient to maintain cost-effectiveness because the cost associated with the applicant providing services in Lincoln County is minimal.

8. Discuss how financial viability will be ensured within two years; and demonstrate the availability of sufficient cash flow until financial viability is achieved.

**Response:** There is very minimal cost associated with the applicant's expansion to Lincoln County, so the proposed project will be financially viable almost immediately. The applicant has sufficient cash flow to fund any additional costs that may arise.

Discuss the project's participation in state and federal revenue programs including a description of the extent to which Medicare, TennCare/Medicaid, and medically indigent patients will be served by the project. In addition, report the estimated dollar amount of revenue and percentage of total project revenue anticipated from each of TennCare, Medicare, or other state and federal sources for the proposal's first year of operation.

Response: The applicant participates in the Medicare, TennCare, and TRICARE/CHAMPUS programs. As reported on the applicant's 2012 Joint Annual Report of Hospice, \$1,032,316 in revenue came from TennCare, \$5,837,440 in revenue came from Medicare, \$21,740 from TRICARE/CHAMPUS, \$3,330 from private pay patients, and \$503,215 from other pay sources. The applicant reported \$172,625 in charity care on its 2012 Joint Annual Report. This equates to approximately 14% revenue from TennCare, 78.9% revenue from Medicare, 0.3% from TRICARE/CHAMPUS, 0.05% from private pay patients, and 6.8% from other payer sources.

The applicant anticipates that these percentages will remain relatively constant throughout its first year of operation in Lincoln County. Based on projected patient revenue of \$124,173 in year one of its operation in Lincoln County, the applicant anticipates revenue from the TennCare program totaling approximately \$17,384, revenue from the Medicare program totaling approximately \$97,972, revenue from TRICARE/CHAMPUS totaling approximately \$373, revenue from private pay patients totaling approximately \$62, and revenue from other pay sources totaling approximately \$8,444.

10. Provide copies of the balance sheet and income statement from the most recent reporting period of the institution and the most recent audited financial statements with accompanying notes, if applicable. For new projects, provide financial information for the corporation, partnership, or principal parties involved with the project. Copies must be inserted at the end of the application, in the correct alpha-numeric order and labeled as <a href="Attachment C, Economic Feasibility-10">Attachment C, Economic Feasibility-10</a>.

**Response:** The consolidated unaudited preliminary balance sheet for the applicant's parent company, CLP, as well as a quarterly cash balance letter from Regions Bank reflecting adequate cash on hand to fund the minimal expense associated with the proposed project are included as <u>Attachment C, Economic Feasibility-10</u>.

- 11. Describe all alternatives to this project which were considered and discuss the advantages and disadvantages of each alternative including but not limited to:
  - a. A discussion regarding the availability of less costly, more effective, and/or more efficient alternative methods of providing the benefits intended by the proposal. If development of such alternatives is not practicable, the applicant should justify why not; including reasons as to why they were rejected.

Response: There are no less costly, more effective, and/or more efficient alternative methods of providing the benefits to the residents of Lincoln County intended by this proposed project. The applicant currently provides quality hospice services to all of the Tennessee counties surrounding Lincoln County. In addition, the applicant provides specialized perinatal and pediatric hospice services, and is developing a palliative care services program that the residents of Lincoln County currently do not have access to. The benefit of the applicant's expansion to Lincoln County is tremendous for the residents of that county, and the cost involved in making that expansion is minimal. The applicant's administrative infrastructure and staffing model is already in place and operational, and this project will be financially viable almost immediately.

b. The applicant should document that consideration has been given to alternatives to new construction, e.g., modernization or sharing arrangements. It should be documented that superior alternatives have been implemented to the maximum extent practicable.

Response: Not applicable.

#### (III.) CONTRIBUTION TO THE ORDERLY DEVELOPMENT OF HEALTH CARE

1. List all existing health care providers (e.g., hospitals, nursing homes, home care organizations, etc.), managed care organizations, alliances, and/or networks with which the applicant currently has or plans to have contractual and/or working relationships, e.g., transfer agreements, contractual agreements for health services.

Response: The applicant currently has contractual and/or working relationships with the following providers: St. Jude Children's Research Hospital, Vanderbilt University Medical Center, Vanderbilt Children's Hospital, Baptist Medical Center, Centennial Medical Center, Maury Regional Hospital, St. Thomas Hospital, Willowbrook Hospice, Hillside Hospital, Crockett Hospital, Hickman Community Hospital, Elk Valley Home Health, United Healthcare HMO, Amerigroup HMO, BlueCross BlueShield, United Healthcare, Aetna, Cigna, Healthspring HMO, Huntsville Hospital, and local Veterans Administration clinics.

The applicant plans to establish working relationships with numerous providers in Lincoln County in order to ensure the availability of the services it provides to Lincoln County residents. It anticipates establishing such relationships with Lincoln Medical Center, Lincoln Medical Center Home Health, Lincoln Donelson Care Center, and Fayetteville Care and Rehabilitation Center, as well as numerous physician providers.

The applicant has had great success with its specialized hospice services throughout its service area, and works closely with a network of providers in order to make both its general and specialized hospice services available to as many patients as possible. For

instance, the applicant works closely with Vanderbilt Children's Hospital, St. Jude Children's Research Hospital, Huntsville Hospital, and others, and has developed a network of providers that work together to improve the quality of life of hospice patients and their families by providing them with high quality care while reducing unnecessary travel and providing them with counseling and support throughout a difficult process.

2. Describe the positive and/or negative effects of the proposal on the health care system. Please be sure to discuss any instances of duplication or competition arising from your proposal including a description of the effect the proposal will have on the utilization rates of existing providers in the service area of the project.

Response: Approval of this project will result in a significant positive effect on the health care system with no negative effects on current providers. Expansion of its service area to include Lincoln County will allow Hospice Compassus to respond to the needs of residents of Lincoln County. There will be no duplication of services partly because no other licensed hospice provider provides the perinatal and pediatric hospice services that Hospice Compassus provides, nor does any other hospice provider offer palliative care services, and partly because the applicant believes the area is underserved and its presence will enable more persons in need of hospice services to receive them.

The following chart reflects the current market share and patient origin for existing providers in Lincoln County.

Agency	2011 Service Area Total	Grand Total	Service Area Total as % of Total Service Area Patients (Market Share)	Service Area Total as % of Grand Total (Patient Origin)
Avalon Hospice	46	995	39.66%	4.62%
Caris Healthcare, LP- Davidson	10	812	8.62%	1.23%
Lincoln Medical Home Health and Hospice	60	60	51.72%	100%

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports 2011

The information in the above chart demonstrates that the number of patients Hospice Compassus projects serving in Lincoln County would have only a minimal effect on Avalon and Caris because Lincoln County is such a small portion of their business. It should also not have any effect on Lincoln Medical because the majority of its patients more than likely come from its hospital and nursing homes and Hospice Compassus could not have a significant impact on these referrals even if it wanted to, which it does not.

Provide the current and/or anticipated staffing pattern for all employees providing patient care for the project. This can be reported using FTEs for these positions. Additionally, please compare the clinical staff salaries in the proposal to prevailing wage patterns in the service area as published by the Tennessee Department of Labor & Workforce Development and/or other documented sources.

Response: The applicant proposes to provide the following staff at the outset of its provision of services to Lincoln County, and will increase its nursing staff as the number of patients served increases. The applicant's current staffing model calls for fourteen (14) patients per one (1) registered nurse (RN). The applicant projects that it will receive

twenty-five (25) referrals for hospice care in Lincoln County in its first year of operation there, resulting in an average daily census of 2.5 patients. Pursuant to the applicant's staffing model, this results in a need for 0.50 FTE to treat those patients. Two (2) full-time RN employees of the applicant currently reside in Lincoln County, so the applicant will easily be able to accommodate the needs of its patients in Lincoln County. The applicant is also planning on staffing 0.25 FTE home health aides and 0.10 FTE social workers to provide services to Lincoln County residents during the first two (2) years of its operation there. As with RNs, the applicant can absorb this minimal staffing need using its current staff, and will add additional staff as the utilization of hospice services in Lincoln County increases.

The applicant's RNs are compensated at the rate of \$26 per hour, and its home health aides are compensated at the rate of \$12 per hour. According to the Tennessee Department of Labor and Workforce Development, 2012 South Central Tennessee Balance of State Occupational Wages, May 2012, registered nurses are compensated at the rate of \$27.77 per hour and home health aides are compensated at the rate of \$9.04 per hour. Based on this data, the salaries paid by the applicant are competitive with the salaries paid by other employers in the South Central Tennessee area, which includes Bedford, Coffee, Franklin, Giles, Grundy, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry and Wayne counties.

Three (3) out of four (4) of the applicant's physicians have received certification for the provision of hospice and palliative care services through the American Academy of Hospice and Palliative Medicine, a certification the applicant believes is not held by employees of any other hospice provider in Lincoln County. Obtaining this certification now requires a one (1) year residency by physicians. Thus, it is significant that all but one (1) of the applicant's physicians hold this certification and that the existing hospice providers in Lincoln County have no physicians that hold this certification.

In addition, all of the applicant's registered nurses have received End-of-Life Nursing Education Consortium (ELNEC) training and certification. ELNEC is a national education initiative to improve palliative care that focuses on pain management, symptom control, ethical/legal issues, and other core areas. All of the applicant's RNs are also in the process of receiving ELNEC training for pediatric palliative and hospice care and will complete their training in less than a year. Thus, all of the RNs employed by the applicant, including those who reside in Lincoln County, are ELNEC trained and certified for palliative care, and will soon be ELNEC trained and certified for pediatric palliative and hospice care.

Discuss the availability of and accessibility to human resources required by the proposal, including adequate professional staff, as per the Department of Health, the Department of Mental Health and Developmental Disabilities, and/or the Division of Mental Retardation Services licensing requirements.

Response: The applicant does not anticipate encountering any difficulty ensuring that it has adequate staff to meet the needs of its patients. Hospice Compassus currently has sufficient staff to respond to the needs of Lincoln County residents requesting hospice services. In fact, two (2) full-time Hospice Compassus registered nurse case managers currently live in Lincoln County. As Hospice Compassus' range of available services and patient volume increases, it will add additional staff as necessary to ensure that adequate staff are consistently available.

5. Verify that the applicant has reviewed and understands all licensing certification as required by the State of Tennessee for medical/clinical staff. These include, without limitation, regulations concerning physician supervision, credentialing, admission privileges, quality assurance policies and programs, utilization review policies and programs, record keeping, and staff education.

Response: The Applicant has reviewed and understands all hospice licensing requirements for the Tennessee Department of Health and intends to comply with the same.

6. Discuss your health care institution's participation in the training of students in the areas of medicine, nursing, social work, etc. (e.g., internships, residencies, etc.).

**Response:** Hospice Compassus participates in the nurse training programs operated by Motlow State Community College and Columbia State Community College. As part of the nursing program's community education course requirement, nursing students participate in a one (1) day clinical ride along with a Hospice Compassus nurse.

7. (a) Please verify, as applicable, that the applicant has reviewed and understands the licensure requirements of the Department of Health, the Department of Mental Health and Developmental Disabilities, the Division of Mental Retardation Services, and/or any applicable Medicare requirements.

**Response:** The applicant has reviewed and understands the licensure requirements of the Department of Health and any applicable Medicare requirements.

(b) Provide the name of the entity from which the applicant has received or will receive licensure, certification, and/or accreditation.

Licensure:

**Response:** Tennessee Department of Health, Board for Licensing Health Care Facilities.

Accreditation:

Response: Not applicable.

(c) If an existing institution, please describe the current standing with any licensing, certifying, or accrediting agency. Provide a copy of the current license of the facility.

**Response:** The applicant's license from the Tennessee Department of Health and its Clinical Laboratory Improvement Amendments license are included as <u>Attachment C, Contribution to the Orderly Development of Health Care - 7(c)</u>. The applicant is in good standing with these agencies.

(d) For existing licensed providers, document that all deficiencies (if any) cited in the last licensure certification and inspection have been addressed through an approved plan of correction. Please include a copy of the most recent licensure/certification inspection with an approved plan of correction.

**Response:** Hospice Compassus' most recent licensure/certification inspection, dated April 2010, is included as <u>Attachment C, Contribution to the Orderly Development of Health Care-7(d)</u>. Hospice Compassus did not have any deficiencies, so no plan of correction was required.

8. Document and explain any final orders or judgments entered in any state or country by a licensing agency or court against professional licenses held by the applicant or any entities or persons with more than a 5% ownership interest in the applicant. Such information is to be provided for licenses regardless of whether such license is currently held.

**Response:** No final orders or judgments have been entered in any state or county by a licensing agency or court against professional licenses held by the applicant or any entities or persons with more than a 5% ownership interest in the applicant.

9. Identify and explain any final civil or criminal judgments for fraud or theft against any person or entity with more than a 5% ownership interest in the project

**Response:** There are no final civil or criminal judgments for fraud or theft against any person or entity with more than a 5% ownership interest in the project.

10. If the proposal is approved, please discuss whether the applicant will provide the Tennessee Health Services and Development Agency and/or the reviewing agency information concerning the number of patients treated, the number and type of procedures performed, and other data as required.

**Response:** If this project is approved, the applicant will provide the Tennessee Health Services and Development Agency and/or the reviewing agency information concerning the number of patients treated, the number and type of procedures performed, and such other data as required.

#### PROOF OF PUBLICATION

Attach the full page of the newspaper in which the historical of intentiappeared with the mast and dateline intact or submit a publication affidavit from the newspaper as proof of the publication of the letter of intent.

**Response:** Please see attached affidavit of publication showing that publication occurred in the Elk Valley Times, the Lincoln County newspaper, on July 2, 2013.

#### **DEVELOPMENT SCHEDULE**

Tennessee Code Annotated § 68-11-1609(c) provides that a Certificate of Need is valid for a period not to exceed three (3) years (for hospital projects) or two (2) years (for all other projects) from the date of its issuance and after such time shall expire; provided, that the Agency may, in granting the Certificate of Need, allow longer periods of validity for Certificates of Need for good cause shown. Subsequent to granting the Certificate of Need, the Agency may extend a Certificate of Need for a period upon application and good cause shown, accompanied by a non-refundable reasonable filing fee, as prescribed by rule. A Certificate of Need which has been extended shall expire at the end of the extended time period. The decision whether to grant such an extension is within the sole discretion of the Agency, and is not subject to review, reconsideration, or appeal.

- 1. Please complete the Project Completion Forecast Chart on the next page. If the project will be completed in multiple phases, please identify the anticipated completion date for each phase.
- 2. If the response to the preceding question indicates that the applicant does not anticipate completing the project within the period of validity as defined in the preceding paragraph, please state below any request for an extended schedule and document the "good cause" for such an extension.

**Response**: The applicant does not anticipate requesting an extension of time at this time.

Form HF0004 Revised 05/03/04 Previous Forms are obsolete

#### PROJECT COMPLETION FORECAST CHART

Enter the Agency projected Initial Decision date, as published in Rule 68-11-1609(c): October 23, 2013

Assuming the CON approval becomes the final agency action on that date; indicate the number of days **from the above agency decision date** to each phase of the completion forecast.

<u>Phase</u>		DAYS REQUIRED	Anticipated Date (MONTH/YEAR)
1.	Architectural and engineering contract signed	<u>N/A</u>	N/A
2.	Department of Health	<u>N/A</u>	<u>N/A</u>
3.	Construction contract signed	N/A	<u>N/A</u>
4.	Building permit secured	N/A	<u>N/A</u>
5.	Site preparation completed	<u>N/A</u>	<u>N/A</u>
6.	Building construction commenced	<u>N/A</u>	<u>N/A</u>
7.	Construction 40% complete	N/A	<u>N/A</u>
8.	Construction 80% complete	<u>N/A</u>	<u>N/A</u>
9.	Construction 100% complete (approved for occupancy	<u>N/A</u>	<u>N/A</u>
10.	*Issuance of license	<u>30</u>	Dec. 1, 2013
11.	*Initiation of service	<u>30</u>	Dec. 1, 2013
12.	Final Architectural Certification of Payment	N/A	<u>N/A</u>
		-	( <del></del>
13.	Final Project Report Form (HF0055)	<u>60</u>	Jan. 1, 2014

<sup>\*</sup> For projects that do NOT involve construction or renovation: Please complete items 10 and 11 only.

Note: If litigation occurs, the completion forecast will be adjusted at the time of the final determination to reflect the actual issue date.

#### **AFFIDAVIT**

STATE OF TENNESSEE

2013 JUL 5 PM 3 49

COUNTY OF DAVIDSON

Kim H. Looney, being first duly sworn, says that he/she is the applicant named in this application or his/her/its lawful agent, that this project will be completed in accordance with the application, that the applicant has read the directions to this application, the Rules of the Health Services and Development Agency, and T.C.A. § 68-11-1601, et seq., and that the responses to this application or any other questions deemed appropriate by the Health Services and Development Agency are true and complete.

SIGNATURE/TITLE

Sworn to and subscribed before me this 5<sup>th</sup> day of July, 2013, a Notary Public in and for the County/State of Tennessee.

NOTARY PUBLIC

My commission expires, January 6, 2015.



# Attachment A-4 Organizational Documents



#### STATE OF TENNESSEE

2013 JUL 5 PM Trey Hargett, Secretary of State
Division of Business Services

William R. Snodgrass Tower 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

WALLER LANSDEN DORTCH & DAVIS LLP SUITE 2700 511 UNION STREET NASHVILLE, TN 37219

**Request Type: Certified Copies** 

Request#:

91426

Issuance Date:

03/07/2013

Copies Requested: 1

**Document Receipt** 

Receipt #: 941578

Filing Fee:

\$20.00

Payment-Check/MO - WALLER LANSDEN DORTCH & DAVIS LLP, NASHVILLE, TN

\$20.00

I, Tre Hargett, Secretary of State of the State of Tennessee, do hereby certify that **COMMUNITY HOSPICES OF AMERICA-TENNESSEE**, **LLC**, Control # 509567 was formed or qualified to do business in the State of Tennessee on 12/29/2005. COMMUNITY HOSPICES OF AMERICA-TENNESSEE, LLC has a home jurisdiction of DELAWARE and is currently in an Active status.

Tre Hargett Secretary of State

Processed By: Nichole Hambrick

The attached document(s) was/were filed in this office on the date(s) indicated below:

Reference #	Date Filed	Filing Description
5633-0604	12/29/2005	Initial Filing
ROLL 6065	06/21/2007	Notice of Determination
6077-2693	06/27/2007	2006 Annual Report (Due 04/01/2007)
6284-2263	04/02/2008	2007 Annual Report (Due 04/01/2008)
6455-0766	02/23/2009	2008 Annual Report (Due 04/01/2009)
6471-0146	03/11/2009	Assumed Name
A0014-0954	03/30/2010	2009 Annual Report (Due 04/01/2010)
6868-2656	04/01/2011	2010 Annual Report (Due 04/01/2011)
7030-3013	04/04/2012	2011 Annual Report (Due 04/01/2012)

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#### APPLICATION FOR

CERTIFICATE OF AUTHORITY SECRE ARY OF STATE

Bepartment of State
Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower

_	Nashville, TN 37243	4
	To the Secretary of State of the State of Tennessee:	
	Pursuant to the provisions of § 48-246-301 of the Tennessee Limited Liability Company Act, the undersigned hereby applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth:	
_	The name of the Limited Liability Company is: Community Hospices of America-Tennessee, LLC	
	If different, the name under which the certificate of authority is to be obtained is:	31
	NOTE: The Secretary of State of the State of Tennessee may not Issue a certificate of authority to a foreign Limited Liability Company if its name does not comply with the requirements of § 48-207-101 of the Tennessee Limited Liability Company Act. If obtaining a certificate of authority under an assumed Limited Liability Company name, an application must be filed pursuant to § 48-207-101(d).	
	2. The state or country under whose law it is formed is: Delaware	
-	3. The date of its organization is: December 19, 2005 (must be month, day and year)	
	4. The complete street address (including zip code) of its principal office is:	
	3500 Blue Lake Drive, Suite 201, Birmingham, AL, 35243 Street City/State Zip Code	
	5. The complete street address (including the county and the zip code) of its registered office in Tennessee:	
	110 E. Lauderdale Street, Tullahoma, TN 37388 Street City/State County Zip Code	
	The name of its registered agent at that office is: John W. Cline	
	6. The number of members at the date of filing One	
	7. If the limited liability company commenced doing business in Tennessee prior to the approval of this application, the date of commencement (month, day and year)	
	NOTE: This application must be accompanied by a certificate of existence (or a document of similar import) duly authenticated by the Secretary of State or other official having custody of the Limited Liability Company records in the state or country under whose law it is organized. The certificate shall not bear a date of more than two (2) months prior to the date the application is filed in this state.	
	12  2 5/07   Community Hospiess of America-Tennessee, LLC   Signature Date   Name of Limited Liability Company	
	President Street Constitution C	
	Signer's Capacity  Signature  John W. Cline	
00	Name (typed or printed)  Pho Edge F50 nor market (mileton for market for formal	



# The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "COMMUNITY HOSPICES OF AMERICA-TENNESSEE, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-FIRST DAY OF DECEMBER, A.D. 2005.

4080264 8300 051045794



Warriet Smith Hindson

nriet Smith Windsor, Secretary of State

AUTHENTICATION: 4394380

DATE: 12-21-05

SECRETARY OF STATE
CORPORATIONS SECTIO..
WILLIAM R. SNODGRASS TOWER
312 EIGHTH AVENUE NORTH - SIXTH FLOOR
NASHVILLE, TENNESSEE 37243-0306

ISSUANCE DATE: 06/21/07 CONTROL NUMBER: 0509567

JOHN W. CLINE 110 E. LAUDERDALE ST TULLAHOMA, TN 37388 6065.2293

### RE: COMMUNITY HOSPICES OF AMERICA-TENNESSEE, LLC

#### NOTICE OF DETERMINATION

Pursuant to the provisions of Sections 48-245-301 or 48-246-501 of the Tennessee Limited Liability Company Act or Sections 48-249-604 or 48-249-908 of the Tennessee Revised Limited Liability Company Act, it has been determined that the following ground(s) exist(s) for the administrative dissolution of the above limited liability company, if a Tennessee limited liability company, or revocation of its certificate of authority, if a foreign limited liability company:

The Limited Liability Company Annual Report which was due on or before 04/01/07 has not been filed. To obtain an annual report form or for additional information, please call this office at (615) 741-2286.

If the limited liability company does not correct each ground for dissolution/revocation or provide evidence that each ground does not exist within two (2) months after issuance date of this notice, the limited liability company shall be administratively dissolved/revoked, as appropriate. For assistance in this regard, please contact this office at the appropriate telephone number listed above.

LIMITED LIABILITY COMPANY ANNUA Annual Report Filing Fee Duc: \$50 per member, with a minimum fee There is an additional fee of \$20 if an registered agent/office.	of \$300 and a maximum fee	e of \$3000. k #6 to the	Piease return completed form to: TENNESSEE SECRETARY OF STATE Attn: Annual Report 312 Eighth Avenue N. 6th Ficor William R. Snodgrass Tower Nashville, TN 37243	
Current Placal Year Closing Month:	112	THIS REPORT IS	DUE ON OR BEFORE: 04/01/07	
(1) SECRETARY OF STATE CONTROL Number.	0509567			
(2A) NAME AND MAILING ADDRESS OF COMP			(2B.) STATE OR COUNTRY OF FORMATION	
COMMUNITY HOSPICES	: OF		DELAWARE .	
AMERICA-TENNESSEE 3500 BLUE LAKE DRI SUITE 201	LLC (VÉ 5243	*	(RC.) ADD OR CHANGE MAILING ADDRESS: SO	
F 12/29/2005	FOR PROFIT	ā a	ARY ARY	2
(3) A PRINCIPAL ADDRESS INCLUDING CI 3500 BLUE LAKE DR B. CHANGE OF PRINCIPAL ADDRESS:	TY, STATE, ZIP CODE:	BIRMINGHAM	, AL 35243	-
STREET	- 1 <sub>0</sub> , · · · · · · · · · · · · · · · · · · ·	CITY	STATE ZIP CODE + 4	
(4) This LLC is DOARD MANAGED DIRECTIF board, director, or manager managed, provide respectively. Attach an additional sheet if naces	the names and business addresses	NAGED MEMBER M	IANAGED (check one box) of the povernors, directors, or managers (or their equivalent),	٠
NAME	BUSINESS ADDRESS		CITY, STATE, ZIP CODE + 4	
Community Hospices of	3500 Blue La	ke Dr. Ste	201 Birmingham, AL 3524	3
ZIENEA I WAS J. I.I.				_
*		- 14		
(5) Provide the names and business addresses, (or their equivalent), respectively. Altach on ad-	including zip codes, of the ILC maiddlonal sheat if necessary.	nagers (if governed by	the LLC Act), or any officers (If governed by the Revised LLC A	
NAME	BUSINESS ADDRESS	•	CITY, STATE, ZIP CODE + 4	
¥				-
				-
(6) A NAME OF REGISTERED AGENT AS JOHN W. CLINE B. REGISTERED ADDRESS AS APPEAR 110 E. LAUDERDALE C. INDICATE BELOW ANY CHANGES TO CHANGE OF REGISTERED (II.) CHANGE OF REGISTERED (City) KNOCKIL	RS ON SECRETARY OF STATE RECEIVED AND STATE RECEIVED AGENT NAME AGENT NAME AGENT (STATE (SURE) ADDRESS (STATE RECEIVED AGENT) ADDRESS (SURE)	cords: TN 37388 E AND/OR REGISTERE COUCATION	ay Street Suite 2001	-
(7) Number of members on the date the annual	report is executed if there are more business in Tennassee (chack box	e than six (8) mambers if applicable).	#	59
(8) SIGNATURE	92		(8) DATE	
1/ri/nihar	₩///4	*/)	6-26-07	
(10) TYPE/PRINT NAME OF SIGNER DOVID AND CV	Y 5 * * THIS REPORT MU	IST BE DATED	(11) TITLE OF SIGNER  SEC. OF Sole Member  AND SIGNED **	_
33-4283 (Ray. 01-06)	INSTRUCTIONS: ww	w.state.in.us/soa/ or	815-741-2286 RDA 1	67 <b>û</b>

33-4283 (Rev. 01-06)

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RDA 1678

Annual Report Filing Fee Due: \$50 per member, with a minimum fee There is an additional fee of \$20 if any registered agent/office.	of \$300 and a maximum fee	of \$3000. #6 to the	Please return completed form to: TENNESSEE SECRETARY OF STATE Attn: Annual Report 312 Eighth Avenue N. 6th Floor William R. Snodgrass Tower Nashville, TN 37243
CURRENT FISCAL YEAR CLOSING MONTH:	441500000 111100000	THIS REPORT IS	DUE ON OR BEFORE: 04/01/08
(1) SECRETARY OF STATE CONTROL Number:	0509567	1	
2A.) NAME AND MAILING ADDRESS OF COMPA	NY		(2B.) STATE OR COUNTRY OF FORMATION
		4	Delaware
1	E, LLC RIVE 35243 		STATE OF ENERGY SECRETARY SECRETARY SECRETARY
3500 BLUE LAKE DRIVE, SUITE B. CHANGE OF PRINCIPAL AUDRESS:	201, BIRMINGHAM, AL 352		ESS AFS
STREET		CITY	STATE ZIP CODE + 47
(4) This LLC is BOARD MANAGED DIRECT if board, director, or manager managed, provide respectively. Attach an additional sheet if necess	the names and business addresses, i	AGED LYMEMBER MA including zip codes, o	NAGED (check one box) of the governors, directors, or managers (or their equivalent),
NAME	BUSINESS ADDRESS		CITY, STATE, ZIP CODE + 4
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(5) Provide the names and business addresses, to (or their equivalent), respectively. Attach an add	ncluding zip codes, of the LLC mana litional sheet if necessary.	gers (If governed by 1	the LLC Act), or any officers (if governed by the Revised LLC Act),
NAME	BUSINESS ADDRESS		CITY, STATE, ZIP CODE + 4
Jim Deal CEO	778 Princeton H	his De	Brentwood, TN 37027
David Andrews CFO	3500 Blue Lakel	Dr 84e 201	Birmingham, AL 35243
(II.) CHANGE OF REGISTERED	S ON SECRETARY OF STATE RECOILS, KNOXVILLE, TN 37929 THE REGISTERED AGENT NAME A AGENT:  OFFICE (Stroot Address):	RDS:	
		.,.	
(7) Number of members on the date the annual r			
(8) SIGNATURE	7		801261E
(10) TYPE/PRINT NAME OF SIGNER	11802		(11) TITLE OF SIGNER くそり
	* * THIS REPORT MUS	T BE DATED	AND SIGNED * *

INSTRUCTIONS: www.state.tn.ue/sos/ or 615-741-2286

SS-4253 (Rev. 01-08)

Annual Report Filing Fee Due: \$50 per member, with a minimum fer There is an additional fee of \$20 if a registered agent/office.	of \$300 and a maximum fee	e of \$3000. k #6 to the	Please return completed form to: TENNESSEE SECRETARY OF STATE Attn: Annual Report 312 Eighth Avenue N. 6th Floor William R. Snodgrass Tower Nashville, TN 37243
CURRENT FISCAL YEAR CLOSING MONTH:		THIS REPORT IS D	UE ON OR BEFORE: 04/01/09
(1) SECRETARY OF STATE CONTROL Number:	0509567		
COMMUNITY HOSPIC AMERICA-TENNESS 3500 BLUE LAKE I	CES OF SE, LLC	90	28.) STATE OR COUNTRY OF FORMATION  LOCALIZATION  2C.) ADD OR CHANGE MAILING ADDRESS:
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<ul> <li>a. PRINCIPAL ADDRESS INCLUDING C</li> <li>3500 BLUE LAKE DRIVE, SUIT</li> <li>B. CHANGE OF PRINCIPAL ADDRESS:</li> </ul>		<b>243</b>	a 52
	F. C.		
STREET		CITY	STATE ZIP CODE + 4
4) .This LLC is 및 BOARD MANAGED 및 DIRE( f board, director, or manager managed, provide espectively. Attach an additional sheet il neces	the names and business addresses,	AGED MEMBER MAN Including zip codes, of	NAGED (check one box) the governors, directors, or managers (or their equivalent),
NAME	BUSINESS ADDRESS	····	CITY, STATE, ZIP CODE + 4
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5) Provide the names and business addresses, or their equivalent), respectively. Attach an ad		agers (if governed by the	e LLC Act), or any officers (if governed by the Revised LLC A
Jm Deal CED	CREEKSICH Cross	MIJU 12 G	dillacity stedio Brentwood T
Marto Andrews & F	0 4	) u :	I L H K L L L
	T	~ n.	
6) A. NAME OF REGISTERED AGENT AS C T CORPORATION SYSTEM B. REGISTERED ADDRESS AS APPEAR 800 S. GAY STREET, SUITE 20 C. INDICATE BELOW ANY CHANGES T	S ON SECRETARY OF STATE RECO	RDS:	FFICE.
(I.) CHANGE OF REGISTERED	AGENT:		<u> </u>
(II.) CHANGE OF REGISTERED	OFFICE (Street Address):		
(City)	(State	e) TN (Zip Code +4)	(County)
Color Carlotte Color Carlotte Color Carlotte Car	*		
7) Number of members on the date the annual This LLC is prohibited from engaging in			(9) DATE
10) TYPE/PRINT NAME OF SIGNER	E)		(11) TITLE OF SIGNER CICCOUNT ant
	* * THIS REPORT MUS	T BE DATED A	ND SIGNED * *

INSTRUCTIONS: www.etate.in.us/sos/ or 615-741-2286

RDA 1678

\$8-4253 (Rev. 01-06)



# APPLICATION FOR REGISTRATION **OF ASSUMED**

STATE UP LEMILE SOLE

th	Corporate Filings  312 Rosa L. Parks Avenue Floor, William R. Snodgrass Tower Nashville, TN 37243
	Pursuant to the provisions of §48-207-101 (d) of the Tennessee Limited Liability Company Act or §48-249-106(d) of the Tennessee Revised Limited Liability Company Act, the undersigned Limited Liability Company hereby submits this application:
	1. The true name of the Limited Liability Company is:  Community Hospices of America - Tennessee, LLC
	2. The state or country of organization is:
	3. The Limited Liability Company Intends to transact business under an assumed Limited Liability Company name.
	4. The assumed Limited Liability Company name the Limited Liability Company proposes to use is:  Hospice Compassus— Highland Rim
	NOTE: The assumed Limited Liability Company name must meet the requirements of §48-207-101 of the Tennessee Limited Liability Company Act or §48-249-106 of the Tennessee Revised Limited Liability Company Act, as applicable.
	March 5, 2009  Signature Date  Chief Financial Officer  Signer's Capacity  Community Hospices of America - Tennessee, LLC  Name of Limited Liability Company  Signature  Signature  David Andrews  Name (typed or printed)

SS-4230 (Rev. 01/06)

Filing Fee: \$20.00

RDA 2458



File online at: http://TNBear.TN.gov/AR

Due on/Before:04/01/2010

Annual Report Filing Fee Due:

\$300 minimum plus \$50 for each member over 6 to a maximum of \$3000 \$20 additional if changes are made in block 3 to the registered agent/office

This Annual Report has been successfully paid for and submitted. Your Annual Report will be reviewed by Business Services and filed within 48 hours. Please keep this report for your records.

Status: Complete

SOS Control Number: 50956 Limited Liability Company - Fore		2/19/2005	Formation Locale: Delaware	
(1) Name and Mailing Address COMMUNITY HOSPICES OF A 3500 BLUE LAKE DRIVE	:: MERICA-TENNESSEE, LLC	12 Cadillac Dri Suite 360		
SUITE 201 BIRMINGHAM, AL 35243 USA		Brentwood, Th	137027 USA	lmage
(3) Registered Agent (RA) and CT CORPORATION SYSTEM	Registered Office (RO) Add	ress: Agent C	hanged: No	lmage#: A0014-0954
800 S GAY ST STE 2021 KNOXVILLE, TN 37929 USA				.0954
(4) This LLC is (change if incorrect Board Managed,Other.  If board, director, or manager mana managers (or their equivalent), res	ged, provide the names and busin		Member Managed,	rs, or
Name	Business Address		City, State, Zip	
James Deal	12 Cadillac Drive Suite 3	160	Brentwood, TN 37027	
David Andrews	12 Cadillac Drive Suite 3	160	Brentwood, TN 37027	
(5) Provide the names and busines governed by the Revised LLC Act)	ss addresses, including zip codes	, of the LLC manag	ers (if governed by the LLC Act), or any off	icers (if
Name	Business Address		City, State, Zip	
(6) Number of members on theThis LLC is prohibited	date the annual report is exect from doing business in Tennes	uted if there are n see (check if app	nore than six (6) members: 2licable)	
(7) Signature: Electronic		(8) Dat	le: 03/29/2010 10:09 AM	
(0) Type Driet Name: Copye Dougle		(10) Ti	lle: Staff Accountant	



# Tennessee Limited Liability Company Annual Report Form

AR Filing #: 02579615

Status: Unsubmitted

File online at: http://TNBear,TN.gov/AR

\$300 minimum plus \$50 for each member over 6 to a maximum of \$3000

\$20 additional if changes are made in block 3 to the registered agent/office

Due on/Before:04/01/2011

Annual Report Filing Fee Due:

Reporting Year: 2010

Please return completed form to:

Tennessee Secretary of State Attn: Annual Reports

William R. Snodgrass Tower 312 Rosa L. Parks AVE, 6th FL

Nashville, TN 37243-1102 Phone: (615) 741-2286

(10) Title: STAFF ACCOUNTANT

OS Control Number: 509567				
30 Cambral Nermbarr 500567			± 100	58
mited Liability Company - Foreign	Date Formed: 12	/19/2005	Formation Locale: Delaware	@ &:
) Name and Mailing Address: OMMUNITY HOSPICES OF AMERI 2 CADILLAC DRIVE UITE 360 RENTWOOD, TN 37027	CA-TENNESSEE, LLC	(2) Principal C 12 Cadillac Dri Suite 360 Brentwood, TN	- <del></del> - <del>-</del>	
B) Registered Agent (RA) and Regi	stered Office (RO) Addr	ess: Agent C	hanged: No s	· ω
T Corporation System	otorod omioo (may man			STATI
00 S Gay Street, Suite 2021		Tá.	~ A. □	in the same of th
noxville, TN 37929		191	₩ ×	9M
110XVIII. 114 07 02 0			20	
This LLC is (change if incorrect): Board Managed, Other. board, director, or manager managed, p	Director Managed, X_Ma		47 8	SESSON OF
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Instructions: Legibly complete the form above. Enclose a check made payable to the Tennessee Secretary of State in the amount of \$300.00. Sign and date this form and return to the address provided above. Additional instructions at http://ln.gov/sos/bus\_srv/annual\_reports.htm

(9) Type/Print Name: ERICA MALLAHAN

ω Ö



## Tennessee Limited Liability Jompany Annual Report Form

AR Filling #: 02762131 Status: Unsubmitted

File online at: http://TNBear.TN.gov/AR

Due on/Before:04/01/2012

Reporting Year: 2011

Please return completed form to:

Tennessee Secretary of State Alin: Annual Reports William R. Snodgrass Tower 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

Phone: (615) 741-2286

Annual Report Filing Fee Due: \$300 minimum plus \$50 for each member over 6 to a maximum of \$3000

\$20 additional if changes are made in block 3 to the registered agent/office

#30S Control Number: 509567 Limited Liability Company - Foreign	Date Formed: 12	2/19/2005	Formation Lo	cale:	Delaware	
(1) Name and Mailing Address: COMMUNITY HOSPICES OF AME SUITE 360 12 CADILLAC DRIVE BRENTWOOD, TN 37027	RICA-TENNESSEE, LLC	(2) Principal ( SUITE 360 12 CADILLAC BRENTWOOL			ul.	3F _5
×	E (6)			i .	*	
(3) Registered Agent (RA) and Re C T CORPORATION SYSTEM	gistered Office (RO) Add	ress: Agent C	hanged: <u>No</u>	34	ē	i i
STE 2021			T		11	
800 S GAY ST	*:		10 N			
KNOXVILLE, TN 37929-9710	Ta.				100	is .
(4) This LLC is (change if incorrect): Board Managed, Other.  If board, director, or manager managed	, provide the names and busin				governors,	directors, or
managers (or their equivalent), respecti	vely.		City, S			
Name	Business Address				TAL 27027	

12 CADILLAC DRIVE, STE 360 BRENTWOOD, TN 37027 JIM DEAL CLP HEALTHCARE BRENTWOOD, TN 37027 12 CADILLAC DRIVE, STE 360 DAVID ANDREWS CLP HEALTHCARE

(5) Provide the names and business addresses, including zip codes, of the LLC managers (if governed by the LLC Act), or any officers (if governed by the Revised LLC Act), (or their equivalent), respectively,

Business Address	City, State, Zip	
12 CADILLAC DRIVE, STE 360	BRENTWOOD, TN 37027	
12 CADILLAC DRIVE, STE 360	BRENTWOOD, TN 37027	
-11		
	12 CADILLAC DRIVE, STE 360	

DAVID ANDREWS	12 CADILLAC DRIVE, STE 360	BRENTWOOD, IN 37027
(6) Number of members on theThis LLC is prohibited	ne date the annual report is executed If the d from doing business in Tennessee (chec	re are more than slx (6) members: 2 k if applicable)
(7) Signature: SSQ	Q.A.	(8) Date: 3 20 12
(9) Type/Print Name: Stew	e skrabalt	(10) Title: Staff Accountant

## Attachment A-6 Lease Agreement

## LEASE AGREEMENT

THIS LEASE is entered into on this 15t day of FEBRUARY 2013 by and	
Between JACKSON MCDICAL PLAZA, a Tonnessee General Partnership, herein referred to as "Lessor", and CHA, HOSPICE DF THE HIGHER ORTH JAA HOSPICE COMPASSE	us
herein referred to as "Lossoc".	i i

herein referred to as "Lossoc".			
RECITALS			
WHEREAS, Lessor is the sole owner of Jackson Medical Plaza (hereinafter called Building), and has office space (herein called domised premises) therein to rent; and			
WHEREAS, Lossee is a Community BASEA HOSEK and needs space for I			
WHEREAS, the parties desire to enter into a Lease Agreement defining the rights, duties and liabilities related to the demised premises,	ir respective		
NOW THEREFORE, for and in consideration of the mutual covenants and contained herein, the parties agree as follows:	promises		
I. Lessor leases to Lessee certain office space, the demised premises, in a bas Jackson Medical Plaza, located at 1805 North Jackson Street, Tullahoma, Coffe Tennessee. The office space being rented shall be Suita No. 5. 4. 9 (Peconsisting of 4800) aquare feet of floor space, as shown on the building plan attached her A. The demised premises shall be used for the purpose of MEDICAL OFFICE OTHER RECORDS.	e County, 'approximately eto as Exhibit		
2. This Lease shall be for a term of	essor without		
After the first twelve months of the Lease, beginning with the thirteenth me payment and every twelve months thereafter, the above-stated monthly rental pay Lesson's option, he increased if there has been an increase in the costs to the Lesso following items: (1) real property and/or personal property taxes of any kind for the including those attributable to improvements to the leased property, (2) janitorial supplies for the exterior and common areas of the Building, (Lessor is not responsi providing janitorial service for the demised premises), (3) fire and extended insura the Building, (4) utilities (water, sewer, electricity, gas), (5) Building repairs and no trash disposal service, (7) lawn/landscaping maintenance, and (8) interest on any extended insurance.	ments may, at r for any of the Building, services and ble for nce coverage on naintenance, (6)		

mortgage indebtedness which constitutes a lien against the property known as Jackson Medical Plaza, and any renewal, refinancing or extension thereof. The amount of the increase in the

monthly rental payment for each year of the Lease after the first year shall be determined by taking the amount of the increase in the costs of the above-listed items during each year of the Lease over the costs of said items for the year preceding the execution of this Lease and multiplying said increase by the percentage of the total square footage of Jackson Medical Plaza being leased by Lessee, and then dividing that sum by twelve. The resulting amount shall be added to the base monthly rental as set forth above.

4. Any notice which is required to be given by the Lessor to the Lessee, or vice versa, including the payment of rent, shall be made at the following addresses:

For the Lessor:

JACKSON MEDICAL PLAZA 1805 N. JACKSON OT #100 TLLUAHOMA, TN 37388

For the Lesses:

HOSPICE COMPASSUS
12 CADILLAC DR # 360
BRENTWOOD, TN 37027

5. Lessee agrees to comply with all the Rules and Regulations for Jackson Madical Plaza and with all subsequent amendments, additions, or modifications thereof. Said Rules and Regulations are attached hereto as Exhibit B and incorporated herein.

Lessor reserves the right to make such other Rules and Regulations as in its judgment may from time to time be necessary for the safety of its tenants, the cleanliness and care of the building and demised premises, and the preservation of quiet and peaceful occupancy of the building by the tenants. Any such further Rules and Regulations promulgated by Lessor shall be binding upon the parties hereto with the same force and effect as if they had been inserted herein at the time of the execution of this Lease.

- 6. Lessee shall not use or permit the demised premises, or any part thereof, to be used for any purposes other than those set forth herein. Lessee shall neither permit on the demised premises any act, sale, or storage that may be prohibited under standard forms of fire insurance policies, nor use the demised premises for any such purpose. In addition, no use shall be made or permitted to be made that shall result in (a) waste on the demised premises, (b) a public or private nuisance that may disturb the quiet enjoyment of the other tonants in the Building, (c) improper, unlawful, or objectionable use including sale, storage, or preparation of materials generating an odor on the demised premises or (d) noises or vibrations that may disturb other tonants. Lessee shall comply with all governmental regulations and statutes affecting the demised premises and the operations of the Lessee either now or in the future, during the term of the Lesse.
- 7. Lessee shall not vacate or abandon the demised premises at any time during the Lease term, but if Lessee does vacate or abandon the promises, or is dispossessed by process of law, any personal property belonging to Lessee loft on the premises shall be deemed abandoned at the option of the Lessor, and shall become the property of Lessor.
- 8. Lesson shall be responsible for costs of electrical service to the demised premises. Lesson shall be responsible for the costs of water and sewer service to the demised premises. Lesson shall be responsible for the repair and maintenance of the plumbing and electrical lines located within the floors, walls and ceiling of the demised premises. However, if the said plumbing and electrical lines are damaged or need repair due to misuse or negligence by the Lesson, Lesson will reimburse Lesson for the costs of the repair.

Lessor shall make reasonable attempts to see that the above described utility services are maintained, but in the event that services temporarily cease, due to circumstances beyond the control of Lessor, or equipment failure, at cetera, the Lessor shall have a reasonable period of time within which to reinstate such service, and such temporary loss of service shall not constitute a breach of this Lease, and Lessor shall not be liable for any damages sustained by Lessoc as a result of the loss of such service.

9. Lessee has inspected the demised promises, and the demised premises are now in a

good and tenantable condition. Lessee accepts the demised premises in its current condition.

Lessee shall maintain the demised premises in a safe, good and tenantable condition during the term of this Lease. Except as otherwise provided in the Lease, Lessee shall not alter, change or make improvements or additions to the demised premises without the written consent of Lessor, which consent shall not be unreasonably withheld. All alterations, improvements, additions and changes that Lessee may desire shall be done at the expense of Lessee. Upon termination of this Lease and currender of the premises to the Lessor, all alterations, improvements, additions and changes, including any fixtures installed, shall remain on the demised premises and become the property of Lessor without compensation to Lessee OR, at the option of the Lessor, Lessee shall, at his cost, remove any alterations, improvements, additions or changes, including any fixtures installed, and restore the demised premises to its original condition. Leasee shall, at the termination of this Lease, aurrender the demised premises to Lessor in as good a condition and repair as when leased to the Lessee, unavoidable and normal wear and tear accepted.

Lessee will not in any manner deface 'or injure the demised premises, the Building known as Jackson Medical Plaza, or any part thereof. All damage or injury done, intentionally, negligently, or accidentally, to the demised premises, to the Building known as Jackson Medical Plaza or to the other tenants by Lessee, its agents, contractors, employees, customers, licensees, invitees, guests or any person who may be in or on the premises with the consent of Lessee, shall be the responsibility of the Lessee. Lessor may, at its option, repair any damage or injury to the demised premises, the building or the tenants thereof, and Lessee shall thereupon reimburse the Lessor for the cost of the repair.

10. Lessor shall be responsible for repairs and maintenance to the exterior of the premises. Lessor shall be responsible for repair and maintenance of the plumbing and electrical lines within the floors, walls and coiling of the demised premises. Lessor shall be responsible for repair and maintenance of the heating and air conditioning system for the demised premises. Lessoe shall be responsible for repairs, redecoration and maintenance to the interior of premises. Lessor shall make reasonable attempts to see that the above described maintenance and repairs are done promptly, but in the event of circumstances beyond the control of Lessor, or equipment failure, et ceters, the Lessor shall have a reasonable period of time within which to make said repairs and perform said maintenance.

Lessec shall permit Lessor and his agents to enter the premises at all reasonable times to inspect the premises. It is understood by the Lesses that Lessor is not assuming the obligation to inspect the premises to determine the need for any repairs or maintenance.

Once a year, the Lessor, at Lessor's expense, shall have the demised premises inspected and treated for termites. Lessor shall give the Lessor any and all access necessary for said termite inspection and treatment.

It is the responsibility of the Lesses to maintain the demised premises in condition free from all other posts, including but not limited to insects, spiders and redents. If Lesses fails to maintain said demised premises in a condition free from said posts, Lessor, at Lessor's option, may inspect and treat the demised premises for said posts and the Lesses shall reimburse Lessor for the costs of said treatment.

11. Lessee waives all claims against Lessor for injuries or damages to personal property located at the demised premises or injuries to persons on or about the demised premises. Lessee is liable for: and agrees to indemnify and hold the Lessor harmless from any and all claims, actions, damages, liabilities and expenses in connection with injury to any person, or to the personal property of any person arising from Lessee's failure to keep the premises in a safe, good and tenable condition or arising from Lessee's Occupancy of the demised premises, or occasioned in whole or in part by any act or omission of the Lessee, its agents, contractors, employees, customers, licensees, invitees or guests. Lessor shall not be liable to Lessee for any damage by or from any act or negligence of any other occupant of the same Building.

12. If the demised premises or other portions or the hullding essential to or affording access to the demised premises, during the term of this Lease, is partially damaged or destroyed by fire or other casualty, Lessor shall have the option of making repairs and restoring the demised

premises within 180 days. Any partial damage or destruction shall neither annul nor void this Lease, except that Lessee shall be entitled to a proportionate reduction of rent while the repairs are being made, being based on the extent to which the making of repairs shall interfere with the business carried on by Lessee. In the event that Lessor does not elect to make repairs, this Lease may be terminated at the option of either party. A total destruction of the building in which the premises are situated shall terminate this Lease.

- 13. A condomnation of the entire building or condemnation of the portion of the premises occupied by the Lessee shall result in a termination of this Lesse Agreement. Lessor shall receive the total of any incidental or consequential damages awarded as a result of this condemnation proceeding.
- 14. Lesses shall not assign any rights or duties under this Lease, nor sublet the premises or any part thereof, nor allow any other person to occupy or use the premises without the prior written consent of the Lessor, and said consent shall not be unreasonably withheld. A consent to one assignment, sublease or occupation shall not be a consent to any subsequent assignment, sublease or occupation. Any assignment or subletting without consent shall be void.
- 16. Lessee shall have breached this Lease, and shall be considered in default if (a) Lessee files a petition in bankruptcy or insolvency or for reorganization under any bankruptcy act, or makes an assignment for the benefit of creditors, (b) involuntary proceedings are instituted against Lessee under any bankruptcy act, (c) Lessee fails to pay any installment of rent when due (the acceptance of late rent along with the late fees shall not constitute a waiver of the Lessor's rights to declare any subsequent late payment as constituting a default), (d) Lessee fails to perform or comply with any of the terms, covenants or conditions of this Lease or fails to remedy same, and such failure continues for a period of 10 days after receipt of notice from the Lessor, and (e) Lessee abandons or vacates the premises for more than 80 days.
  - 16. In the event of a breach of this Lease, the rights of the Lessor shall be as follows:
  - (a) Lessor shall have the right to cancel and terminate this Lease by giving Lessee not less than 5 days notice of the cancellation and termination.
  - (b) Lessor may re-enter the promises immediately and remove the property and personnel of Lesses, and store the property in a public warehouse or a place selected by Lessor, at the expense of Lessee. Lessee hereby grants to Lessor a security interest in all property located within the leased premises for the purpose of securing any sums due from Lessee to Lessor upon breach.
  - (c) Lessor may recover from Lessee all damages proximately resulting from Lessee's breach, including the cost of recovering the premises, all costs of reletting, and the remaining sums due under the Lessor. The Lessor shall be under no obligation to relet the premises, however, in the event he does so, the Lessee shall be given a credit for all sums actually received from the reletting.
- 17. If Lessor shall hire an attorney and/or if suit shall be brought for an unlawful detainer of the premises, for the recovery of any rent due under the provisions of this Lesse, or for Lessee's breach of any other condition contained herein. Lessee shall pay to Lessor their reasonable attorney fees and any other costs incurred by Lessor in connection therewith.
- 18. If Lessee holds possession of the premises after the term of this Lesse, Lessee shall become a tonant from month to month on the terms specified herein, with the rent to continue at 110% of the highest monthly rate of the lesse term.
- 19. The remodies given herein to Lessor shall be cumulative, and the exercise of any one remedy by Lessor shall not be to the exclusion of any other remedy.
  - IN WITNESS WHEREOF, the parties have executed this Lease at Tullahoma,

Tennossee, on the day and year first above written.

"LESSORS"

JACKSON MEDICAL PLAZA,
a Tennessee General Partner

General Repriner

Lala Juman

General Partner

Lala Juman

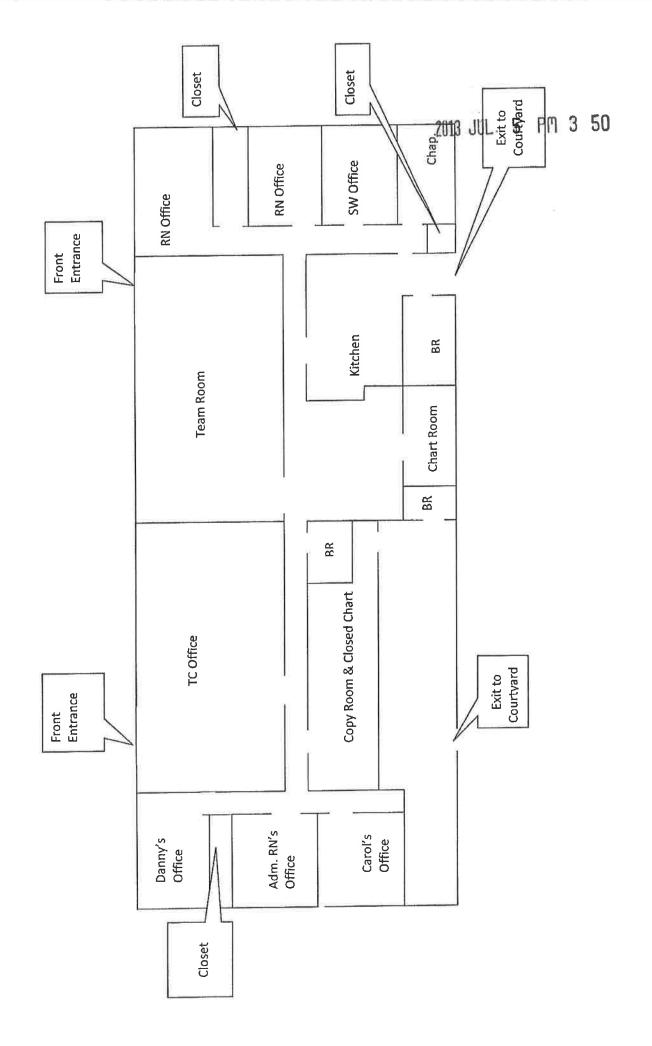
General Partner

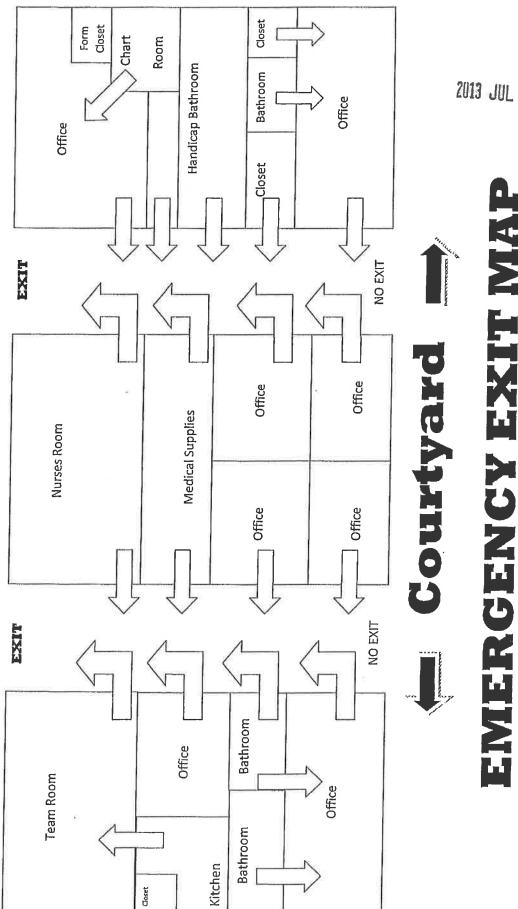
Lala Juman

General Partner

Lala Juman

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# Attachment B-1 Executive Summary

#### **EXECUTIVE SUMMARY**

#### COMMUNITY HOSPICES OF AMERICA - TENNESSEE, LLC D/B/A HOSPICE COMPASSUS-THE HIGHLAND RIM

- 1. Services: Initiation of hospice services in Lincoln County, Tennessee.
- Ownership Structure: The applicant, Community Hospices of America Tennessee, LLC d/b/a Hospice Compassus - The Highland Rim (Hospice Compassus), is whollyowned by Community Hospices of America - Tennessee, LLC.
- **4. Project Cost:** The total project costs are \$28,000.
- **5. Funding:** Funding for this project is expected to be provided by Hospice Compassus, from its cash reserves.
- **6. Service Area:** Lincoln County, Tennessee
- 7. Staffing: In the first and second years of operation, the applicant anticipates utilizing its existing staff as follows: Registered Nurse 0.50 FTE, Social worker 0.10 FTE, and Home Health Aide 0.25 FTE. The applicant will add additional staffing as required.
- **8. Financial Feasibility:** The costs of the project are reasonable and do not include any capital expenditures. The applicant expects to generate a positive net income in the first two years of operation.
- 9. Need: The applicant provides both general and specialized hospice services in all of the counties surrounding Lincoln County. The vast majority (almost 79%) of its patients are Medicare beneficiaries, and it provides a substantial amount of indigent care to patients that may not otherwise have access to quality hospice services.

Hospice Compassus offers perinatal and pediatric hospice services, and is developing a palliative care hospice program, that no other licensed hospice provider in Lincoln County currently offers. The applicant routinely receives requests from providers serving residents of Lincoln County for referrals for both general and specialized hospice services for Lincoln County residents. The specialty services are currently not available in Lincoln County.

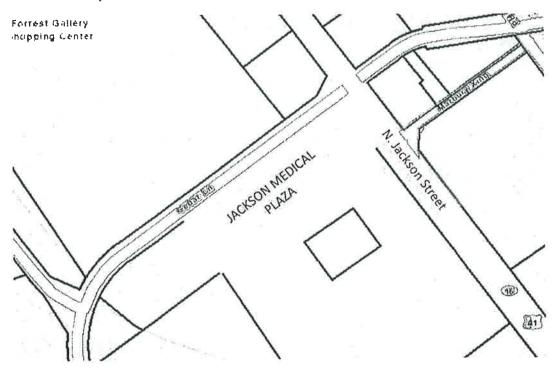
The applicant's hospice and palliative care services should also assist hospitals in reducing the number of hospital admissions and days, ICU admission and days, 30 day hospital readmissions and in-hospital deaths, as supported by a study performed by Mount Sinai's Icahn School of Medicine, published in *Health Affairs* in March 2013. This will have a significant impact on hospital reimbursement, alleviating the negative impact on reimbursement that results from extended stays and frequent readmissions.

As the application and the state need formula for hospice services demonstrate, there is a need for general and specialized hospice and palliative care services in Lincoln County. Hospice Compassus is well-qualified to meet this need and can begin providing those services for minimal cost. Hospice Compassus already has

an established administrative infrastructure and staffing model that operates in the surrounding counties. The applicant anticipates only minimal impact, if any, on existing providers. The hospice that provides the majority of services in Lincoln County is owned by the hospital, which also owns two nursing homes. The applicant anticipates these referral patterns will not change as a result of the approval of this application.

# Attachment B.III(A) Plot Plan

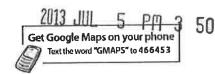
Coffee County - Parcel: 109 061.02



Date Created: 3/15/2013

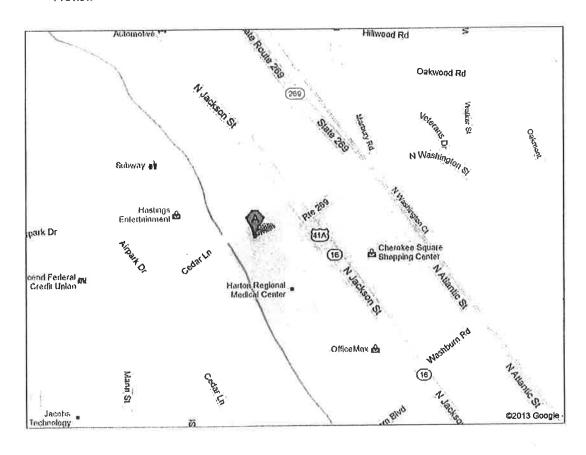


Hospice Compassus, near 1805 N Jackson St, Tullahoma, Coffee, Tennessee 37388

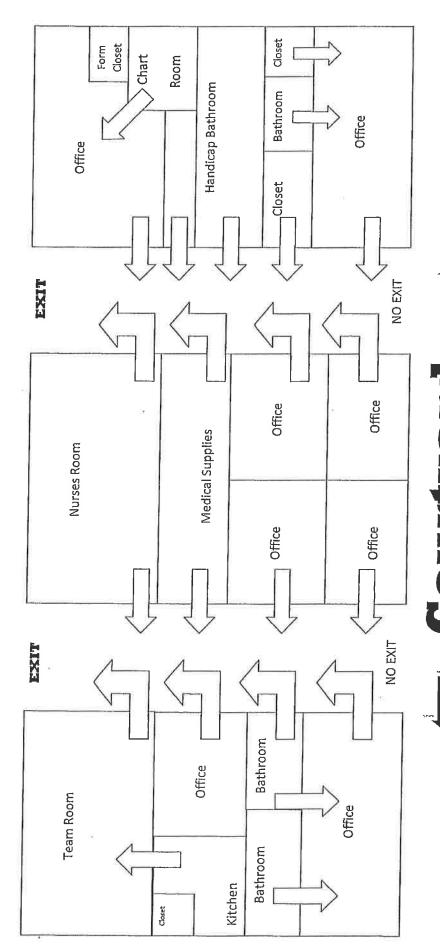


A. Hospice Compassus 1805 N Jackson St, Tullahoma, TN

(931) 455-9118 1 review

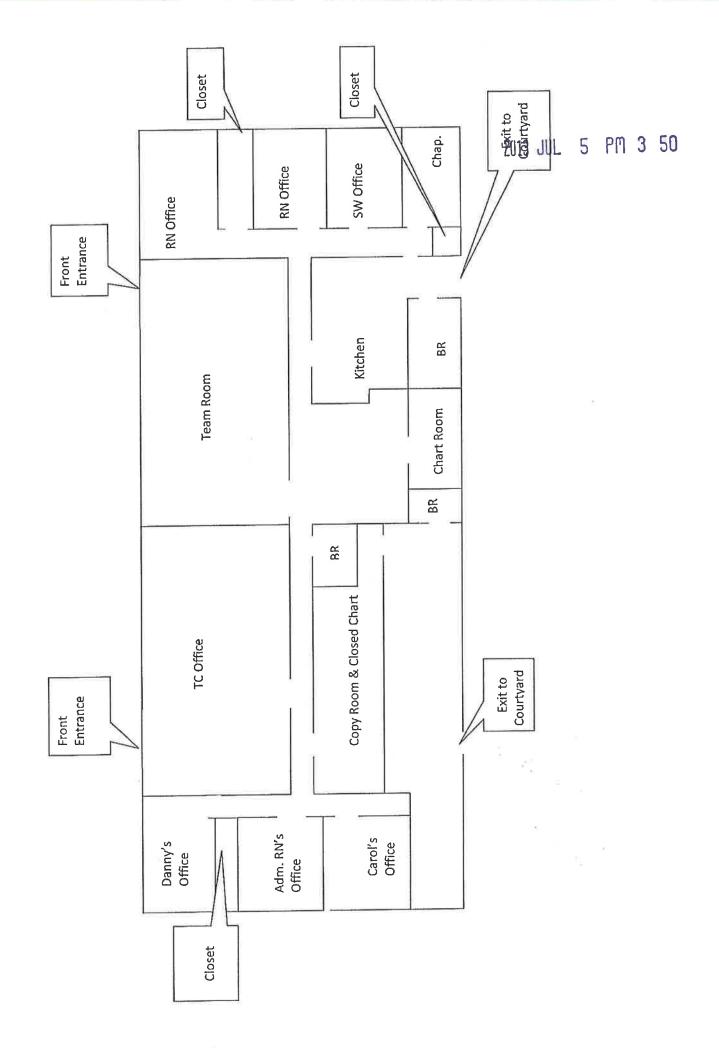


## Attachment B-.IV Floor Plan





EMERGENCY EXIT MA



# Attachment C, Need -1(2) Letters of Support



Palliative Care

To whom it may concern,

I am the medical director for the Palliative Care Program at Vanderbilt University. Our medical center has worked with Hospice Compassus over the last several years. We have been very impressed with the care they have provided for our patients and their families. I am writing in support of their application to expand hospice services into Lincoln County. I believe having their services available in Lincoln County would allow greater access to needed hospice services for the county.

Please do not hesitate to contact me should you have questions.

Best Regards,

Mohana Karlekar, MD, FACP

Medical Director Palliative Care

March 29, 2013

To Whom It May Concern:

I am the Pediatric Palliative Care Coordinator for Monroe Carell Jr. Children's Hospital at Vanderbilt in Nashville, TN. We have been fortunate to refer some of our most vulnerable patients to Compassus Hospice and our palliative care service has had an excellent relationship with them. When a child is able to go home with hospice it helps diminish the need for protracted hospital stays and allows family and friends to be with their loved one (child) in the most comfortable setting.

I look forward to working with Compassus in the future and support the expansion of their service offerings in Tennessee. Please accept my recommendation for the extended needs and coverage in Lincoln County.

Tisha D. Longo, LMSW Pediatric Palliative Care Coordinator

Vanderbilt Children's Hospital

615.585.6106

## Attachment C-Need-1 Health Affairs Article

Health Affairs

Expand

content.healthaffairs.org

doi: 10.1377/hlthaff.2012.0851 Health Aff March 2013 vol. 32 no. 3 552-561

### Hospice Enrollment Saves Money For Medicare And Improves Care Quality Across A Number Of Different Lengths-Of-Stay

Amy S. Kelley<sup>1</sup>,\*, Partha Deb<sup>2</sup>, Qingling Du<sup>3</sup>, Melissa D. Aldridge Carlson<sup>4</sup> and R. Sean Morrison<sup>5</sup>

+ Author Affiliations

→\*Corresponding author

#### Abstract

Despite its demonstrated potential to both Improve quality of care and lower costs, the Medicare hospice benefit has been seen as producing savings only for patients enrolled 53–105 days before death. Using data from the Health and Retirement Study, 2002–08, and individual Medicare claims, and overcoming limitations of previous work, we found \$2,561 in savings to Medicare for each patient enrolled in hospice 53–105 days before death, compared to a matched, nonhospice control. Even higher savings were seen, however, with more common, shorter enrollment periods: \$2,650, \$5,040, and \$6,430 per patient enrolled 1-7, 8–14, and 15–30 days prior to death, respectively. Within all periods examined, hospice patients also had significantly lower rates of hospital service use and inhospital death than matched controls. Instead of attempting to limit Medicare hospice participation, the Centers for Medicare and Medicaid Services should focus on ensuring the timely enrollment of qualified patients who desire the benefit.

Medicare Cost Of Health Care Elderly Health Reform Hospice

Hospice has been shown to greatly improve the quality of care for patients and their families near the end of life. Under Medicare Part A, the hospice benefit covers palliative care services delivered by a team of professionals, including physicians, nurses, social workers, chaplains, home health aides, and volunteers, to dying patients—that is, patients with a life expectancy of six months or less—who are willing to forgo curative treatments. 12

Studies have consistently demonstrated that hospice is associated with reductions in symptom distress, improved outcomes for caregivers, and high patient and family satisfaction. 8.13 U=15 Recent evidence also indicates that continuous hospice use reduces the use of hospital-based services—including emergency department visits and intensive care unit stays—and the likelihood of death in the hospital. 16

The number of hospices has increased rapidly over the past twenty years, making hospice programs available to almost all eligible Americans. <sup>17</sup> Medicare hospice spending has risen considerably with the growth and development of new hospice programs, particularly in the for-profit sector, and the resulting rise in the number of patients accessing the hospice benefit. <sup>18,19</sup>

This increase in spending has led the Centers for Medicare and Medicaid Services to explore methods of containing Medicare hospice spending, such as through payment reform or investigation of hospices with long lengths-of-stay. What is not known, however, is how the length of hospice enrollment relates to overall Medicare spending at the end of life—including what periods of enrollment might

decrease net Medicare costs as compared to usual care and, if they do, by how

The length of hospice enrollment that might achieve the greatest cost savings to Medicare is the subject of considerable debate. Some scholars have argued that beneficiaries must be enrolled in hospice longer than current practice to achieve financial savings under Medicare. <sup>21</sup> & Others have found that longer hospice length of-stay is associated with higher Medicare spending—particularly for those with noncancer diagnoses. <sup>24</sup>

In the largest and most rigorous study to date, Donald Taylor and colleagues observed that hospice enrollment 53-105 days before death maximized Medicare savings compared to usual nonhospice care. However, this study has been criticized for its inability to control for factors not present in Medicare claims that are known to be associated with higher costs, such as patients' functional status. The status of the same control for factors are patients.

Another criticism cited notable differences between the hospice and control groups: Hospice users had greater costs in the period preceding hospice enrollment compared with their matched controls.<sup>25</sup> Such limitations cast doubt on the validity of the reported findings regarding both the timing of hospice enrollment to maximize savings and the magnitude of those savings.

Health care reform in the past decade has sharpened the focus on increasing the value of health care and on forging effective policy to guide that process. A clearer understanding of the value of existing Medicare programs thus is required. In this study we aimed to better understand the value of Medicare hospice by examining the relationship between length of hospice enrollment and overall Medicare costs.

Specifically, we compared Medicare costs for patients receiving hospice care to those of patients not receiving hospice care across four different periods of hospice enrollment: 1-7, 8-14, and 15-30 days before death, the most common enrollment periods, and 53-105 days before death. In addition, we investigated both the source of hospice-related savings, if any, such as decreased hospital admissions and fewer hospital and intensive care unit days, and the Impact of hospice on selected measures of quality of care at the end of life, including thirty-day readmission rates and in-hospital death rates.

We used the rich survey data from the Health and Retirement Study, in combination with individual Medicare claims, and adjusted for previously unmeasured factors known to influence costs, such as functional status and social characteristics. These analyses revealed that net savings to Medicare are not limited to hospice enrollment 53-105 days prior to death but are also observed across the most common enrollment periods: 1-7, 8-14, and 15-30 days before death.

#### Study Data And Methods

We examined data from the Health and Retirement Study, a longitudinal survey administered to a nationally representative cohort of adults over age fifty. Serial Interviews are conducted every two years and include information on participants' demographic, economic, social, and functional characteristics. Each interview cycle, participants who died since the last interview are identified, and dates of death are drawn from the National Death Index. More than 80 percent of participants provided authorization to merge their survey data with Medicare claims, <sup>26,27</sup> a necessary step in the present analysis.

#### Sample

We sampled all survey participants who died during 2002-08. We included those age sixty-five or older who had continuous Medicare Parts A and B coverage for twelve months prior to death, while excluding those enrolled with Medicare managed care (for whom claims data were therefore incomplete)... This methodology yielded a final sample of 3,069 people, both enrolled and not enrolled in Medicare hospice prior to death.

For the analyses of each enrollment period, we also excluded those who enrolled in hospice prior to the study outcome period (7, 14, 30, and 105 days, respectively) and those whose final predeath interview took place within the study period.

#### Measures

We categorized periods of enrollment In Medicare hospice before death based on the number of days prior to death that enrollment occurred, as follows: \$3-105 days (the period expected to maximize reduction in Medicare spending), \$2 15-30 days, 8-14 days, and 1-7 days. For each period, the primary outcome was total Medicare spending measured from the beginning of the enrollment period to death.

We adjusted expenditures for Inflation (2008 dollars) and for geographic differences in Medicare prices. We also examined six other measures of care utilization: hospital admissions, hospital and intensive care unit days, intensive care unit admission (any or none), thirty-day hospital readmission (any or none), and in-hospital death.

We selected independent variables based on our conceptual framework, "Determinants of Treatment Intensity for Patients with Serious Illness," which postulates that treatment intensity is influenced by both regional and patient or family determinants. We selected variables that could serve as empirical measures of each construct in the conceptual model: age; sex; race or ethnicity; education: net worth; marital status; insurance coverage; functional status; residential status; medical conditions; and regional supply of hospital beds, specialist physicians, and local hospital care intensity.

Variables were drawn from Health and Retirement Study data, individual Medicare claims, and the *Dartmouth Atlas of Health Care*. <sup>29</sup> Additional details are provided in the online Appendix. <sup>30</sup>

#### Statistical Analyses

We employed doubly robust methods combining propensity score matching and regression adjustment. We first determined hospice enrollment in relation to date of death from individual Medicare hospice claims. For each enrollment period, we then developed propensity scores for hospice and nonhospice patients to estimate each subject's likelihood of hospice enrollment during the specified period.

We used logistic regression to estimate the likelihood of hospice enrollment using all of the independent variables, described above, that may be associated with treatment intensity. Additionally, we included as a covariate the number of hospital days prior to the target hospice enrollment period up to six months before death, to account for prior utilization as a predictor of subsequent utilization.

We then matched hospice enrollees to one or many nonhospice controls within ±0.02 of the standard deviation of the propensity scores. Unmatched subjects were excluded. This procedure was completed for each enrollment period, resulting in the following sample sizes: 1,801 (1-7 days), 1,506 (8-14 days), 1,749 (15-30 days), and 1,492 (53-105 days).

We examined bivariate comparisons of unadjusted measures of spending and use, as well as patient characteristics, using the matched, weighted samples. We then conducted multivariable regressions for each of the outcome measures, once again adjusting for all independent variables.

Following the estimation of each fully adjusted regression, we examined the adjusted means, including 95 percent confidence intervals, and incremental effects in outcomes between groups of hospice enrollees and matched nonhospice controls. Additional details are provided in the online Appendix.<sup>30</sup> Analyses were conducted using the statistical analysis software Stata, version 11.

#### Limitations

Three study limitations are worth noting. First, the data are retrospective, following back from date of death—that is, we employed a mortality follow-back design. This retrospective approach artificially removed the prognostic uncertainty faced by patients and physicians when making treatment decisions. The mortality follow-back design and our inability to randomly assign patients to treatment groups may therefore have biased the results.

However, by using detailed survey data, propensity score matching procedures, and multivariable regression to adjust the results, we minimized the effect of this bias more than could have been achieved through the use of administrative claims data alone.

Second, we were unable to factor into the analysis direct measures of Individual preferences and goals of care. We did, however, adjust for all available characteristics known to be potentially associated with treatment preferences, such as education, race, and debility.

Third, we were not able to fully assess quality of care, which, in combination with cost, determines value. We included among our secondary outcomes two markers of potentially low-quality care: thirty-day hospital readmission and in-hospital death. In addition, many prior studies have demonstrated high quality of and satisfaction with hospice and palliative care. 8.13 0-15.23 0 0 0-36

#### **Study Results**

#### **Subject Characteristics**

Among the 3,069 subjects, 1,064 (35 percent) were enrolled in hospice prior to death. The mean hospice length-of-stay was 49 days (median 16 days, range 1-362 days), Patient and regional characteristics of subjects are reported in Appendix Exhibit 1.30 Subjects' mean age at death was eighty-three years. Subjects were predominantly non-Hispanic white (80 percent), female (56 percent), covered by supplemental private Insurance (50 percent) and educated through high school or beyond (58 percent). Fifty-eight percent reported needing no assistance with basic activities of dally living leading up to the study period, while 21 percent resided in a nursing home. Twenty-three percent were eligible for both Medicare and Medicald.

#### Hospice Enrollment For 53-105 Days

Eighty-eight (70 percent) subjects enrolled in hospice for 53-105 days prior to death were matched to 1,404 decedents not enrolled in hospice for 53 days or more prior to death. There were no significant differences in patient or regional characteristics between the two groups (Appendix Exhibit 2).<sup>30</sup>

In fully adjusted analyses of outcomes spanning the last 105 days of life, subjects enrolled in hospice for 53–105 days prior to death had significantly lower mean total Medicare expenditures than matched controls (\$22,083 versus \$24,644, p < 0.01) (Exhibit 1). Hospice enrollees during this period also had fewer hospital admissions, intensive care unit admissions, hospital days, thirty-day hospital readmissions, and In-hospital deaths (all p < 0.01) compared to nonhospice enrollees. Differences between the groups' total intensive care unit days were not significant in the fully adjusted model (p = 0.11). Additional details are provided in Appendix Exhibit 3.  $^{30}$ 



#### Hospice Enrollment For 15-30 Days

One hundred thirty-three (80 percent) subjects enrolled in hospice for 15-30 days prior to death were matched to 1,616 decedents not enrolled in hospice for 15 days or more prior to death. There were no significant differences in patient or regional characteristics between the two groups (Appendix Exhibit 4). 30

In fully adjusted analysis of outcomes spanning the last thirty days of life, subjects enrolled in hospice for fifteen to thirty days prior to death had significantly lower average total Medicare expenditures than matched controls (\$10,383 versus \$16,814, p < 0.09) (Exhibit 1). Those enrolled in hospice during this period also had fewer hospital admissions, intensive care unit admissions, hospital days, intensive care unit days, thirty-day hospital readmissions, and inhospital deaths (all p < 0.09). Additional details are provided in Appendix Exhibit 5. 10

#### Hospice Enrollment Por 8-14 Days

Ninety (70 percent) subjects enrolled in hospice for 8-14 days prior to death were matched to 1,416 decedents not enrolled in hospice for 8 days or more days prior to death. Again, we found no significant differences in patient or regional characteristics between the two groups (Appendix Exhibit 6). 30

In fully adjusted analysis of outcomes spanning the last fourteen days of life, subjects enrolled in hospice for eight to fourteen days prior to death had significantly lower average total Medicare expenditures than matched controls (\$5,698 versus \$10,738, t < 0.01) (Exhibit 1). Once again, we found that those enrolled in hospice during this period also had fewer hospital admissions, intensive care unit admission, hospital days, and in-hospital deaths (all  $n \le 0.01$ ).

The hospice group had fewer intensive care unit days than the nonhospice group, but this difference did not reach statistical significance (p=0.11), Additional details are provided in Appendix Exhibit 7.30

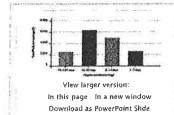
#### Hospice Enrollment For 1-7 Days

Three hundred eight (80 percent) subjects enrolled in hospice for 1-7 days prior to death were matched to 1,493 decedents not enrolled in hospice for 7 days or more prior to death. There were no significant differences in patient or regional characteristics between the two groups (Appendix Exhibit 8). 10

In fully adjusted analysis of outcomes spanning the last seven days of life, subjects enrolled in hospice for one to seven days prior to death had significantly lower average total Medicare expenditures than matched controls (\$4,806 versus \$7,457, p < 0.01) (Exhibit 1). Consistent with those patterns observed in other enrollment periods, those enrolled in hospice during this period also had fewer hospital admissions, intensive care unit admissions, hospital days, intensive care unit days, and in-hospital deaths (all  $P \leq 0.01$ ).

#### Comparing Outcomes Across Hospice Enrollment Periods

Exhibits 24-4 compare the incremental effects in outcomes between subjects enrolled in hospice and nonhospice matched controls across the study periods. The adjusted savings in total Medicare spending ranged from \$2,561 for those enrolled 53-105 days prior to death to \$6,430 for those enrolled 15-30 days (Exhibit 2).



#### Exhibit 2

Exhibit 3

Incremental Savings In Medicare Expenditures, By Various Lengths Of Hospice Enrollment Before Death With Matched Nonhospice Controls

SOURCE Authors' analysis of Health and Retirement Study data linked to Medicare claims.

NOTE Total savings to Medicare denote the incremental difference in Medicare spending between hospice and nonhospice groups.

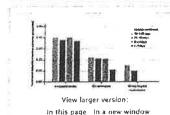


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incremental Reductions In Hospital Days And Intensive Care Unit Days, By Various Lengths Of Hospice Enrollment Before Death With Matched Nonhospice Controls

SOURCE Authors' analysis of Health and Retirement Study

data linked to Medicare claims. NOTE Hospital and intensive care unit (ICU) days avoided is expressed as the incremental effect in days between hospice and nonhospice groups.



#### Exhibit 4

Incremental Reductions In Hospital Deaths, Intensive Care Unit Admissions, And Thirty-Day Readmissions, By Various Lengths Of Hospice Enrollment Before Death With Matched Nonhospice Controls

Download as PowerPoint Slide

SOURCE Authors' analysis of Health and Retirement Study data linked to Medicare claims.

NOTES Incremental reduction in various outcomes (in-hospital deaths, ICU admissions, and thirty-day hospital readmissions) is expressed as the incremental effect in proportion between hospice and nonhospice groups. ICU is intensive care unit.

The adjusted decrease in total hospital days ranged from 9.0 for those enrolled 53-105 days prior to death to 0.9 for those enrolled 1-7 days, and the decrease in intensive care unit days ranged from 4.9 for those enrolled 53-105 days to 0.5 days for those enrolled 1-7 days (Exhibit 3). The adjusted reduction in in-hospital deaths was similar across groups, and the adjusted reductions in intensive care unit admissions and thirty-day hospital readmissions were largest for those enrolled for 53-105 days (Exhibit 4).

#### Discussion

Medicare costs for patients enrolled in hospice were significantly lower than those of nonhospice enrollees across all periods studied: 1-7 days, 8-14 days, and 15-30 days, the most common enrollment periods prior to death, as well as 53-105 days, the period previously shown to maximize Medicare savings.<sup>23</sup>

In addition, reductions In the use of hospital services at the end of life both contribute to these savings and potentially improve quality of care and patients' quality of life. Specifically, hospice enrollment was associated with significant reductions in hospital and intensive care unit admissions, hospital days, and rates of thirty-day hospital readmission and in-hospital death.

#### **Evidence Of Medicare Savings**

Our results not only are consistent with prior studies for Medicare spending, but they also strengthen this evidence by replicating the results within a sample more thoroughly matched for individual health, functional, and social characteristics, as well as regional factors. Finding no difference between the hospice and control groups' preenrollment health care use is evidence of this improved match, as compared to prior work.<sup>23</sup>

Specifically, Taylor and colleagues reported a maximum reduction in Medicare spending among patients enrolled in hospice for 53-105 days prior to death. <sup>23</sup> We found Medicare savings among this group, too, but we also found a similar level of savings among those enrolled for 1-7 days and increased savings among those enrolled for 8-30 days prior to death. Furthermore, we demonstrated parallel reductions in hospital and intensive care unit use, hospital readmissions, and in-hospital death.

#### Increasing Value Through Medicare Hospice

These findings, albeit limited to enrollment up to 105 days, are of particular importance because they suggest that investment in the Medicare hospice benefit translates into savings overall for the Medicare system. For example, If 1,000 additional beneficiaries enrolled in hospice for 15-30 days prior to death, Medicare could save more than \$6.4 million, while those beneficiaries would be spared 4,100 hospital days. Alternatively, if 1,000 additional beneficiaries enrolled in hospice for 53-105 days before death, the overall savings to Medicare would exceed \$2.5 million.

Although our findings suggest that hospice enrollment results in savings to the Medicare program across a number of different lengths-of-stay, this work also highlights several areas for future research.

First, because of the limitations of our data set, we were unable to precisely determine the point at which hospice approaches usual care in terms of costs. Future studies will be needed to address this question.

Second, our data were also not able to identify the differential effects of hospice on specific diagnoses. This is of particular importance given the recent growth of for-profit hospices, which typically enroll more patients with noncancer diagnoses (and longer average lengths-of-stay) compared to not-for-profit programs.

We found that net Medicare savings for patients with longer lengths-of-stay are lower because of the per diem cost of hospice services. However, we note that if 1,000 additional beneficiaries enrolled in hospice for 53-105 days before death, these beneficiaries could avoid 9,000 hospital days at the end of life, Indeed, our

findings suggest that substantial reduction in hospital days—a primary goal of health care reform—is achieved regardless of the length of hospice enrollment.

Finally, our findings cannot be extrapolated to novel models of health care delivery or reimbursement, such as the integration of hospice programs into accountable care organizations or graded per diem payment systems, higher reimbursement for earlier and later days of enrollment, and lower reimbursement for the middle days. <sup>20,37</sup> The ability of these models to achieve savings while maintaining or improving quality is unclear and must be evaluated.

#### **Barriers To Timely Hospice Enrollment**

Our results, when taken together with those of prior studies, suggest that hospice increases value by improving quality and reducing costs for Medicare beneficiarles at the end of life. Yet aggressive efforts to curtall Medicare hospice spending, including the Office of inspector General's investigation of hospices that enroll patients with late-stage diseases but unpredictable prognoses, are ongoing.

Our findings suggest that these efforts may be misguided. Indeed, this study reveals that savings are present for both cancer patients and noncancer patients and that reductions in the use of hospital services and numbers of hospital days, hospital admissions, and hospital deaths appear to grow as the period of hospice enrollment lengthens within the observed study period (up to 105 days). These outcomes not only are less costly but also have all been associated with higher quality of care and increased concordance with patients' preferences.

Although sample-size limitations prevented us from examining enrollment beyond 105 days, the trend in our data and the projections by Taylor and colleagues support the idea that efforts to curtail hospice enrollment may actually increase use and spending overall. Instead of working to reduce Medicare hospice spending and creating a regulatory environment that discourages continued growth in hospice enrollment, the Centers for Medicare and Medicald Services should focus on ensuring that patients' preferences are elicited earlier in the course of their diseases and that those who want hospice care receive timely referral.

An additional barrier to timely hospice referral may be limited knowledge or misconceptions regarding hospice and palliative care.<sup>38</sup> in particular, the hospice requirement to forgo curative treatments—even if they might not be beneficial—may be difficult for patients and families to accept or prompt fears of health care rationing. Because some treatments may be used for both curative and palliative purposes, this regulation and the variability with which hospice providers interpret it may also cause clinicians to be uncertain about hospice eligibility.<sup>39</sup>

Several recent state and federal policy initiatives are designed to promote patient-centered care, specifically by increasing palliative care education among all health professionals and requiring that clinicians apprise patients of palliative treatment options early in the course of a serious illness. <sup>40</sup>¥ <sup>42</sup> Such efforts to elucidate patients' preferences and values early may increase timely referral to hospice.

Finally, highly specialized and fragmented care may also present a barrier to hospice access, particularly for patients with the most complex and highest-cost illnesses: those 5 percent of patients, many in their last year of life, who account for nearly half of the nation's health care spending, b<sup>-3</sup> Not only is care for this group characterized by costly hospital-based treatment, but it is also often highly fragmented and of poor quality, particularly among those who are dually eligible for Medicare and Medicaid. Although many demonstration projects seek to address this concern, are this population's need for assistance in identifying individualized goals of care and developing comprehensive treatment plans to achieve those goals.

One such comprehensive treatment approach might be the enhancement of formal partnerships between hospital palliative care teams and hospice. Evidence from existing models that incorporate hospital palliative care services demonstrates improvement in quality indicators, heightened patient and family satisfaction, reduced hospital use, and increased rates of hospice referral. <sup>44</sup> These benefits may be even more substantial if formal relationships between established palliative care teams and community hospice programs were developed in order to offer a bridge to timely hospice enrollment.

#### Conclusion

Hospice enrollment during the longer period of 53-105 days prior to death and the most common period within 30 days prior to death lowers Medicare expenditures, rates of hospital and intensive care unit use, 30-day hospital readmissions, and in-hospital death. Building upon prior studies of hospice and pallilative care that have demonstrated higher quality and improved patient and family satisfaction. § 1.3 g = 15.32 g = 36 this finding suggests that hospice and pallilative care are critical components in achieving greater value through health care reform: namely, improved quality and reduced costs.

Medicare should thus seek to expand access to hospice services so that hospice can contribute to its full potential to the overall value of care. To do so, substantial barriers to timely hospice enrollment must be overcome. The Centers for Medicare and Medicaid Services should abandon efforts to reduce Medicare hospice spending and delay hospice enrollment and should instead focus on ensuring that people who want hospice care receive timely referral.

Within the current Medicare hospice benefit, several approaches may expand access and increase appropriate and timely referral to hospice. These approaches include formalized partnerships between hospital palliative care programs and community hospice programs and the promotion of patient-centered care by educating patients, families, and physicians about the availability and benefits of hospice and palliative care services.

Finally, ongoing demonstration projects and novel models of health care delivery and reimbursement should place a high priority on the rigorous evaluation of hospice service use and its impact on the value of care.

#### Acknowledgments

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### ABOUT THE AUTHORS: AMY S. KELLEY, PARTHA DEB, QINGLING DU, MELISSA D. ALDRIDGE CARLSON & R. SEAN MORRISON

In this month's Health Affairs, Amy Kelley and coauthors report on their study examining Medicare costs for hospice patients enrolled for different lengths-of-stay, ranging from 1 day to 105 days. Using data from the Health and Retirement Study and individual Medicare claims, they found savings for Medicare across all lengths-of-stay examined. Hospice patients also had less hospital use than matched controls, and thus a higher quality of life. The authors argue that instead of attempting to limit Medicare hospice participation for fear of not seeing savings, the Centers for Medicare and Medicaid Services should focus on ensuring the timely enrollment of qualified patients who desire the benefit.

Kelley is an assistant professor in the Brookdale Department of Geriatrics and Palliative Medicine, Icahn School of Medicine at Mount Sinai, and is a board-certified physician in internal medicine, geriatric medicine, and palliative medicine. Her research focuses on Improving the quality of care for older adults with serious medical illness. She is particularly interested in regional practice variations and the relationship between patient characteristics and treatment intensity.

In 2012 Kelley was selected for the Paul B. Beeson Career Development Award in Aging Research from the National Institute on Aging and won the American Genatrics Society's best paper award in geriatrics research. Kelley earned a master's degree in health services from the University of California, Los Angeles, and a medical degree from Cornell University.

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Hospice Enrollment Saves Money for Medicare and Improves Care Quality
Across A Number of Different Lengths-Of-Stay

New research out of Mount Sinai's Icahn School of Medicine, published in the March 2013 issue of Health Affairs, found that hospice enrollment saves money for Medicare and improves care quality for Medicare beneficiaries with a number of different lengths of services. The National Hospice and Palliative Care Organization and the Hospice Action Network applaud this study that adds to a growing body of researching demonstrating the value of hospice care both in terms of high quality and cost savings.

#### **Context**

"Health care reform in the past decade has sharpened the focus on increasing the value of health care and on forging effective policy to guide that process. A clearer understanding of the value of existing Medicare programs thus is required. In this study we aimed to better understand the value of Medicare hospice by examining the relationship between length of hospice enrollment and overall Medicare costs."

#### **Key Points**

"Our results, when taken together with those of prior studies, suggest that hospice increases value by improving quality and reducing costs for Medicare beneficiaries at the end of life."

- Savings found in every enrollment period tested; 1-7, 8-14, 15-30, and 53-105 days of care.
  - "These findings, albeit limited to enrollment up to 105 days, are of particular importance because they suggest that investment in the Medicare hospice benefit translates into savings overall for the Medicare system."
- Reduction in hospital admissions and days, ICU admissions and days, 30 day hospital readmissions and in-hospital deaths seen in every enrollment period tested.

"Indeed, our findings suggest that substantial reduction in hospital days—a primary goal of health care reform—is achieved regardless of the length of hospice enrollment."

• Efforts by government regulators to curtail Medicare hospice spending could be misguided.

"Yet aggressive efforts to curtail Medicare hospice spending, including the Office of Inspector General's investigation of hospices that enroll patients with late-stage diseases but unpredictable prognoses, are ongoing. "Our findings suggest that these efforts may be misguided. Indeed, this study reveals that savings are present for both cancer patients and noncancer patients and that reductions in the use of hospital services and numbers of hospital days, hospital admissions, and hospital deaths appear to grow as the period of hospice enrollment lengthens within the observed study period (up to 105 days). These outcomes not only are less costly but also have all been associated with higher quality of care and increased concordance with patients' preferences."

• Authors point to the 2007 Duke University Study, lead by Donald H. Taylor and colleagues, for additional support.

"Although sample-size limitations prevented us from examining enrollment beyond 105 days, the trend in our data and the projections by Taylor\* and colleagues support the idea that efforts to curtail hospice enrollment may actually increase use and spending overall. Instead of working to reduce Medicare hospice spending and creating a regulatory environment that discourages continued growth in hospice enrollment, the Centers for Medicare and Medicaid Services should focus on ensuring that patients' preferences are elicited earlier in the course of their diseases and that those who want hospice care receive timely referral."

#### \*Relevant Points from the 2007 Duke University Study

The research by Taylor and colleagues also quantified that hospice saves Medicare money.

The Duke study found "...that hospice reduced Medicare program expenditures by an average of \$2,309 per hospice user."

• Taylor found that while hospices began by primarily serving cancer patients, the Hospice Medicare Benefit saves money for cancer and non-cancer patients.

"The use of hospice decreased Medicare expenditures for cancer patients until the 233<sup>rd</sup> day of care and until the 153<sup>rd</sup> day of care for non-cancer patients."

 Taylor and colleagues also suggested that there should be a focus on lengthening the time patients received hospice care services.

"Increasing length of hospice use by just three days would increase savings due to hospice by nearly 10 percent, from around \$2,300 to \$2,500 per hospice user."

### Attachment C-Need-1 Hospice Need Spreadsheet

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В	Hospice	Deaths Penetr Shows	Mean Rate Need	416 409 891 0.458 no	89 89 237 0.373 no	49 126 0.385	572 553 1,258 0.439	429 440 917 0.480	174 126 499 0.252 yes	34 38 156 0.240 yes	221 224 405 0.554	273 287 626 0.458	171 172 348 0.495	40 47 177 0.263 yes	103 92 389 0.235	19 19 111 0.171	183 210 424 0.496	173 213 611 0.349	54 57 176 0.322	315 329 710 0.463	3,540 3,598 4,890 0.736	67 77 728 0.338	298 310 490 0.633	177 180 418 0.431	139 130 335 0.389	36 30 219 0.135	250 266 460 0.577	316 326 677 0.481	131 140 344 0.408	90 90 254 0.354	470 498 836 0.596	70 83 195 0.423	297 306 688 0.445
В	Hospice	Penetr Shows	2010 Mean Mean Rate Need	409 891 0.458 no	89 89 237 0.373 no	49 126 0.385	572 553 1,258 0.439	429 440 917 0.480	174 126 499 0.252 yes	34 38 156 0.240 yes	221 224 405 0.554	273 287 626 0.458	171 172 348 0.495	40 47 177 0.263 yes	103 92 389 0.235	19 19 111 0.171	183 210 424 0.496	173 213 611 0.349	54 57 176 0.322	315 329 710 0.463	3,598 4,890 0.736	67 77 728 0.338	298 310 490 0.633	177 180 418 0.431	139 130 335 0.389	36 30 219 0.135	250 266 460 0.577	326 677 0.481	131 140 344 0.408	90 90 254 0.354	470 498 836 0.596	83 195 0.423	297 306 688 0.445
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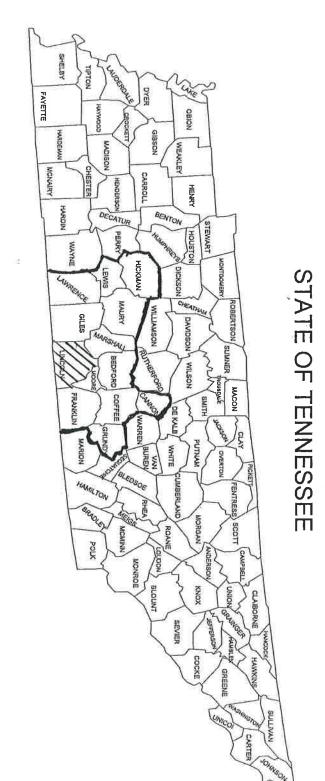
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### Attachment C-Need-3 Service Area Map



Proposed Service Area

**Existing Service Area** 

## Attachment C-Need-4 Census Data

## U.S. Census Bureau



DP-1

Profile of General Population and Housing Characteristics: 2010

2010 Demographic Profile Data

NOTE: For more information on confidentiality protection, nonsampling error, and definitions, see http://www.census.gov/prod/cen2010/doc/dpsf.pdf

## Geography: Lincoln County, Tennessee

Subject	Number	Percent
SEX AND AGE	20.004	100.0
Total population	33,361	
Under 5 years 5 to 9 years	2,152	6.5
10 to 14 years	2,097	6.7
15 to 19 years	2,237	6.3
20 to 24 years	2,112	5.3
25 to 29 years	1,781	5.3
30 to 34 years	1,733	5.5
35 to 39 years	1,932	5.8
40 to 44 years	2,169	6.5
45 to 49 years	2,614	7.8
50 to 54 years	2,653	8.0
55 to 59 years	2,358	7.1
60 to 64 years	2,336	6.4
65 to 69 years	1,756	5.3
70 to 74 years	1,404	4.2
75 to 79 years	1,044	3.1
80 to 84 years	726	2.2
85 years and over	620	1.9
Median age (years)	41.8	(X
16 years and over	26,453	79.3
18 years and over	25,575	76.7
21 years and over	24,375	73.1
62 years and over	6,767	20.3
65 years and over	5,550	16.6
Male population	16,268	48.8
Under 5 years	1,064	3.2
5 to 9 years	1,106	3.3
10 to 14 years	1,163	3.5
15 to 19 years	1,094	3.3
20 to 24 years	911	2.7
25 to 29 years	851	2.6
30 to 34 years	897	2.7
35 to 39 years	940	2.8
40 to 44 years	1,076	3.2
45 to 49 years	1,315	3.9
50 to 54 years	1,320	4.0
55 to 59 years	1,150	3.4
60 to 64 years	1,008	3.0
65 to 69 years	807	2.4
70 to 74 years	642	1.9

Subject	Number	Percent
75 to 79 years	456	1.4
80 to 84 years	298	0.9
85 years and over	170	0.5
Median age (years)	40.5	(X)
16 years and over	12,710	38.1
18 years and over	12,271	36.8
21 years and over	11,639	34.9
62 years and over	2,922	8.8
65 years and over	2,373	7.1
Female population	17,093	51.2
Under 5 years	1,088	3.3
5 to 9 years	991	3.0
10 to 14 years	1,074	3.2
15 to 19 years	1,018	3.1
20 to 24 years	870	2.6
25 to 29 years	902	2.0
30 to 34 years 35 to 39 years	930 992	3.0
and the second s		3.3
40 to 44 years 45 to 49 years	1,093	3.9
50 to 54 years	1,299	4.0
55 to 59 years	1,333	3.6
The state of the s	1,208	3.6
60 to 64 years	1,118	
65 to 69 years	949	2.8
70 to 74 years	762	2.3
75 to 79 years	588	1.8
80 to 84 years	428	1.3
85 years and over	450 [	1.3
Median age (years)	43.1	(X)
16 years and over	13,743	41.2
18 years and over	13,304	39.9
21 years and over	12,736	38.2
62 years and over	3,845	11.5
65 years and over	3,177	9.5
ACE		311114
Total population	33,361	100.0
One Race	32,770	98.2
White	29,841	89.4
Black or African American	2,269	6.8
American Indian and Alaska Native	151	0.5
Asian	122	0.4
Asian Indian	. 41	0.1
Chinese	6	0.0
Filipino	26	0.1
Japanese	3	0.0
Korean	22	0.1
Vietnamese	11	0.0
Other Asian [1]	13	0.0
Native Hawaiian and Other Pacific Islander	20	0.1
Native Hawaiian	7	0.0
Guamanian or Chamorro	11	0.0
Samoan	0	0.0
Other Pacific Islander [2]	2	0.0
Some Other Race	367	1.1

Subject	Number	Percent
Two or More Races	591	1.8
White; American Indian and Alaska Native [3]	263	8,0
White; Asian [3]	33	0.1
White; Black or African American [3]	194	0.6
White; Some Other Race [3]	32	0.1
Race alone or in combination with one or more other aces; [4]		
White	30,403	91.1
Black or African American	2,506	7.5
American Indian and Alaska Native	448	1.3
Asian	177	0.5
Native Hawaiian and Other Pacific Islander	36	0.1
Some Other Race	414	1.2
IISPANIC OR LATINO		
Total population	33,361	100.0
Hispanic or Latino (of any race)	885	2.7
Mexican	627	1.9
Puerto Rican	57	0.2
Cuban	17	0.1
Other Hispanic or Latino [5]	184	0.6
Not Hispanic or Latino	32,476	97.3
Not rispanie of Laure	32,470	
IISPANIC OR LATINO AND RACE		
Total population	33,361	100.0
Hispanic or Latino	885	2.7
White alone	439	1.3
Black or African American alone	13	0.0
American Indian and Alaska Native alone	6	0.0
Asian alone	7	0.0
Native Hawaiian and Other Pacific Islander alone	7	0.0
Some Other Race alone	344	1.0
Two or More Races	69	0.2
Not Hispanic or Latino	32,476	97.3
White alone	29,402	88.1
Black or African American alone	2,256	6.8
American Indian and Alaska Native alone	145	0.4
Asian alone	115	0.3
Native Hawaiian and Other Pacific Islander alone	13	0.0
Some Other Race alone	23	0.1
Two or More Races	522	1.6
RELATIONSHIP		
Total population	33,361	100.0
In households	33,078	99.2
Householder	13,382	40.1
Spouse [6]	7,233	21.7
Child	9,242	27.7
Own child under 18 years	6,718	20.1
Other relatives	1,991	6.0
Under 18 years	932	2.8
65 years and over	255	0.8
Nonrelatives	and the same of	to the contract of the contrac
	1,230	3.7
Under 18 years	131	0.4
65 years and over	66	0.2
Unmarried partner	644	1.9
In group quarters	283	0.8
Institutionalized population	272	0.8
Male	136	0.4

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3,933	29.4
3,434	25.7
1,432	10.7
395	3.0
2,002	15.0
1,190	8.9
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4,239	31.7
4,024	30.1
2.47	(X)
2.95	(X)
15,241	100.0
13,382	87.8
1,859	12.2
320	2.1
22	0.1
239	1.6
101	0.7
267	1.8
910	6.0
23	(X)
8.7	(X)
13 382	100.0
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10,049	(X)
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10,049 24,980 2.49	(X)
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X Not applicable.

<sup>[1]</sup> Other Asian alone, or two or more Asian categories.

<sup>[2]</sup> Other Pacific Islander alone, or two or more Native Hawaiian and Other Pacific Islander categories.

<sup>[3]</sup> One of the four most commonly reported multiple-race combinations nationwide in Census 2000.

<sup>[4]</sup> In combination with one or more of the other races listed. The six numbers may add to more than the total population, and the six percentages may add to more than 100 percent because individuals may report more than one race.

[5] This category is composed of people whose origins are from the Dominican Republic, Spain, and Spanish-speaking Central or South

American countries. It also includes general origin responses such as "Latino" or "Hispanic."

[6] "Spouse" represents spouse of the householder. It does not reflect all spouses in a household. Responses of "same-sex spouse" were edited

during processing to "unmarried partner."

[7] "Family households" consist of a householder and one or more other people related to the householder by birth, marriage, or adoption. They do not include same-sex married couples even if the marriage was performed in a state issuing marriage certificates for same-sex couples. Same-sex couple households are included in the family households category if there is at least one additional person related to the householder by birth or adoption. Same-sex couple households with no relatives of the householder present are tabulated in nonfamily households. "Nonfamily households" consist of people living alone and households which do not have any members related to the householder.

[8] The homeowner vacancy rate is the proportion of the homeowner inventory that is vacant "for sale." It is computed by dividing the total number of vacant units "for sale only" by the sum of owner-occupied units, vacant units that are "for sale only," and vacant units that have been sold but not yet

occupied; and then multiplying by 100.

[9] The rental vacancy rate is the proportion of the rental inventory that is vacant "for rent." It is computed by dividing the total number of vacant units "for rent" by the sum of the renter-occupied units, vacant units that are "for rent," and vacant units that have been rented but not yet occupied; and then multiplying by 100. Source: U.S. Census Bureau, 2010 Census.

U.S. Department of documents

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State & County QuickFacts

## Lincoln County, Tennessee

Banda Oviet/Engle	Lincoln County	Tennessee
People QuickFacts Population, 2012 estimate	NA	6,456,243
Population, 2011 estimate	33,431	6,399,787
Population, 2010 (April 1) estimates base	33,361	6,346,113
Population, percent change, April 1, 2010 to July 1, 2012	NA	1.7%
Population, percent change, April 1, 2010 to July 1, 2011	0.2%	0.8%
Population, 2010	33,361	6,346,105
Persons under 5 years, percent, 2011	6.4%	6.3%
Persons under 18 years, percent, 2011	23.1%	23.3%
Persons 65 years and over, percent, 2011	16.9%	13.7%
Female persons, percent, 2011	51.2%	51.3%
White persons, percent, 2011 (a)	90.0%	79.5%
Black persons, percent, 2011 (a)	7.2%	16.9%
American Indian and Alaska Native persons, percent, 2011	7.270	10.070
(a)	0.5%	0.4%
Asian persons, percent, 2011 (a)	0.4%	1.5%
Native Hawalian and Other Pacific Islander persons,	0.40/	0.1%
percent, 2011 (a)	0.1%	
Persons reporting two or more races, percent, 2011	1.8%	1.6%
Persons of Hispanic or Latino Origin, percent, 2011 (b)	2.7%	4.7%
White persons not Hispanic, percent, 2011	87.7%	75.4%
Living in same house 1 year & over, percent, 2007-2011	88.3%	84.1%
Foreign born persons, percent, 2007-2011	1.1%	4.5%
Language other than English spoken at home, percent age 5+, 2007-2011	2.1%	6.4%
High school graduate or higher, percent of persons age 25+, 2007-2011	79.0%	83,2%
Bachelor's degree or higher, percent of persons age 25+, 2007-2011	14.9%	23.0%
Veterans, 2007-2011	2,622	501,665
Mean travel time to work (minutes), workers age 16+, 2007 -2011	26.3	24.0
Housing units, 2011	15,323	2,829,025
Homeownership rate, 2007-2011	75.4%	69.0%
Housing units in multi-unit structures, percent, 2007-2011	8.1%	18.1%
Median value of owner-occupied housing units, 2007-2011	\$112,300	\$137,200
Households, 2007-2011	13,298	2,457,997
Persons per household, 2007-2011	2.45	2.50
Per capita money income in the past 12 months (2011	\$21,986	\$24,197
dollars), 2007-2011 Median household income, 2007-2011	\$41,454	\$43,989
Persons below poverty level, percent, 2007-2011	16.1%	16.9%
Persona below poverty level, personn, 2001 2011	Lincoln	10,070
Business QuickFacts	County	Tennessee
Private nonfarm establishments, 2010	595	131,582 <sup>1</sup>
Private nonfarm employment, 2010	6,685	2,264,0321
Private nonfarm employment, percent change, 2000-2010	-8.2	-5.3 <sup>1</sup>
Nonemployer establishments, 2010	2,416	465,545
Total number of firms, 2007	2,511	545,348
Black-owned firms, percent, 2007	2,011 S	
American Indian- and Alaska Native-owned firms, percent, 2007	F	0.5%
Asian-owned firms, percent, 2007	F	
Native Hawaiian and Other Pacific Islander-owned firms,		
percent, 2007	F	0.1%

Hispanic-owned firms, percent, 2007	S	1.6%
Women-owned firms, percent, 2007	s	25.9%
Manufacturers shipments, 2007 (\$1000)	D	140,447,760
Merchant wholesaler sales, 2007 (\$1000)	147,507	80,116,528
Retail sales, 2007 (\$1000)	366,545	77,547,291
Retail sales per capita, 2007	\$11,198	\$12,563
Accommodation and food services sales, 2007 (\$1000)	26,170	10,626,759
Building permits, 2011	138	14,977
	Lincoln	
Geography QuickFacts	County	Tennessee
Land area in square miles, 2010	570.34	41,234.90
Persons per square mile, 2010	58.5	153.9
FIPS Code	103	47
Metropolitan or Micropolitan Statistical Area	None	

<sup>1:</sup> Includes data not distributed by county.

Source U.S. Census Bureau: State and County QuickFacts. Data derived from Population Estimates, American Community Survey, Census of Population and Housing, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits, Consolidated Federal Funds Report Last Revised: Thursday, 10-Jan-2013 15:18:30 EST

<sup>(</sup>a) Includes persons reporting only one race.(b) Hispanics may be of any race, so also are included in applicable race categories.

D: Suppressed to avoid disclosure of confidential information
F: Fewer than 100 firms
FN: Footnote on this item for this area in place of data
NA: Not available
S: Suppressed; does not meet publication standards
X: Not applicable
Z: Value greater than zero but less than half unit of measure shown

1 Advanced Search

2 Table Viewer

Result 1 of 1

VIEW ALL AS PDF

DP-1

Profile of General Population and Housing Characteristics: 2010 2010 Demographic Profile Data 👩

NOTE: For more information on confidentiality protection, nonsampling error, and definitions, see http://www.census.gov/prod/cen2010/doc/dpsf.pdf.

Geography:	Tennessee	¥

1	Subject	Number	Percer
S	SEX AND AGE		
3	Total population	6,346,105	100.0
f S	Under 5 years	407,813	6.
,	5 to 9 years	412,181	6.
1	10 to 14 years	418,941	6.0
E	15 to 19 years	437,186	6.9
-	20 to 24 years	426,244	6.
1	25 to 29 years	417,683	6,0
	30 to 34 years	406,314	6.
-	35 to 39 years	423,622	6.
H.		430,508	6.
lj.	40 to 44 years	467,087	7.
1	45 to 49 years		7.:
ĝ.	50 to 54 years	459,349	
1	55 to 59 years	414,991	6
	60 to 64 years	370,724	5.
1	65 to 69 years	280,538	4.
1	70 to 74 years	206,536	3.
Ŧ	75 to 79 years	154,517	2
1	80 to 84 years	111,954	: 1.
	85 years and over	99,917	1.
1	Median age (years)	38.0	( X
	74.V4	5.022.781	70
1	16 years and over	5,022,781	79.
-	18 years and over	4,850,104	76.
1	21 years and over	4,580,604	72.
i.	62 years and over	1,068,951	16.
L	65 years and over	853,462	13
1	Male population	3,093,504	48.
1	Under 5 years	208,119	3.
	5 to 9 years	210,090	3.
+	10 to 14 years	215,039	3
F		223,002	3.
ă,	15 to 19 years		4
	20 to 24 years	212,905	3
ä	25 to 29 years	206,997	3
Æ	30 to 34 years	201,529	3.
т	35 to 39 years	209,760	3
	40 to 44 years	213,014	3.
11	45 to 49 years	228,086	3.
1	50 to 54 years	222,283	3.
	55 to 59 years	198,721	3.
P	60 to 64 years	177,924	2.
		133,139	2
	65 to 69 years	The second secon	1.
	70 to 74 years	94,112	
	75 to 79 years	65,637	1
1/2	80 to 84 years	43,111	0.
	85 years and over	30,036	0.
	Median age (years)	36.7	( X
77	16 years and over	2,417,135	38
	18 years and over	2,328,323	
		2,192,141	34
	21 years and over	469,585	
:	62 years and over 65 years and over	366,035	
	E 1 1 1 1	3,252,601	51.
	Female population	-1	
	Female population Under 5 years	199,694	3
	. a continuing many		3.

Subject		Percer
15 to 19 years	214,184	3.
20 to 24 years	213,339	3
25 to 29 years	210,686	3.
30 to 34 years	204,785	3.
35 to 39 years	213,862	3
40 to 44 years	217,494	3.
	239,001	3.
45 to 49 years	237,066	3.
50 to 54 years	216,270	3.
55 to 59 years		
60 to 64 years	192,800	3
65 to 69 years	147,399	2
70 to 74 years	112,424	1.
75 to 79 years	88,880	1.
80 to 84 years	68,843	1.
85 years and over	69,881	1.
Median age (years)	39.2	( X
wedan age (years)		
16 years and over	2,605,646	41
18 years and over	2,521,781	39.
21 years and over	2,388,463	37
62 years and over	599,366	9
65 years and over	487,427	7
RACE Total population	6,346,105	100
	6,236,096	98
One Race	4,921,948	77
While		16
Black or African American	1,057,315	
American Indian and Alaska Native	19,994	0
Asian	91,242	1
Asian Indian	23,900	0
Chinese	15,415	C
Filipino	9,247	0
Japanese	3,962	C
Korean	9,818	0
Vietnamese	10,033	0
Olher Asian [1]	18,867	0
Native Hawaiian and Other Pacific Islander	3,642	
Native Hawaiian	771	C
Guamanian or Chamorro	1,507	C
	The second secon	C
Samoan	516 848	
Other Pacific Islander [2]		0
Some Other Race	141,955	2
Two or More Races	110,009	1
White; American Indian and Alaska Native [3]	25,649	C
White; Asian [3]	15,145	C
White; Black or African American [3]	36,370	C
White; Some Other Race [3]	12,638	C
Race alone or in combination with one or more other race:	s; [4]	
White	5,019,639	75
Black or African American	1,107,178	17
American Indian and Alaska Native	54,874	(
Asian	113,398	-
Asian Native Hawajian and Other Pacific Islander	7,785	
Native Hawaiian and Other Pacific Islander Some Other Race	160,880	- 2
Come Office (Mod		
HISPANIC OR LATINO	0.010.10-	٠,,
Total population	6,346,105	100
Hispanic or Latino (of any race)	290,059	-
Mexican	186,615	- 3
Puerto Rican	21,060	
Cuban	7,773	
Other Hispanic or Latino [5]	74,611	
Not Hispanic or Latino	6,056,046	9
HISPANIC OR LATINO AND RACE		
	6,346,105	100
Total population		100
Hispanic or Latino	290,059	
White alone	121,166	
Black or African American alone	7,924	
American Indian and Alaska Native alone	3,692	- (
Asian alone	931	
LOUS De-16- International	875	(
Native Hawaiian and Other Pacific Islander alone	0,0	

Subject	Number 19,938	Percei 0.
Two or More Races	6,056,046	95.
Not Hispanic or Latino		75
White alone	4,800,782	16.
Black or African American alone	1,049,391	0.
American Indian and Alaska Native alone	16,302	1.
Asian alone	90,311	0.
Native Hawaiian and Other Pacific Islander alone	and the second	0
Some Other Race alone	6,422	1.
Two or More Races	90,071	- '
RELATIONSHIP		
Total population	6,346,105	100
In households	6,192,633	97
Householder	2,493,552	39
Spouse [6]	1,214,794	19
Child	1,751,644	27
Own child under 18 years	1,285,208	20
Other relatives	405,901	6
Under 18 years	177,701	2
65 years and over	49,568	0
Nonrelatives	326,742	5
Under 18 years	28,453	0
65 years and over	12,037	0
Unmarried partner	145,134	2
In group quarters	153,472	2
Institutionalized population	84,371	1
Male	54,322	C
Female	30,049	C
Noninstitutionalized population	69,101	. 1
Male	35,421	C
Female	33,680	0
	1.17	
HOUSEHOLDS BY TYPE		
Total households	2,493,552	100
Family households (families) [7]	1,679,177	67
With own children under 18 years	709,201	28
	1	
Husband-wife family	1,214,794	48
With own children under 18 years	466,514	18
Male householder, no wife present	118,949	
With own children under 18 years	56,740	3
Female householder, no husband present	345,434	1111
With own children under 18 years	185,947	11000
Nonfamily households [7]	814,375	32
Householder living alone	671,286	26
Male	294,442	11
65 years and over	65,071	3
Female	376,844	15
65 years and over	168,139	
Households with individuals under 18 years	813,892	
Households with individuals 65 years and over	619,841	2
	0.7=	-
Average household size	2.48	(
Average family size [7]	3.01	(
TOURING COOLIDANCY		-
HOUSING OCCUPANCY	0.040.400	10
Total housing units	2,812,133	8
Occupied housing units	2,493,552	1
Vacant housing units	318,581 98,370	
For rent	3,980	34.00
Rented, not occupied	47,274	
For sale only	10,518	
Sold, not occupied	60,778	
For seasonal, recreational, or occasional use	000000	-
	97,661	
For seasonal, recreational, or occasional use All other vacants	97,661	1
For seasonal, recreational, or occasional use All other vacants  Homeowner vacancy rate (percent) [8]	97,661 <b>2.7</b>	
For seasonal, recreational, or occasional use All other vacants	97,661	
For seasonal, recreational, or occasional use All other vacants  Homeowner vacancy rate (percent) [8]  Rental vacancy rate (percent) [9]	97,661 <b>2.7</b>	
For seasonal, recreational, or occasional use All other vacants  Homeowner vacancy rate (percent) [8]  Rental vacancy rate (percent) [9]  HOUSING TENURE	97,661 2.7 11.0	(
For seasonal, recreational, or occasional use All other vacants  Homeowner vacancy rate (percent) [8]  Rental vacancy rate (percent) [9]  HOUSING TENURE  Occupied housing units	97,661 2.7 11.0 2,493,552	10
For seasonal, recreational, or occasional use All other vacants  Homeowner vacancy rate (percent) [8]  Rental vacancy rate (percent) [9]  HOUSING TENURE	97,661 2.7 11.0	100

Subject	Number	Percent
Renter-occupied housing units	792,960	31,8
Population in renter-occupied housing units	1,888,161	(X)
Average household size of renter-occupied units	2.38	(X)

## X Not applicable.

- [1] Other Asian alone, or two or more Asian categories.
- [2] Other Pacific Islander alone, or two or more Native Hawaiian and Other Pacific Islander categories.
- [3] One of the four most commonly reported multiple-race combinations nationwide in Census 2000
- [4] In combination with one or more of the other races listed. The six numbers may add to more than the total population, and the six percentages may add to more than 100 percent because individuals may report more than one race.
- [5] This category is composed of people whose origins are from the Dominican Republic, Spain, and Spanish-speaking Central or South American countries. It also includes general origin responses such as "Latino" or "Hispanic,"
- [6] "Spouse" represents spouse of the householder. It does not reflect all spouses in a household, Responses of "same-sex spouse" were edited during processing to "unmarried partner."
- [7] "Family households" consist of a householder and one or more other people related to the householder by birth, marriage, or adoption. They do not include same-sex married couples even if the marriage was performed in a state issuing marriage certificates for same-sex couples. Same-sex couple households are included in the family households category if there is at least one additional person related to the householder by birth or adoption. Same-sex couple households with no relatives of the householder present are tabulated in nonfamily households. "Nonfamily households" consist of people living alone and households which do not have any members related to the householder.
- [8] The homeowner vacancy rate is the proportion of the homeowner inventory that is vacant "for sale." It is computed by dividing the total number of vacant units "for sale only" by the sum of owner-occupied units, vacant units that are "for sale only," and vacant units that have been sold but not yet occupied; and then multiplying by 100,
- [9] The rental vacancy rate is the proportion of the rental Inventory that is vacant "for rent," It is computed by dividing the total number of vacant units "for rent" by the sum of the renter-occupied units, vacant units that are "for rent," and vacant units that have been rented but not yet occupied; and then multiplying by 100.

Source: U.S. Census Bureau, 2010 Census

Source: U.S. Census Bureau | American FactFinder

## Attachment C, Economic Feasibility-2 Financing Letter

Ms. Melanie Hill
Executive Director
Health Services & Development Agency
Suite 850
500 Deaderick Street
Nashville, Tennessee 37243

Re: Certificate of Need Application for Community Hospices of America – Tennessee, LLC.

Dear Ms. Hill;

As an Executive of Community Hospices of America – Tennessee, LLC., a wholly owned subsidiary of CLP Healthcare Services, Inc., with corporate responsibilities in the finance areas of company operations, I can state on behalf of CLP Healthcare Services, Inc. that the organization supports the CON application by Community Hospices of America – Tennessee, LLC, a Tennessee hospice, for the addition of Lincoln County to its hospice service area.

The estimated costs to complete the project are \$28,000. I, as the Chlef Financial Officer of CLP Healthcare Services, Inc., affirm that Hospice Compassus has sufficient cash reserves to fund this project upon the approval of the CON application by the appropriate authorities in Tennessee.

Sincerely,

**Tony James** 

Chief Financial Officer

## Attachment C, Economic Feasibility-10 Income Statement / Balance Sheet

## Balance Sheet Highlights 2013 JUL 5 PM 3 51

	December 31	
	2012	2011
Assets	***************************************	
Current assets:		
Cash and cash equivalents	\$ 6,942,66	
Accounts receivable from patient services	17,517,07	
Other current assets	4,096,51	3 2,160,473
Total current assets	28,556,24	7 29,659,673
Property and equipment, net	6,205,01	
Goodwill	137,073,58	
Intangible assets, net	2,006,51	5 2,423,766
Other assets	1,277,93	3 1,635,078
Total assets	\$ 175,119,29	5 \$ 166,429,859
Liabilities and stockholders' equity		
Current liabilities	21,618,47	4 15,669,827
Long-term debt, less current maturities	69,734,20	8 74,570,609
Other noncurrent liabilities	1,469,84	1 1,469,841
Total liabilities	92,822,52	3 91,710,277
Total stockholders' equity	82,296,77	<b>2</b> 74,719,582
Total liabilities and stockholders' equity	\$ 175,119,29	5 \$ 166,429,859



April 25, 2013

Community Hospices of America, Inc. Kerry Massey Vice President & Corporate Controller 12 Cadillac Dr. Suite 360 Brentwood, TN 37027-5361

To Whom It May Concern:

Mr. Massey:

Per your request please find below the 2012 month ending cash balances:

March 2012 \$3,314,650.87 June 2012 \$3,618,584.18 September 2012 \$3.991.274.95 December 2012 \$8,166,019.79

Please let me know if you have any questions or need further information.

Thank you,

Karen Crowe Relationship Banking Assistant

Karen Crowe

Commercial Banking Officer

Phone: 205-326-5663

## Attachment C, Contribution to the Orderly Development of Health Care-7(c) CLIA License

# Woard for Aicensing Health Care Facilities

State of

Tennessee

License No. 0000000334

# DEPARTMENT OF HEALTH

This is to certify, that a license is hereby granted by the State Department of Health to

COMMUNITY HOSPICES OF AMERICA - TENNESSEE, LLC

to conduct and maintain a

* 1			, 2013, and is subject	to the provisions of Chapter 11, Tennessee Code Annotated. This license shall not be assignable or transferable,	and shall be subject to revocation at amy time by the State Department of Health, for failure to comply with the	laws of the State of Tennessee or the rules and regulations of the State Department of Health issued thereunder.	VIII. 1
HOSPICE COMPASSUS-THE HIGHLAND RIM	НОМА	, Tennessee.	NOVEMBER 27	ted. This license shall no	to Department of Health,	rs of the State Departme	For Mitners, Morrow land browners, not out hand and real of the Flote this. 1ST done of
HOSPICE COMPA	1805 N. JACKSON STREET, SUITES 5 & 6, TULLAHOMA	, Sem		Tennessee Code Annota	, at any time by the Sta	or the rules and regulation	abounts. sof our bond and
		COFFEE	This license shall expine	vorisions of Chapter 11, (	ill be subject to revocation	the State of Tennessee	There's Officeral in home.
Hospice	Located at	County of		to the p	and sha	laws of	A. OM.



DIRECTOR, DIVISION OF HEALTH CARE FACILITIES

**SMMISSIONER** 

# CLINICAL LABORATORY IMPROVEMENT AMENDMENTS CENTERS FOR MEDICARE & MEDICAID SERVICES

# CERTIFICATE OF WAIVER

LABORATORY NAME AND ADDRESS

COMMUNITY HOSPICES OF AMERICA-TENNESSE D/B/A HOSPICE COMPASSUS-THE HIGHLAND R

1805 N JACKSON ST STE 5-6

TULLAHOMA, TN 37388

LABORATORY DIRECTOR TINA WATSON RN

EFFECTIVE DATE 44D1088122 08/18/2012

CLIA ID NUMBER

EXPIRATION DATE 08/17/2014 Pursuant to Section 353 of the Public Health Services Act (42 U.S.C. 263a) as revised by the Clinical Laboratory Improvement Amendments (CLIA), the above named laboratory located at the address shown hereon (and other approved locations) may accept human specimens for the purposes of performing laboratory examinations or procedures. This certificate shall be valid until the expiration date above, but is subject to revocation, suspension, limitation, or other sanctions from the Act or the regulations promulgated thereunder.

Justed G. Gat

Judith A. Yost, Director
Division of Laboratory Services
Survey and Certification Group
Center for Medicaid and State Operations





certs1\_081812

## Attachment C, Contribution to the Orderly Development of Health Care-7(d) Survey



## STATE OF TENNESSEE DEPARTMENT OF HEALTH

OFFICE OF HEALTH LICENSURE AND REGULATION
EAST TENNESSEE REGION
5904 LYONS VIEW PIKE, BLOG. 1
KNOXVILLE, TENNESSEE 37919

April 23, 2010

Mr. Steven Yeatts, Administrator Hospice Compassus 936 N Jackson Street Tullahoma TN 37388

Re: 44-1570, Lic #334

Dear Mr. Yeatts:

The East Tennessee Regional Office conducted a recertification survey at your facility on April 12-14, 2010. As a result of the survey, no deficient practice was found.

If our office may be of assistance to you, please feel free to call (865) 588-5656.

Sincerely,

Faye Vance, R.N., B.S., M.S.N.

Traye Vance/dt

Public Health Nurse Consultant Manager

FV/dt

Enclosure

## DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 04/15/2010 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL	E CONSTRUCTION	(X3) DATE S COMPLI	URVEY STED
AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:	A. BUILDING			
		441570	B. WING		04/1	4/2010
	ROVIDER OR SUPPLIER		936	ET ADDRESS, CITY, STATE, ZIP C IN JACKSON STREET LLAHOMA, TN 37388	ODE	
(X4) ID PREFIX TAG	SUMMARY STA	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO THI DEFICIENCY)	E APPROPRIATE	(X5) COMPLETION DATE
L 000	12 14 2010 at Ho	on survey conducted on April	L 000			
	deficiencies were deficiencies Requirement	cited under 42 CFR PART				
	a					
į (	£	(4)				
Ľ						
		**				S#C
	DIVIDIDITATION OF PRO	WIDER/SUPPLIER REPRESENTATIVE'S	SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days find the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUP- IDENTIFICATION		(X1) PROVIDER/SUPPLIE IDENTIFICATION NUI	R/CLIA WBER:	A. BUILDING		(X3) DATE SU COMPLE	IRVEY TED
		TNP549334		B. WING		04/14	/2010
NAME OF P	ROVIDER OR SUPPLIER				TATE, ZIP CODE		
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	12-14, 2010, at Ho deficiencies were continued to Standards for Hom Providing Hospice	survey conducted on a spice Compassus, no olted under 1200-8-2 ne Care Organization	0 7	H 002			•
Division of H	lealth Care Facilities				TITLE		(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

6599

75T911

If continuation sheet 1 of 1

## **Proof of Publication**

## AFFIDAVIT OF PUBLICATION

STATE OF TENNESSEE COUNTY OF LINCOLN

irs. Ollivene Mitchell personally appeared before me, the undersigned authority, and
nade oath that she is the Classified Representative of The Elk Valley Times and that
hade oath that she is the Classified Representative of
ttached notice was published once in said publication, that being on
3 20/3
Signed: Ollinene Mitchell
Sworn to and subscribed before me at Fayetteville, Tennessee, this
2012
Day of
Limberly J. Sink
Commission Expires.
STATE STATE
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OTHER COUNTY THE STATE OF THE S

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Hospiec Compara. The Highland Rian, a hospiec provide: dwind by Community Hospier of Auturiae Truncises, LLC, will an ownership type of Smited shaliny sumpany and to be managed by self-identities to the application for a Certificate of Need in minute Insepte service: a Lencold County. Hospiec Compara is currently fecused in Belford, Comon. Office, Fruikiff, Indenn, Lawrence, Levys, Marthall, Musry, and Moore counties. The cost of this project is expected to be approximately 22,000. Hospiec Comparative The Highland Rian's home office is located at 1805 N. Jackson Su, Smiter 5 & 6, Tullahoras, TN 37388.

The anticipated date of filing the application is: July 5, 2013 The conflect person for this project is Kim Hurvey Looney, Attorney, who may be reached at Walter Lansden Dorich & Davis LLP 511 Unon Sexet, Sust 2700 Nathrolle TN 37219

piece written research by interested parties, a local Fact Findoug public hearing shad be conducted. Written sequents has hearing shaded be sent for the hearing shaded be sent for The First Bouldengt. The First Bouldengt of The First Bouldengt of The First Bouldengt of The First Bouldengt of The published Letter of tabulants, ferencessed and Christian Control of the First Bouldengt of The published Letter of tabulants, ferencessed and Christian Control of The First Bouldengt of The Published Control of The First Bouldengt of The Published Control of The First Bouldengt of The First Bouldengt of The First Bouldengt of Nada application must file a written collect with the Health Sentices and Development Agency and best for the regulatory schooluse Health Sentices and Development Agency and the First Bouldengt of The Vision of The First Bouldengt of The Vision of The Vision

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Lincoln County Health System is accepting sealed bids for onsite shredding

rvices. Scaled bids should be mailed to

Lincoln Medical Center, P. O. Box 637, Fayetteville, Tennessee, 37334. Attention: "Shredding Service Bid". Bids will

be opened on Tuesday July 16, 2013 at 10:00 a.m. in the Lincoln Medical Cents Administrative Conference Room, 106 Medical Center Blvd., Fayetteville, TN We do not accept electronic or faxed bids. Lincoln County Health System reserves

the right to reject any or all bids. To re-

Clindy Sanders at 931-438-7369.

## PUBLIC NOTICE OF REGULAR SESSION OF THE COUNTY LEGISLATIVE BODY OF LINCOLN COUNTY, TENNESSEE

NOTICE IS HEREBY GIVEN to all residents of Lincoln County Termusure and to all persons interested that an open, public, regular session of the Grount's Legislative Body of Lincoln County will be held on Trussday, by It, O23, commonstory at the hour of 2-80p in a 4th ergost intering place of the Cinumy Legislative Body at the County Countinum in Fergetswill. Formsace. There will be considered at such meeting all matters that many properly be considered by the County Legislative Body

S/Peegy G. Berels Cuunty Mayor

52

## 683 Saltes E14 School & Instruction 663 Source & Alterations 183 Sports Equipment 733 Sport Utility Vehicles 199 Selevation 191 Sweening Paula 375 Sweening Paula 1736 Trucks & Wink 818 Uphchidary 115 Uhlby Trobars 978 Warded To Boy-Autos 124 Warded To Boy-Autos 124 Warded To Burd

\$/Uhyilia E. Counts County Clerk

# Copy Supplemental #1

## Hospice Compassus – The Highland Rim

CN1307-023



P.O. Box 198966 Nashville, TN 37219-8966

511 Union Street, Suite 2700 SUPPLIE4MENTAL-#1 615.244.6804 fax wallerlaw.com July 25, 2013 1:49 pm

2013 JUL 2 Kim Harvey Looney
Waller baysden Dortch & Davis, LLP
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2013 JUL 24 PM 1 48

July 24, 2013

## VIA HAND DELIVERY

Mark Farber **Deputy Director** Health Services and Development Agency Frost Building, 3<sup>rd</sup> Floor 161 Rosa L. Parks Blvd. Nashville, TN 37243

RE:

CN1307-023

Community Hospices of America - Tennessee, LLC d/b/a Hospice Compassus - The

Highland Rim

Dear Mark:

This letter is submitted as the supplemental response to your letter dated July 18, 2013 wherein additional information or clarification was requested regarding the above-referenced CON application.

## Section B, Project Description, Item I 1.

The applicant has stated that it offers perinatal and pediatric hospice services. Please provide the applicant's historical pediatric utilization by existing service area county by completing the following table:

Response: The applicant has treated the number of pediatric patients shown on the table below over the past 3 years, as reported on its Joint Annual Reports, and has included data for the most recent year. The number of pediatric patients has varied from 3 to 9 patients during these time periods. Hospice Compassus has invested the time and money necessary to ensure it has appropriately trained personnel to treat pediatric patients in need of hospice care. While the numbers of such patients cannot be predicted, and are not necessarily large, such care provides a significant benefit to this fragile patient population. The treatment of pediatric patients distinguishes it from other providers in the area. This, coupled with the need for an additional hospice provider in Lincoln County, makes Hospice Compassus an excellent choice to fill that need.

## waller

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## Hospice Compassus Historical Pediatric Patients by County

County	2010 Age 0-17 Patients	2011 Age 0-17 Patients	2012 Age 0-17 Patients	2013 Age 0-17 Patients
Bedford		1		
Cannon				
Coffee			11	
Franklin	3			
Giles	1			1
Grundy				
Hickman	1	1	2	
Lawrence		4	11	2
Lewis	1			
Marshall		11		1
Maury		2	11	2
Moore				
TOTAL	6	9	3	6

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports 2012

How did the applicant determine that no other hospice provider in the service area provides palliative care services and perinatal/pediatric hospice services?

Response: Hospice Compassus is the only provider in the service area that has a palliative certified physician, which is necessary in order to operate a viable palliative care program. Based on information it has gathered from talking with referral sources in its service area, as well as data reported on the JAR for other hospices operating in its service area, Hospice Compassus believes it is the only hospice in its service area offering perinatal/pediatric hospice services as well as palliative care services.

## 2. Section B. Project Description, Item V.4.

What is the average driving time from Columbia to Fayetteville and Lawrenceburg to Fayetteville?

waller

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**Response:** According to Google maps, the average driving time from Columbia to Fayetteville is approximately one hour (46.8 miles) and the average driving time from Lawrenceburg to Fayetteville is approximately one hour (47.4 miles). The applicant expects Lincoln County to be serviced primarily from its office in Tullahoma, which is an average driving time of approximately 37 minutes (28 miles).

Because these are hospice services, the provider goes to the patient rather than the patient going to the provider. Therefore, any drive time is on the provider rather than the patient. As stated in the application, Hospice Compassus currently has employees who reside in Lincoln County, and anticipates that these health care personnel would be used to provide services to patients in Lincoln County, whenever possible.

## 3. Section C, Need, Item 4.

It appears that the Age 65+ population in Lincoln County is projected to decline 6.1% between 2013 and 2017 while the State of Tennessee overall is expected to increase 12.8% during the same timeframe. How does declining Age 65+ population in Lincoln County affect the viability of the proposed project?

**Response:** The declining population should not affect the viability of the proposed project. Such population numbers have presumably already been taken into consideration with the calculation of need from the Tennessee Department of Health, which shows a need for 16 additional hospice service recipients in Lincoln County.

## 4. Section C., Economic Feasibility, Item 4 (Historical and Projected Data Charts)

The HSDA is utilizing more detailed Historical and Projected Data Charts. Please complete the revised Historical and Projected Data Charts provided as an attachment. Please note that "Management Fees to Affiliates" should include management fees paid by agreement to the parent company, another subsidiary of the parent company, or a third party with common ownership as the applicant entity. "Management Fees to Non-Affiliates" should also include any management fees paid by agreement to third party entities not having common ownership with the applicant. Management fees should not include expense allocations for support services, e.g., finance, human resources, information technology, legal, managed care, planning marketing, quality assurance, etc. that have been consolidated/centralized for the subsidiaries of a parent company.

**Response:** There are no management fees to be reported. Please see chart below for break-down of other expenses. Included is information for both the Projected Data Chart for the addition of Lincoln County only, along with the Historical Data Chart, which shows information for the existing hospice.

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## HISTORICAL DATA CHART-OTHER EXPENSES

OTI	HER EXPENSES CATEGORIES	2010	2011	2012
1.	Mileage/Travel/Meals	\$223,269	\$293,344	\$292,544
2.	Advertising/Marketing/Subscriptions/Colleague	\$101,098	\$89,907	\$129,280
3.	Expenses IT/Communication/Office Supplies/etc.	\$202,474	\$251,425	\$295,498
4.	Nursing Home Room and Board/Inpatient Facility Cost/Lab/Diagnostic/Ambulance, etc.	\$ <u>213,096</u>	\$ <u>316,736</u>	\$ <u>398,076</u>
	Total Other Expenses	<u>\$739,937</u>	<u>\$951,412</u>	<u>\$1,115,398</u>

## PROJECTED DATA CHART-OTHER EXPENSES

OTI	HER EXPENSES CATEGORIES	Year One	Year Two
1. 2. 3. 4.	Mileage/Travel/Meals Advertising/Marketing/Subscriptions/Colleague Expenses IT/Communication/Office Supplies/etc. Nursing Home Room and Board/Inpatient Facility Cost/Lab/Diagnostic/Ambulance, etc.	\$5,180 \$4,400 \$400 \$3,783	\$17,640 \$5,155 \$6,150 \$5,051
	Total Other Expenses	<u>\$12,951</u>	<u>\$15,541</u>

Will any of the lease costs for the parent or branch offices or other overhead costs be allocated to the proposed project?

**Response:** The applicant does not anticipate that any lease costs for either the parent or branch offices or other overhead costs will be allocated to this proposed project. The infrastructure to provide hospice services is already in place and there are no incremental costs incurred as a result of the addition of Lincoln County to the existing service area for Hospice Compassus.

## 5. Section C., Orderly Development, Item 1

The applicant has provided letters of support from representatives of Vanderbilt Medical Center in Nashville. Please provide documentation that physicians in Lincoln County and the surrounding area support the project and can detail specific instances of unmet need for hospice services.

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Response: Hospice Compassus has included additional letters of support from Dr. Stephen Bills and Alice Keithley Pack, LAPSW, Harton Regional Medical Center. Dr. Bills is an internal medicine physician with offices in the neighboring county of Coffee, who treats patients in his practice from Lincoln County. Ms. Pack is a masters level social worker at Harton Regional Medical Center. In 2012, Harton Regional Medical Center had 167 patients from Lincoln County, according to its Joint Annual Report. Therefore, it would be reasonable to expect that Harton Regional Medical Center also has patients in Lincoln County in need of hospice services after discharge, although that data is not publicly available.

## 6. Section C., Orderly Development, Item 2

Your response to this item is noted. Please also provide a similar chart utilizing 2012 data.

Response: The following chart reflects the current market share and patient origin for existing providers in Lincoln County. The information shown does not identify any significant change from the chart with 2011 data. The biggest change is in the data for Avalon Hospice. Because Avalon treated fewer patients in 2012 (only about 60% of the number of patients it treated from Lincoln County in 2011), its market share declined significantly. As expected of a provider which does not treat patients from any county other than Lincoln, all of the business of Lincoln Medical Home Health and Hospice is from Lincoln County so that it has over half of the market in Lincoln County.

Agency	2012 Service Area Total	Grand Total	Service Area Total as % of Total Service Area Patients (Market Share)	Service Area Total as % of Grand Total (Patient Origin)
Avalon Hospice	25	1,001	23.36%	2.50%
Caris Healthcare, LP-Davidson	12	830	11.21%	1.45%
Lincoln Medical Home Health and Hospice	70	70	65.42%	100%

Source: Tennessee Department of Health, Health Statistics, Joint Annual Reports 2012

## 7. Section C., Orderly Development, Item 7.(b)

The applicant responded "Not Applicable" to Accreditation but in response to hospice criteria and standards indicated that Joint Commission accreditation would be sought. Please explain.

waller

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**Response:** The applicant is not currently accredited by the Joint Commission. Therefore the appropriate response is Not Applicable until such time as the applicant would become so accredited.

Should you have any questions or require additional information, please call me at (615) 850-8722.

Sincerely,

Kim H. Looney

Waller Lansden Dortch & Davis, LLP

KHL:lg Enclosures

## HISTORICAL DATA CHART

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Give information for the last three (3) years for which complete data are available for the facility or agency. The fiscal year begins in January

year	r begi	ns in January	24 PM 1 4	11	
		(01) 602	Year 2012	<b>Year 2011</b>	Year 2010
A.	Util	ization Data (Patient Days)	51, 901	44,984	32,512
В.		enue from Services to Patients			
	1.	Inpatient Services	\$344,486	\$327,956	\$212,918
	2.	Outpatient Services	\$6,816,227	\$5,714,597	\$4,026,280
	3.	Emergency Services	0	0	0
	4.	Other Operating Revenue (Specify)	0	0	0
		Gross Operating Revenue	\$7,160,713	\$6,042,553	\$4,239,198
C.	Dec	luctions from Gross Operating Revenue			
	1.	Contractual Adjustments	\$21,154	\$12,251	\$16,215
	2.	Provision for Charity Care	\$155,760	\$113,540	$N/A^4$
	3.	Provisions for Bad Debt	\$20,220	\$46,685	\$47,049
		Total Deductions	\$197,134	\$172,476	\$63,264
NE'	г ор	ERATING REVENUE	\$6,963,579	\$5,870,077	\$4,175,934
D.	Оре	erating Expenses			
	1.	Salaries and Wages	\$3,125,742	\$2,699,875	\$2,166,611
	2.	Physician's Salaries and Wages	\$123,515	\$114,464	\$110,444
	3.	Supplies	\$910,728	\$853,080	\$535,708
	4.	Taxes	0	0	0
	5.	Depreciation	\$27,920	\$23,815	\$20,789
	6.	Rent	\$120,572	\$113,122	\$112,056
	7.	Interest, other than Capital	\$90	(\$7.00)	\$1,943
	8.	Management Fees:			
		a. Fees to Affiliates	3 <del>-4-1111-1</del>	1	( <del>)</del>
		b. Fees to Non-Affiliates	-	V <del></del>	S
	9.	Other Expenses – (Equipment lease & maintenance, communications, travel/training, advertising, mileage, misc.) Specify on separate page 12	\$1,053,837	\$897,650	\$689,639
		<b>Total Operating Expenses</b>	\$5,362,404	\$4,701,999	\$3,637,190
E.	Oth	er Revenue (Expenses) – Net (Specify)	\$	\$	\$
NE'	т ор	ERATING INCOME (LOSS)	\$	\$	\$
F.	Cap	ital Expenditures			
	1.	Retirement of Principal	\$	\$	\$
	2.	Interest			-
		Total Capital Expenditures	\$	\$	\$
		ERATING INCOME (LOSS) APITAL EXPENDITURES	\$ <u>1,566,847</u>	\$ <u>1,140,329</u>	\$ <u>522,246</u>
<sup>4</sup> Da	ta no	t broken out separately at this time.			

## PROJECTED DATA CHART

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Give information for the two (2) years following the completion of this proposal. The fiscal year begins in January.

GIV	7 111101	2013 JUL 24 PM 1	51 Year One	Year Two
A.	Util	lization Data (Number of Patients)	25	30
В.		venue from Services to Patients		
	1.	Inpatient Services	\$2,483	\$2,980
	2.	Outpatient Services	\$121,690	\$146,027
	3.	Emergency Services	0	0
	4.	Other Operating Revenue (Specify)	0	0
		Gross Operating Reve	enue \$124,173	\$149,007
C.	Ded	luctions from Gross Operating Revenue		
	1.	Contractual Adjustments	\$360	\$432
	2.	Provision for Charity Care	\$2,732	\$3,278
	3.	Provisions for Bad Debt	\$37	\$45
		Total Deduct	tions \$3,129	\$3,755
NET	г оре	ERATING REVENUE	\$121,044	\$145,252
D.	Ope	erating Expenses		
	1.	Salaries and Wages	\$76,932	\$78,470
	2.	Physician's Salaries and Wages	\$6,000	\$6,000
	3.	Supplies	\$14,814	\$17,777
	4.	Taxes	0	0
	5.	Depreciation	0	0
	6.	Rent	0	0
	7.	Interest, other than Capital	0	0
	8.	Management Fees:		
		a. Fees to Affiliates	(======================================	
	9.	b. Fees to Non-Affiliates Other Expenses – (Mileage, advertising, travel, training) Spec	\$12,951	\$15,541
		on separate page 12  Total Operating Expe	nses \$110,697	\$117,788
E.	Oth	er Revenue (Expenses) Net (Specify)	\$0	\$0
		ERATING INCOME (LOSS)	\$10,347	\$27,464
F.		oital Expenditures	<b>4-1,</b> 5	•
•	1.	Retirement of Principal	0	0
	2.	Interest	0	0
		Total Capital Expendit		\$0
NET	г оре	ERATING INCOME (LOSS)		
		PITAL EXPENDITURES	\$ <u>10,347</u>	\$ <u>27,464</u>

July 25, 2013 1:49 pm

July 2013

To Whom It May Concern:

I have worked for the past 5 years with the staff at Hospice Compassus. This group does an excellent job caring for the patients and their families. They deal very comfortably with the end of life issues which face us all at one time or another.

This field is not an 8-5, Monday-Friday schedule. It is a 24/7 non-stop giving process. Hospice Compassus recognizes this fact and easily meets families and patients on there schedule and not the world's schedule. It goes without saying this is a difficult time in life for individuals and their families. The personnel in this company help their families and patients make the end of life transition easier. To understand a family and the patient one must begin where they are in their grief journey. Hospice Compassus does this easily, it is noted this is often a difficult clinical task. The education and the comfort they provide are not only thoughtful but so very important to everyone.

I am a masters level social worker and work in an acute care setting. Part of my job are referrals to hospice companies. Until I accepted this job I mistakenly thought all hospice companies were the same. I have seen and worked with the best of the best from Hospice Compassus. To this group the bottom line is patient/family comfort, care and understanding. Hospice Compassus does not admit and treat only the identified patient. They treat the entire family. This company does this with high praises. We are very fortunate to have this level of care in our community. How nice it would be to have this company branch into other counties they presently do not serve.

Sincerely

Alice Keathley Pack, LAPSW

July 25, 2013 1:49 pm

## INTERNAL MEDICINE ASSOCIATES

of Tullahoma, P.C.

Stephen H. Bills, MD Katherine M. Horrocks, CRNP William J. Sanders, IV, MD Deborah R. Sanders, CRNP Robert H. Nichols, MD Kathryn E. Waller, CRNP

1805 North Jackson Street . Tullahoma, TN 37388 . (931) 455-7767 FAX (931) 455-8636

Health Services and Development Agency Frost Building, Third Floor 161 Rosa L. Parks Blyd Nashville, TN 37243 Melanie Hill, Executive Director

Re: CN1307-023

Community Hospices of America- Tennessee, LLC d/b/a Hospice Compassus- The Highland Rim

This is a letter of support for Hospice Compassus to expand services to Lincoln County. I have referred several of my patients to Hospice Compassus during the last year. The care the patients and families have received has been excellent. They have a strong focus on quality of care, and their Medical Director, Rob Nichols, MD, is the only Hospice and Palliative Medicine Certified physician in the surrounding area.

I have used Hospice Compassus to provide General Inpatient Care to my patients at Harton Hospital that were experiencing acute symptom management needs. Dr. Nichols and the Hospice Compassus' team have improved their quality of care during this difficult phase of their illness. The hospice also provides bereavement support to the families for 13 months following the patient's death.

Dr. Nichols and the Hospice Compassus staff are caring for Pediatric patients in the surrounding counties. Their nurses are receiving specialized end of life training for pediatric patients, based on the National Hospice and Palliative Care guidelines. This will enhance the quality of care these children will receive. This is currently not offered in Lincoln County.

As an Internal Medicine physician, who has been in the Tullahoma community for many years, I would appreciate having Hospice Compassus as a provider for my patients that live in Lincoln County. I think it will expand their access to quality care.

Respectfully submitted,

Stephen H. Bills, MD

July 25, 2013 1:49 pm

AFFIDAVIT 2013 JUL 24 PM 1 51

STATE OF TENNESSEE

COUNTY OF DAVIDSON

NAME OF FACILITY: Community Hospices of America--Tennessee, LLC d/b/a Hospice Compassus - The Highland Rim CN1307-023

I, KIM H. LOONEY, after first being duly sworn, state under oath that I am the applicant named in this Certificate of Need application or the lawful agent thereof, that I have reviewed all of the supplemental information submitted herewith, and that it is true, accurate, and complete.

Signature/Title

Sworn to and subscribed before me, a Notary Public, this the 24th day of July, 2013, witness my hand at office in the County of Davidson, State of Tennessee.

NOTARY PUBLIC

My commission expires January 6, 2015.

HF-0043

Revised 7/02



# Copy Supplemental #2

Hospice Compassus – The Highland Rim

CN1307-023



511 Union Street, Suite 2700 P.O. Box 198966 Nashville, TN 37219-8966

SUPPLEMENTAL - #5615.244.6380 main 615.244.6804 July 26, 2013 wallerlaw.com 1:59 pm

2011 Kim Harvey Looney Wall Langden Doftell & Devis, 60 615.850.8722 direct kim.looney@wallerlaw.com

July 26, 2013

## VIA HAND DELIVERY

Mark Farber
Deputy Director
Health Services and Development Agency
Frost Building, 3<sup>rd</sup> Floor
161 Rosa L. Parks Blvd.
Nashville, TN 37243

RE: CN1307-023

Community Hospices of America – Tennessee, LLC d/b/a Hospice Compassus – The Highland Rim

## Dear Mark:

This letter is submitted as the supplemental response to your letter dated July 25, 2013 wherein additional information or clarification was requested regarding the above-referenced CON application.

## 1. Section C., Economic Feasibility, Item 4 (Historical and Projected Data Charts)

The total "Other Expenses" for the Historical Data Chart presented in the supplemental response do not match the "Total Other Expenses" presented in the Historical Data Chart.

The individual "Other Expenses" for the Projected Data Chart are not adding up to the totals.

Please address these discrepancies.

**Response:** See revised chart.

## HISTORICAL DATA CHART-OTHER EXPENSES

OTI	HER EXPENSES CATEGORIES	2010	2011	2012
1.	Mileage/Travel/Meals	\$223,269	\$293,344	\$292,544
2.	Advertising/Marketing/Subscriptions/Colleague Expenses	\$96,163	\$94,060	\$127,606
3.	IT/Communication/Office Supplies/etc.	\$189,957	\$252,472	\$323,099
4.	Nursing Home Room and Board/Inpatient Facility Cost/Lab/Diagnostic/Ambulance, etc.	\$ <u>180,250</u>	\$ <u>257,774</u>	\$ <u>310,588</u>
	Total Other Expenses	<u>\$689,639</u>	<u>\$897,650</u>	\$1,053,837



## waller

Mark Farber July 26, 2013 Page 2

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## PROJECTED DATA CHART-OTHER EXPENSES

OTH	IER EXPENSES CATEGORIES	Year One	Year Two
1. 2. 3. 4.	Mileage/Travel/Meals Advertising/Marketing/Subscriptions/Colleague Expenses IT/Communication/Office Supplies/etc. Nursing Home Room and Board/Inpatient Facility Cost/Lab/Diagnostic/Ambulance, etc.	\$4,368 \$4,400 \$400 \$3,783	\$4,805 \$5,155 \$550 \$5,031
	Total Other Expenses	<u>\$12,951</u>	<u>\$15,541</u>

Should you have any questions or require additional information, please call me at (615) 850-8722.

Sincerely,

Kim H. Looney

Waller Lansden Dortch & Davis, LLP

KHL:lg

SUPPLEMENTAL- # July 26, 2013 1:59 pm

AFFIDAVIT 2013 JUL 26 PM 2 00

STATE OF TENNESSEE
COUNTY OF DAVIDSON

NAME OF FACILITY: Community Hospices of America--Tennessee, LLC d/b/a Hospice Compassus - The Highland Rim CN1307-023

I, KIM H. LOONEY, after first being duly sworn, state under oath that I am the applicant named in this Certificate of Need application or the lawful agent thereof, that I have reviewed all of the supplemental information submitted herewith, and that it is true, accurate, and complete.

Signature/Title

Sworn to and subscribed before me, a Notary Public, this the 26th day of July, 2013, witness my hand at office in the County of Davidson, State of Tennessee.

NOTARY PUBLIC

My commission expires January 6, 2015.

HF-0043

Revised 7/02

